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1 Improving student learning in engineering discipline using student– and lecturer–  
2 led assessment approaches

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10 **Brief biography of authors**

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1 **Improving student learning in engineering discipline using student- and**  
2 **lecturer-led assessment approaches**

3 **Abstract**

4 This article investigates the effectiveness of two distinct formative assessment  
5 methods for promoting deep learning and hence improving the performance amongst  
6 engineering students. The first method, applied for undergraduate students, employs a  
7 lecturer-led approach whereas the second method uses a student-led approach and e-  
8 learning for postgraduate teaching. Both studies demonstrate that the formative  
9 assessment and feedback has a positive effect on the performance of engineering  
10 students, especially those lying on the middle and lower grade tail. The mean exam  
11 marks increased by 15 to 20% as a result of introducing formative assessment to the  
12 case study modules. The main catalysts for performance improvement were found to  
13 be the feedback provided by the lecturer to the students, and by the students to their  
14 peer partners. Comparison of the two practices leads to the conclusion that whilst  
15 both methods are equally effective, peer assessment requires less time commitment  
16 from the lecturer.

17 **Keywords:** *Formative assessment; Peer assessment; Feedback; Engineering*  
18 *education; Teaching, learning and research*

## 1     **1.     Introduction**

2           It is well established in the literature that assessment practices significantly  
3 impact upon student learning. They have a profound influence on what, how, and how  
4 much students' study (Gibbs and Simpson 2004). Assessment can be broadly divided  
5 into two categories: summative and formative assessments (Biggs and Tang 2007;  
6 Bloom et al. 1971). The former is generally in the form of exams and/or coursework,  
7 used to make a judgment of students learning by assessing achievement during a  
8 module or an entire course. It usually takes place at the end of a taught period to  
9 evaluate how well the students have demonstrated the intended learning outcomes.  
10 Formative assessment is a means of giving feedback to the students on their current  
11 progress and to determine their way forward (Harlen and James 1997). Timely and  
12 effective feedback is useful in enhancing students' skills and understanding (Black  
13 and Wiliam 1998a). Hence, formative assessment is particularly useful in promoting  
14 deep learning (Marton and Saljo 1976a; 1976b) by helping the students to identify and  
15 overcome gaps in their current knowledge, and achieving intended learning outcomes  
16 (Ramaprasad 1983; Sadler 1989). From a lecturer's point of view, the formative  
17 feedback can be used to establish the extent to which planned learning has been  
18 achieved, and to seek run-time improvements to their teaching strategy (George and  
19 Cowan 1999; Threlfall 2005; Yorke 2003).

20         Over the years, many formative assessment approaches have been developed. These  
21 range from classroom questioning and comment-only marking to peer- and self-  
22 assessment, formative use of summative tests, and discussing success criteria with  
23 students (Black and Wiliam 2009). The common thread of these diverse approaches is  
24 an attempt to quantify students' learning, and identify a way forward to achieve  
25 intended learning outcomes (Black and Wiliam 2009; Wiliam and Thompson 2007).

26         One of the most extensive studies into the effectiveness of formative assessment was  
27 carried out by Black and William (1998a) which showed that the average test scores  
28 of students were improved as a result of formative assessment; the highest  
29 improvement was observed in the low-score achieving students (Black and Wiliam  
30 1998b). Using a broad literature survey, Shute (2008) demonstrated that the  
31 effectiveness, and hence the selection, of a particular formative assessment and  
32 feedback technique depends on the nature and individual characteristics of the  
33 learners and aspects of the learning outcomes. Feedback in the form of specific  
34 comments on the student's progress and performance against learning outcomes and  
35 specific suggestions for improvement are more helpful than generic comments  
36 (Bangert-Drowns et al. 1991; Hattie and Timperley 2007; Phye and Sanders 1994).  
37 Numerous examples of the successful application of formative assessment and  
38 feedback practices have been demonstrated in the literature, e.g. Juwah et al. (2004),  
39 McDowell et al. (2004), Burrow et al. (2005), Roselli and Brophy (2006), Costa et al.  
40 (2010). Taking advantage of technology, many of the cases presented in the literature  
41 have been applied through electronic systems.

42         Despite the benefits of formative feedback in enhancing student progress, the time  
43 constraints associated with their preparation and implementation are often a challenge.  
44 Higher education institutions world-wide are experiencing growth in student  
45 enrolments and the class size has increased significantly over the years (Biggs 2003).

1 As a result, academic staff workloads have increased dramatically, especially in the  
2 area of assessment. Large classes and limited resources result in less access to tutorial  
3 support and in many cases, less detailed feedback on assessment tasks (Gibbs et al.  
4 1997). Non-traditional assessment methods, led by students rather than the academic  
5 staff such as 'peer assessment' can be useful in these circumstances (Kumar et al.  
6 2010). It not only increases quality and quantity of comments but also reduces  
7 marking and feedback time for academic staff (Topping et al. 2000).

8 Peer assessment is defined as the process through which groups of individuals rate  
9 their peers work (Dochy et al. 1999). This approach requires students to consider the  
10 value, worth, quality or success of a piece of work produced by peers of similar status  
11 (Topping et al. 2000). The criteria for assessing may or may not have been agreed or  
12 discussed earlier and the feedback from peers may be qualitative (i.e. comments) or  
13 quantitative (i.e. marks) in nature (Kumar et al. 2010). Dochy et al. (1999) present a  
14 concise overview of new assessment forms including 'peer assessment' within the  
15 context of higher education. The benefits of using peer assessment has also been  
16 summarised in Ballantyne et al. (2002). Peer assessment enables life-long learning  
17 skills due to the active involvement of students in the assessment experience (Biggs  
18 2003). These tasks are cognitively demanding and actively engage students with new  
19 knowledge, promoting deeper learning amongst student assessors (Topping 1998).  
20 Peer assessment has the potential to improve students' verbal communication,  
21 negotiation skills, and their ability to give and receive criticism (Topping et al. 2000).

