

Overview

> Key Principals

Krugs Laws

➤ Powerful Layouts

➤ The Trunk Test





"Get rid of half the words on each page/screen, then get rid of half of what's left."

Krug's Third Law of Usability





"It doesn't matter how many times I have to click, as long as each click is a mindless, unambiguous choice.

Krug's Second Law of Usability



- Familiarity
- Unity
- Consistency
- Variety
- Economy
- Proportion & Balance
- Associations
- Performance



- Familiarity
- Unity
- Consistency
- Variety
- Economy
- Proportion & Balance
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- Performance

Using well known principals to match the users expectation. These are different depending on the type of site and target audience.



- Familiarity
- Unity
- Consistency
- Variety
- Economy
- Proportion & Balance
- Associations
- Performance

Showing clear relationships between elements.

Always use **AT LEAST** two visual cues in each case, e.g. colour and font size.



- Familiarity
- Unity
- Variety
- Consistency
- Economy
- Proportion & Balance
- Associations
- Performance

Ensure that your experience is consistent.

This is always obvious in the first design however feature creep is a real problem. Especially as you might introduce variety.



- Familiarity
- Unity
- Consistency
- Variety
- Economy
- Proportion & Balance
- Associations
- Performance

Show clear separation between different elements in different contexts.

Use the same color and bordering tricks to maintain consistency



Key Principals

- Familiarity
- Unity
- Consistency
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- Associations
- Performance

People scan web pages. Be economical with information presented.

BUT

DO NOT hide common functionality unless you are 1000% sure that the experience is better.



Key Principals

- Familiarity
- Unity
- Consistency
- Variety
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- Performance

People like structure.

Consider use of hierarchies and grid layouts to help guide users to the correct content.

These also help with all the issues of re-flow.



- Familiarity
- Unity
- Consistency
- Variety
- Economy
- Proportion & Balance
- Associations
- Performance

Use every technique available to ensure that the site/application works on as many devices as possible

DO NOT frustrate users



- It's a numbers game
 - Odd is normally better than even
 - Lists of 3
 - 7 ± 2
- Don't undervalue the use of white space.
- Try to ensure even spaces between all content

Use the ¾ rule (To make content stand out)

DON'T
DISTRACT
USERS

Three Box

➤ Powerful Layouts

PETER VERKUILEN

Design + Consulting

Welcome Designs About







3D Effects



Home

Portfolio

Contact

Hi and welcome to my portfolio!

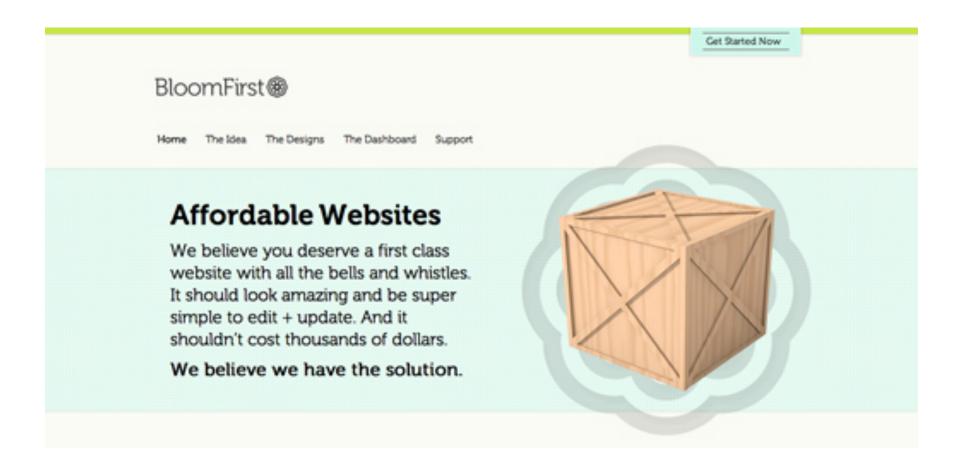
This is a showcase of my templates for sale exclusively on Themeforest & Codecanyon.

If you need a customized version of any of these files, feel free to drop me an email below.





Featured Graphic





Five Boxes



Fixed Sidebar



Home

About

Services

Portfolio

Contact

We were created to create

Yes we are, blah, blah...



What we do

What we do? A lot of things, actually. We just can't stop making awesome web sites, graphic elements and logos, optimising sites... See it for yourself!

@ Our work