22 Most students took assessing the work of their fellow students seriously and included  
23 the peer feedback in the revision of their work (Berg et al. 2006). The method has also  
24 been criticised in the literature. For example, Ballantyne et al. (2002) have  
25 summarised several studies that suggest the students lack confidence in both their own  
26 and peers' abilities as assessors. Another important consideration is related to the time  
27 and effort required by students whilst assessing the work (Davies 2000). This has also  
28 been reported by Topping et al. (2000). Peer assessment can also be time consuming  
29 for staff because of the effort involved in developing documents to support the  
30 process (procedural guidelines, criteria sheets, marking scales) (Pond et al. 1995).  
31 However, most of the issues associated with peer assessment may arise due to its  
32 'newness' as a formal assessment tool in higher education.

33 This article compares two different formative assessment approaches which are  
34 applied for different levels of engineering teaching, undergraduate and postgraduate.  
35 Following the conclusions of the study by Shute (2008), the case study related to  
36 undergraduate teaching was lecturer-led in the sense that all feedback was provided  
37 by the lecturer. The peer assessment approach, which was employed for postgraduate  
38 students, was student-led. Assessment in many engineering courses is mostly  
39 summative in nature (Roselli and Brophy 2006) and the work presented here provides  
40 the means of investigating the applicability and effects of the two approaches on  
41 students' learning and performance. Another objective of this study was to examine  
42 the feasibility of e-learning resources in assisting towards providing formative  
43 feedback to the students. The effect of the both approaches on student learning, study  
44 habits, performance, and satisfaction is investigated in detail in the following sections.

1    **2.    Methodology**

2    **2.1    Lecturer-led approach**

3           The first of the case studies presented in this article demonstrates an example  
4 of a formative assessment and feedback provided by the lecturer. The study was  
5 carried out on a level 2 structural design compulsory module that contained 79  
6 students in academic year 2009-2010. The main teaching method used was ‘lecturing’  
7 using power point presentations, besides a number of ‘tutorial’ sessions. Since all  
8 feedback was provided to the students by the lecturer, this case study demonstrates an  
9 example of a lecturer–led approach towards improving student performance.

10          The formative assessment consisted of two in–class quizzes in weeks 6 and 9 of the  
11 semester. The quizzes were arranged a week after two main topics of the module were  
12 covered. The students were informed at the beginning of the module about the quizzes  
13 and given time following the relevant lecture to prepare. Each quiz consisted of three  
14 sections to assess the performance in different knowledge areas. The first section was  
15 multiple–choice questions related to theoretical aspects of the lectures, knowledge of  
16 which is fundamental towards the use of the more practical and numerical methods  
17 employed for the design purposes. The second section consisted of testing the design  
18 guidelines knowledge of the students. Design calculations are carried out using these  
19 guidelines and it is essential that the students have an appropriate background in their  
20 use. Finally, the third part of the quiz involved a detailed numerical question that  
21 would be found in a traditional summative examination. The division of the in–class  
22 tests into these three parts provided an opportunity for the lecturer to offer formative  
23 feedback on each section, assisting students to identify areas of strength and  
24 weakness. It is worth noting that the quizzes did not contribute to the overall module  
25 mark but it was emphasised as a good opportunity for students to identify strengths  
26 and weaknesses, and receive feedback from the lecturer to potentially improve their  
27 performance in exams. One of the potential flaws of this approach is the fact that  
28 students tend to ignore activities that do not directly contribute towards their final  
29 grades (Higgins et al. 2010). This was also partly observed in this study as only 37  
30 (out of total 79) students participated in at least one of the two quizzes; there were  
31 only 16 students who participated in both these tests. Nevertheless, such participation  
32 offered us the opportunity to make comparisons between the performances of students  
33 taking the formative assessment exercise with those who did not. This would serve as  
34 an indicator of the effectiveness of the formative assessment method employed.

35    **2.2    Student-led approach**

36          The second case study demonstrates an example of a student-led formative  
37 assessment and feedback study that was carried out at level M on a bridge engineering  
38 module. The module is common for three MSc courses (i.e. bridge, civil, and  
39 structural engineering) and 88 students enrolled during the studied academic year. A  
40 considerable number of the students (24 out of 88) take the module through distance  
41 learning mode. Because of the varying interests of the students (i.e. civil, structural or  
42 bridge engineering) and that a significant number are international students, their  
43 background knowledge of the subject varies considerably. The main teaching method  
44 is ‘lecturing’ using power point presentations and intermediate ‘question-answer’  
45 sessions, with the last hour of the three hour weekly session a ‘tutorial’.

1 Three peer assessment tasks were distributed uniformly throughout the semester. The  
2 tasks and the guidelines for their assessment were developed in advance by the  
3 lecturer, as described below. At the end of the semester, the students were requested  
4 to fill in a feedback form. Their responses were used to quantify the success in  
5 achieving the desired objectives and to study their learning approaches and  
6 experiences. The assessment results provided evidence for their achievements in the  
7 module.

8 The guidelines recommended by Ballantyne et al. (2002), Dochy et al. (1999), and  
9 Gibbs and Simpson (2004) formed the basis of this assessment. These included 11  
10 conditions that support learning (Gibbs and Simpson 2004), procedural guidelines for  
11 implementing peer assessment in large classes, and tutor and student checklists to  
12 appropriately implement the peer assessment. These conditions aim to promote  
13 conscientiousness amongst students, a significant predictor for achieving higher  
14 performance (Bragt et al. 2011). A number of factors were identified that had  
15 potential to impact on learning.

#### 16 2.2.1 *Class vs Distance Learning students*

17 The distance learning students use the University's virtual learning  
18 environment (VLE) as a primary mode of communication with other students and  
19 their lecturer. Hence, peer assessment had to be implemented through the VLE for  
20 these students. Eight groups of three students each were created in the VLE for the  
21 purpose of the peer assessment. The VLE is used only to supplement the traditional  
22 classroom teaching for the full-time students. Hence, it was decided to implement the  
23 peer assessment within the class room for these students. Students were asked to bring  
24 their solutions in the class. These were randomly re-distributed to their peers and  
25 assessed in the presence of their lecturer, and were returned back to the students.

#### 26 2.2.2 *Assessment tasks and Criteria for marking*

27 Three tasks were given to the students and these were distributed uniformly  
28 throughout the semester. These tasks covered crucial concepts necessary to achieve  
29 the modules' learning outcomes. The first task did not carry any marks. The second  
30 task constituted a small part of a summative bridge analysis assignment. This was  
31 used for the validity and accuracy of the received peer comments, as explained in  
32 Section 2.2.4. Only 10% of the summative assignment marks was assigned to the peer  
33 assessment, primarily to encourage active students participation. The students were  
34 encouraged to assign comments to the report, highlighting areas of good work and  
35 pointing out any areas of weaker design practice.

36 Fox (1989) suggested that assessment related guidance should be given to the  
37 students. Later, Biggs (2003) proposed to include criteria for assessment, evidence on  
38 the criteria, and judgement on the evidence for such guidance. These were provided to  
39 the students for the given tasks.

#### 40 2.2.3 *Distribution system and Anonymity*

41 Students' anonymity was not used primarily because of difficulties associated  
42 with its implementation in the VLE for distance learning students, and for the extra  
43 amount of time required to carryout this for the class students. For class students, the  
44 reports were collected by the staff member, and then re-distributed to the students for  
45 peer assessment purposes. Sufficient time was given to the students to assess the task

1 and mark comments on the reports. Once marked, these were returned back to the  
2 students by the lecturer.

3 For distance learning students, the submissions were through the VLE within their  
4 assigned groups. The two other members were required to assess the work and  
5 provide comments in the discussion areas of the VLE for each group. The submission  
6 and discussion posts were only available to the peers from each sub-group.

#### 7 2.2.4 *Validity and Accuracy*

8 Peer assessments have been found to have as good as or better effects on  
9 student learning than teacher assessment (Topping 1998). In order to ensure validity  
10 and accuracy, the peer assessed tasks were reviewed by the lecturer for the second  
11 task, which was required to be submitted alongside the summative bridge analysis  
12 assignment task.

### 13 3. Results and Discussion

14 In the following sub-sections, examples of qualitative feedback provided to  
15 the students are presented. The impacts of the different approaches on student  
16 attainment are also presented.

#### 17 3.1 *Lecturer-led approach*

18 Following the quizzes taken by the students in class, detailed feedback on the  
19 performance of the students was provided by the lecturer. At the end of the semester,  
20 the students were also asked to fill in a feedback form as an attempt to examine the  
21 efficiency of this approach.

##### 22 3.1.1 *Feedback on formative assessment*

23 The formative assessments were designed to enable the lecturer to provide  
24 feedback in different learning areas. These included theoretical background, practical  
25 and numerical aspects of the design code, and the working knowledge to efficiently  
26 design steel members (see Section 2.1). Typical formative feedbacks provided to the  
27 students with *average performance* are listed below:

28 *“You have shown a good performance on the theoretical background in relation to*  
29 *the behaviour of compression members (Euler’s theory). However, a deeper level of*  
30 *understanding can be achieved by concentrating on the effect of imperfections on*  
31 *columns as well as the theoretical background in relation to the estimation of*  
32 *effective lengths of the columns. You also need to have a bit more practice on the*  
33 *effective use of the code requirements for the design of compression members”.*

34 *“You have answered correctly the questions which referred to Euler’s buckling*  
35 *theory and the concept of slenderness demonstrating a good background in that*  
36 *area. However, you need to concentrate more on the theory regarding cross-*  
37 *sectional classification of members and estimation of effective lengths of the*  
38 *columns. I was also disappointed with your performance in relation to the use of*  
39 *design code; you should improve that by thoroughly studying the code requirements*  
40 *in order to gain a deeper level of understanding and more confidence in solving*  
41 *exam questions”.*

1 Examples of feedback received by the students that have shown a *poor performance*  
2 are as follows:

3 “You need to study harder on the design of compression members as your level of  
4 understanding is not acceptable. Also be careful with the units e.g. when  
5 calculating the critical slenderness. You will need to increase both your  
6 understanding of the subject as well as your design skills using the code in order to  
7 be successful during the final exam”.

8 “Your performance shows that you need to give considerable attention to the topic  
9 of design of compression members. Very few questions have been correctly  
10 answered on the Euler’s theory hence you need to develop a deeper conceptual  
11 understanding of the subject. Also make sure to practice the use of the code for  
12 design purposes”.

13 Typical examples of feedback provided to the students that have shown *excellent*  
14 *performance* are listed below:

15 “You have shown an excellent performance on design calculations for compression  
16 members demonstrating a very good understanding of the area. You have also  
17 answered correctly most of the theoretical questions you have attempted. However,  
18 you have missed some of the basic questions indicating that you may have some  
19 knowledge gaps in the theory and you can definitely improve in the area related to  
20 Euler’s theory, slenderness and effective lengths”.

21 “You have demonstrated an excellent knowledge in the area of compression  
22 design, both in terms of theoretical background as well as design calculations.  
23 Keep up the good work and method of studying”.

24 As can be seen from the examples outlined above, the feedback reflected an overview  
25 of each student’s performance. This feedback aimed to enable each student to  
26 understand his or her current level of subject matter understanding. Suggestions given  
27 to them emphasised what they need to do to improve their examination performance.

### 28 3.1.2 Quantitative assessment of the effect of lecturer–led formative assessment

29 Figure 1 compares the exam results of the cohort including formative  
30 assessment in the module with the previous year’s cohort which did not participate in  
31 any formative assessment exercise. It is evident from the exam results that feedback  
32 provided through formative assessment has considerably improved (53.2% compared  
33 with 44.2%) the performance of the students (Fig. 1). A similar trend can also be seen  
34 for the coursework marks where the average has increased from 61.9% to 77.7% (Fig.  
35 2). Furthermore, a greater number of students gained higher marks in both types of  
36 assessments (i.e. exam and quiz), as can be seen from the distributions depicted in  
37 Figs. 1 and 2. The most pronounced effect of the formative assessment was its impact  
38 on the weaker students (left hand side of histograms); the number of failing students  
39 reduced from 28 to 19 (see Fig. 1). A significant reduction in the number of students  
40 at the borderline of failure (30–39 marks range) was also observed. This suggests that  
41 employing the formative assessment practices had an overall positive effect on the  
42 weaker and average students. However, total numbers of first class students (with a  
43 mark above 70) were similar during both academic years. Although it can be argued



1 that the comparisons between the two different cohorts cannot be compared in  
2 absolute terms due to the difference in quality of students, the impact is mitigated by  
3 other factors. For example, the level of difficulty of the exam questions and  
4 coursework was intentionally designed in such a way that these have negligible  
5 differences in style and difficulty between the two academic years. Moreover, the  
6 entry level qualification for the students to get admission in the University was the  
7 same during both years.

8 The effect of formative assessment on student performance is further investigated by  
9 comparing the performance of students involved in the formative assessment with  
10 those who opted out of it. Table 1 compares the average final exam marks making  
11 distinctions between the students not taking any formative assessment with those  
12 taking at least one, and both, formative assessments. The statistics from the previous  
13 academic year are also included, where no formative assessment was employed. Table  
14 2 presents the similar comparison in terms of the coursework marks for the students.

15 Comparison of the 2008–2009 academic year’s exam mark (44.2%) with the 2009–  
16 2010 academic year’s average mark (46.4%) for the students opting out of the  
17 formative assessment shows that, on average, the 2009-2010 class has performed  
18 marginally better but this fact should not be used as sole justification for the  
19 considerably higher student marks presented in Fig. 1. The effectiveness of the  
20 formative assessment is evident from the fact that the average final exam marks for  
21 the student group receiving formative feedback is by far higher than their  
22 counterparts. In particular, the average exam mark for the students who attempted one  
23 formative assessment is 57.6%, which is about 25% higher than those without any  
24 formative assessments (46.4%). The average mark of the 16 students participating in  
25 both formative assessments is even higher (i.e. 62%), showing the beneficial effect of  
26 the formative feedback, which provided early indications of problem areas. By  
27 receiving specific feedback relating to improvement of cognitive levels of learning,  
28 these students performance has noticeably improved. The correct answers for the test  
29 quizzes were not revealed to the students as it was thought that this approach would  
30 encourage them to actively seek the information they need rather than just  
31 memorising the solutions and correct answers. A similar trend to the exam marks has  
32 also been observed in coursework marks, as can be seen in Table 2.

33  
34 The percentage increases observed in the final exam performance of the students  
35 discussed above are higher than similar past studies carried out by Klecker (2007) on  
36 psychology students and by Olson et al. (2004) on biomedical students. The only  
37 difference was that in the latter studies the test quizzes were taken online by the  
38 students whereas in this paper they were carried out in class. Klecker (2007) observed  
39 a 6% and Olson et al. a 9% increase in the average exam mark of the students  
40 participating in formative assessment as compared to the students who opted out. This  
41 study showed a 25% percentage increase in the performance of the students.

### 42 3.1.3 *Students feedback at the end of the module*

43 The formative assessment exercise was well received by the students. This  
44 was evident from their positive comments in response to the questionnaires distributed  
45 at the end of the 2009-2010 academic year:

1            *“I liked the practice exam/tests/quizzes in the steel design – very useful; should*  
2            *introduce this to the other sections of the module as well”*

3            *“The tests were very-very-very useful provided that they are taken at the right*  
4            *timing”*

5            *“More in class tests should be done”*

6            *“I would like to see class tests unchanged in the module”*

7    These positive comments, combined with the fact that no negative comments were  
8    received, is encouraging and suggests that this assessment and feedback method could  
9    be rolled out to all engineering modules.

### 10   **3.2    Student-led approach**

11            The students were asked to fill in feedback forms at the end of the semester for  
12            this level M Bridge Engineering Module. The following sources of information and  
13            evidence have been used to gauge success in achieving the desired objectives.

- 14            • A detailed feedback for the module at the end of semester.
- 15            • A short feedback for two other modules (in the same semester) was obtained
- 16            to enable comparison of student learning experiences.
- 17            • Feedback (overall satisfaction) of the same module from the previous year.

#### 18    3.2.1    Quality and quantity of feedback

19            Analysis of students’ responses for the module clearly highlighted that they  
20            appreciate the importance of feedback and expect to receive this at as early stage as  
21            possible, e.g. the analysis of the module feedback before introducing peer assessment  
22            revealed that 84% students (out of 44 in total) believed that they would learn more if  
23            they received more feedback. Similarly, 83% students supported the fact that feedback  
24            helps them to understand things better.

25            Fig. 3a illustrates the students’ satisfaction with the amount of feedback they received  
26            in this module. It can be seen that 55% students are satisfied with the quantity of  
27            feedback and a very small minority (9%) expected to receive more feedback. A  
28            significant number of students (36%) opted to remain ‘neutral’ (Fig. 3a) suggesting  
29            the need for further improvements in the peer assessment process.

30  
31            On the subject of the quality of received feedback; it was observed that most of the  
32            comments given by peers were objective, highlighting either mistakes in the concepts  
33            or more effective solutions. Feedback given by the distance learning students through  
34            the VLE was more comprehensive, since each task was assessed by two peers.  
35            Concluding from this, all students (both the distance learning and class) should be  
36            grouped through e-learning and each task be assessed by at least two peers will  
37            considerably improve the validity and accuracy of comments.

38            The students also showed an appreciation of out-of-class contact (through the VLE);  
39            83% of the students (see Fig. 3b) responded by agreeing that ‘(The VLE) helped them  
40            a lot in getting timely feedback’. The feedback survey also revealed that the students  
41            took the feedback comments seriously and this helped in improving their  
42            understanding about the subject area. Fig. 4 shows the distribution of student

1 responses on the question that their understanding improved due to the feedback  
2 received in the module. It is clear from the figure that 83% students appreciate the  
3 quality of feedback received in the module (either agrees or strongly agree) and that  
4 they believed this has helped in engaging higher cognitive levels.

### 5 3.2.2 *Assessment results*

6 The key objective of introducing peer assessment tasks into the curriculum  
7 was to engage the students with higher cognitive thinking by increasing their active  
8 engagement in the module. It was expected that this increased engagement would be  
9 reflected through their assessment results. The results for the two years (before and  
10 after introducing the peer assessments in the module) are summarised in Fig. 5.

11 Fig. 5 demonstrates that the assessment results have improved. The mean coursework  
12 marks jumped from 57% (before peer assessment was introduced) to 61.7% when  
13 peer assessment was introduced to the module. Similarly, a jump from 51.5% to  
14 58.9% can be seen for the final exam for the two cases. It is acknowledged that the  
15 comparison cannot be seen in absolute terms as the students were not same for the  
16 both years but a clear trend of increased number of students gaining better marks can  
17 be seen from the distribution of students in various mark bands, as seen in Fig. 6. The  
18 mean value for the module improved from 52.8 to 58.9.

19 Similar to the lecturer led approach, the weaker students have benefitted from the  
20 timely feedback and the failures have considerably reduced, with more students  
21 achieving a higher mark. This is also evident from the reduction in the standard  
22 deviations due to the inclusion of peer assessment in the module.

23 The peer assessments have helped in improving distance learning students'  
24 understanding and provided early indications of potential problem areas. The peer  
25 assessment tasks induced an element of active engagement, which generally triggers  
26 higher cognitive levels of learning (Biggs 2003). Hence, the students not only enjoyed  
27 the tasks but also achieved better understanding and gained more marks in both  
28 formative and summative assessments.

### 29 3.2.3 *Students' Overall Satisfaction*

30 In order to analyse the effects of peer assessment tasks on the students' overall  
31 satisfaction, a summary of students' evaluation for the two academic years with and  
32 without peer assessment are plotted in Fig. 7. Overall patterns of student satisfaction  
33 from this module are the same in both cases, i.e. most of the students appear satisfied  
34 with the module. However, the percentage of students having 'strong agreement' or at  
35 least 'agreement' to the overall satisfaction has increased from around 70% to 80%  
36 due to the inclusion of peer assessment in the curriculum.

37 In order to counter the argument that the above results may be biased since the two  
38 cohorts are different, the students' overall satisfaction for three different modules in  
39 the same academic year (i.e. using the same cohort) is compared. Figure 8 summarises  
40 the students' satisfaction with the feedback received in the module with peer  
41 assessment and two other modules (without peer assessment) respectively. The mode  
42 of delivery and the method of assessments in the three modules were similar. It can be  
43 seen from the Figure that the percentage of students not satisfied with the received  
44 feedback is considerably less in the former, where peer assessment was provided,

1 whereas a high percentage of students expect more feedback in the other modules.  
2 Fig. 8 also illustrates a high percentage of students opting for ‘neutral’ option, which  
3 is an indicator that further improvements are needed in the peer assessment process to  
4 satisfy these students.

#### 5 **4. Summary and conclusions**

6 This paper has presented two cases studies aimed towards providing timely  
7 feedback to the students aimed to promote deep learning approaches, leading to the  
8 improvement of exam performance. The first of the studies employed formative  
9 assessment and a lecturer-led approach. Two in-class quizzes were given to a cohort  
10 of second year undergraduate students within the semester and the lecturer provided  
11 individual feedback to all students about their level of understanding, strengths,  
12 weaknesses and suggestions about their future course of action. The second study was  
13 performed on postgraduate students by employing peer assessment and a student-led  
14 approach where the assessment and feedback process was driven by the students  
15 themselves. Three peer assessment tasks were distributed uniformly throughout the  
16 semester for this purpose.

17 Both case studies have demonstrated that the use of formative assessment and  
18 feedback is beneficial not only to engineering students but to the lecturers as well.  
19 These assessments, if planned ahead of time and applied in a timely manner within the  
20 semester, have been shown to offer active engagement of the students with the course  
21 content. The feedback provided by the lecturer and by the students themselves has  
22 been shown to be a catalyst towards improvement of their overall performance.  
23 Comparison of the two practices leads to the conclusion that both methods are equally  
24 effective, but peer assessment needs less time commitment from the lecturer. It is  
25 thought that a lecturer-led approach would be more appropriate for first and second  
26 year undergraduate students whereas a student-led assessment practice would fit  
27 better with postgraduate teaching and especially distance learning students. In the case  
28 of upper level students (postgraduate and final year undergraduates), a combination of  
29 the two may offer the sought reliability in terms of the lecturer’s involvement and the  
30 time savings achieved by the involvement of the students.

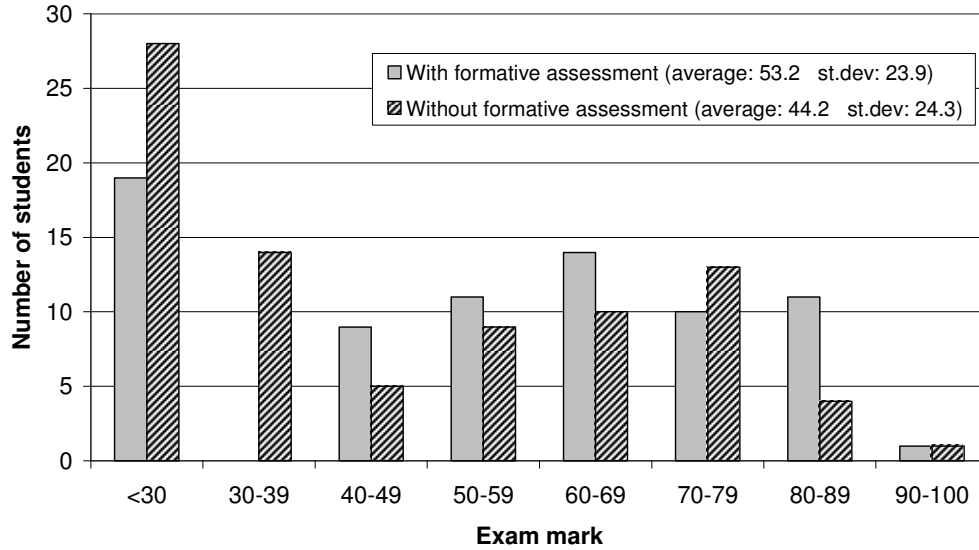
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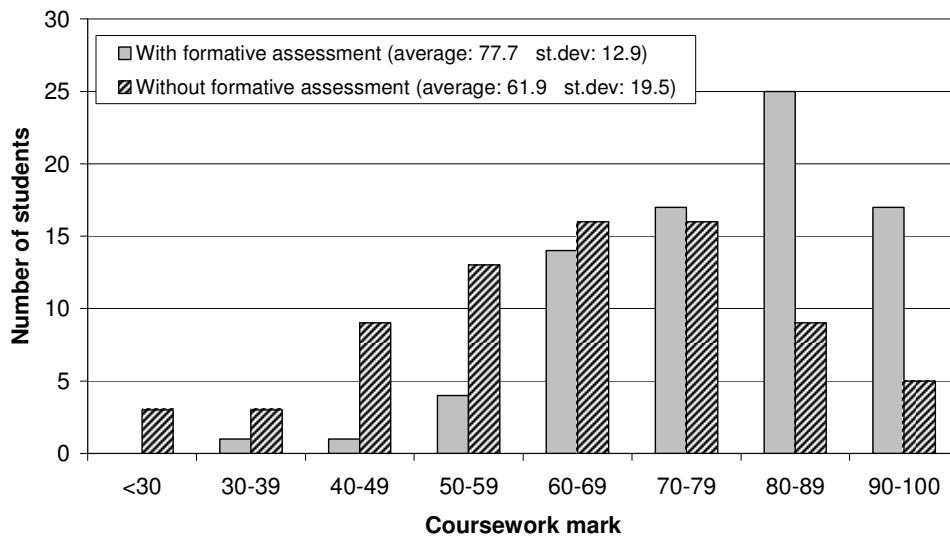
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33 501.

1 **List of figures**



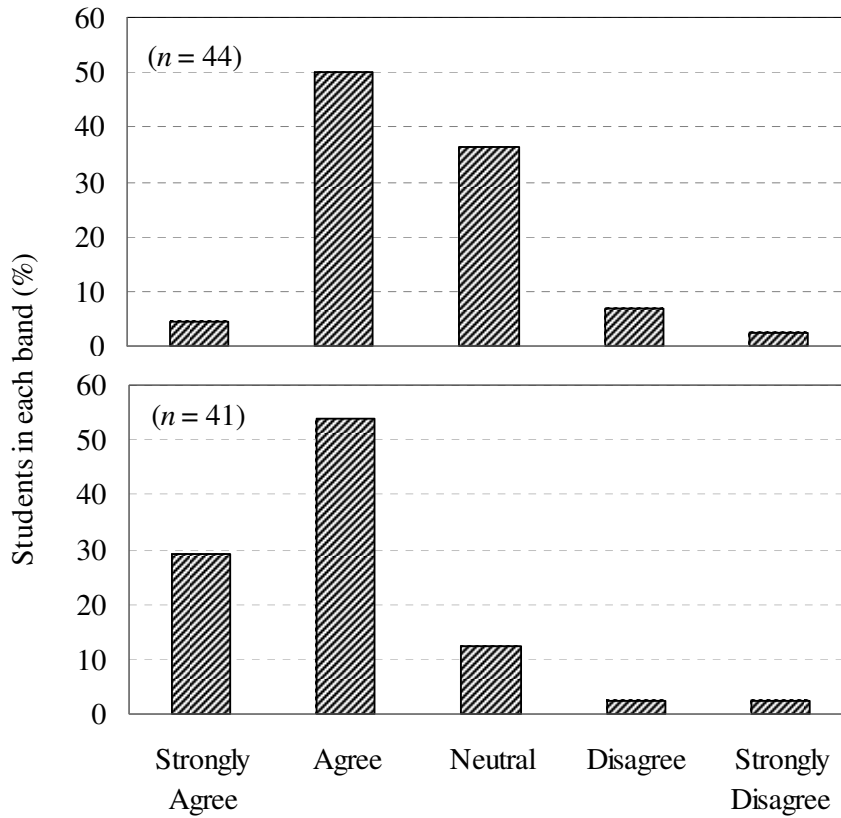
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3 **Fig. 1.** Exam mark distributions for the entire class comparing two academic year  
4 results with and without formative assessment.



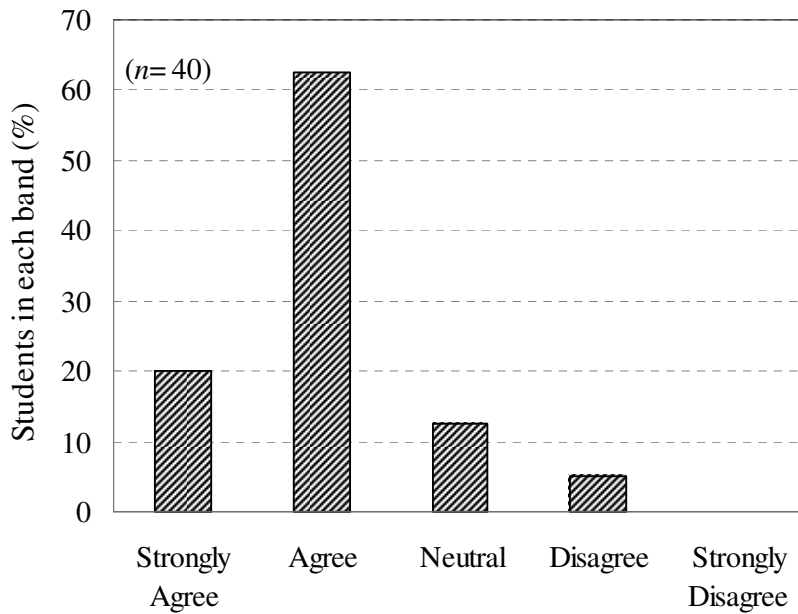
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6 **Fig. 2.** Coursework mark distributions comparing two academic year results with and  
7 without formative assessment.



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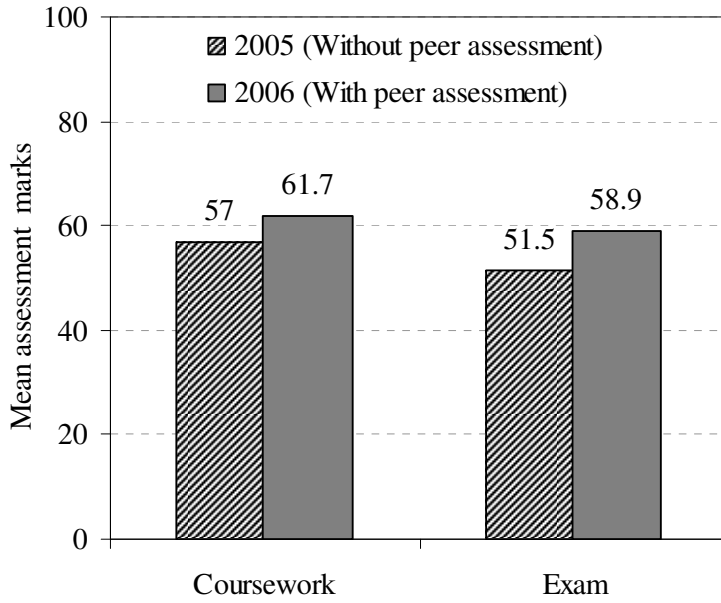
2 **Fig. 3.** Distribution of students' satisfaction with (a) amount of feedback received, and  
 3 (b) use of ULearn for timely feedback ( $n$  is the number of student replies).



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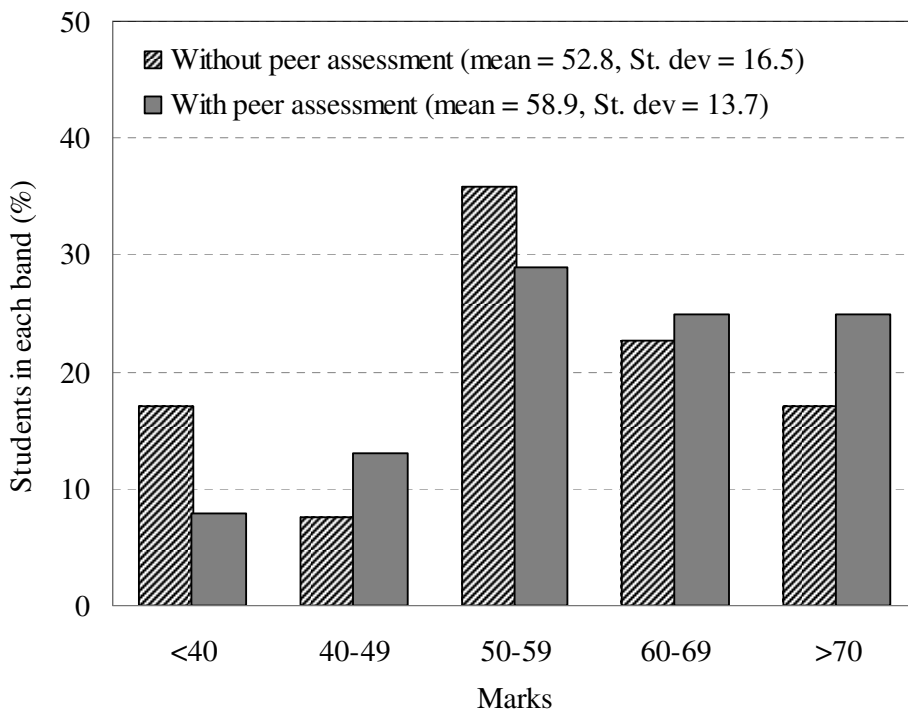
5 **Fig. 4.** Understanding improved with feedback ( $n$  is number of student replies).





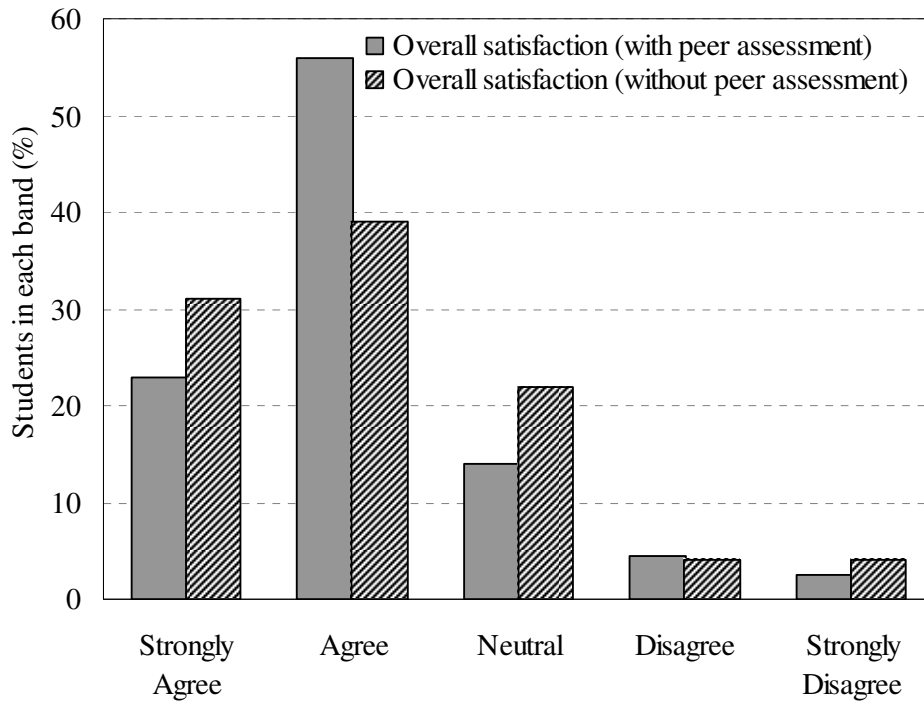
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2 **Fig. 5.** Average assessment marks with and without peer assessment in the module.



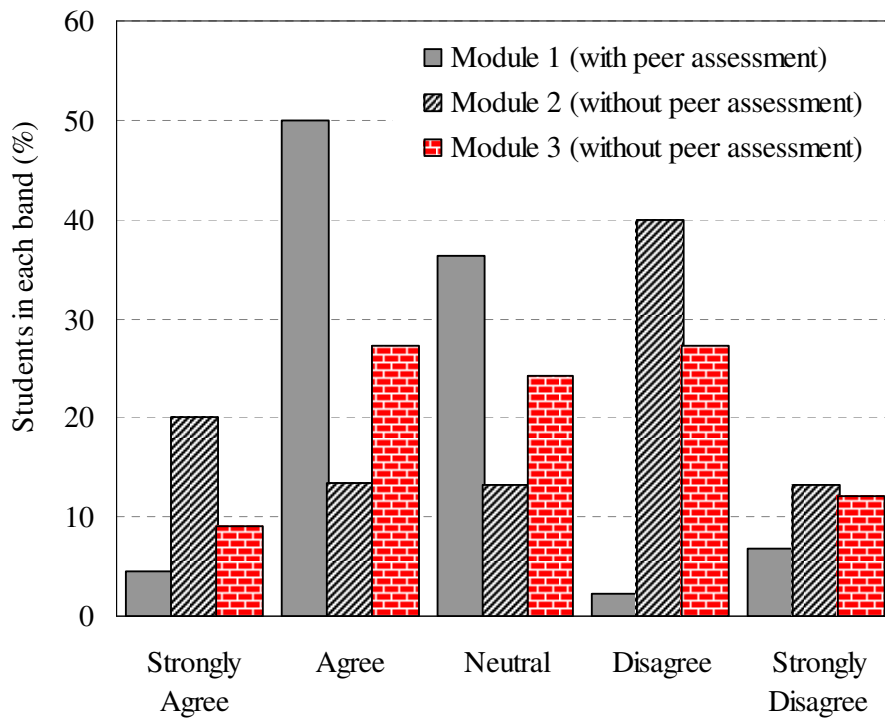
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4 **Fig. 6.** Distribution of student marks with and without incorporating peer assessment  
5 in the module.



1

2 **Fig. 7.** Overall student satisfaction for the module before and after peer assessment  
 3 was introduced.



4

5 **Fig. 8.** Student feedback satisfaction with and without peer assessment for three  
 6 different modules.

1 **List of tables**

2 Table 1. Effect of formative assessment on final exam mark statistics.

	Number of students	Average	Standard deviation
Academic year 2008-2009	84	44.2	24.3
Academic year 2009-2010 (no formative assessment)	40	46.4	24.8
Academic year 2009-2010 (1 formative assessment)	37	57.6	24.8
Academic year 2009-2010 (2 formative assessments)	16	62	23.6

3

4 Table 2. Effect of formative assessment on coursework mark statistics.

	Number of students	Average	Standard deviation
Academic year 2008-2009	75	61.9	19.3
Academic year 2009-2010 (no formative assessment)	40	75.2	12.6
Academic year 2009-2010 (1 formative assessment)	39	80.2	12.9
Academic year 2009-2010 (2 formative assessments)	17	82.6	13

5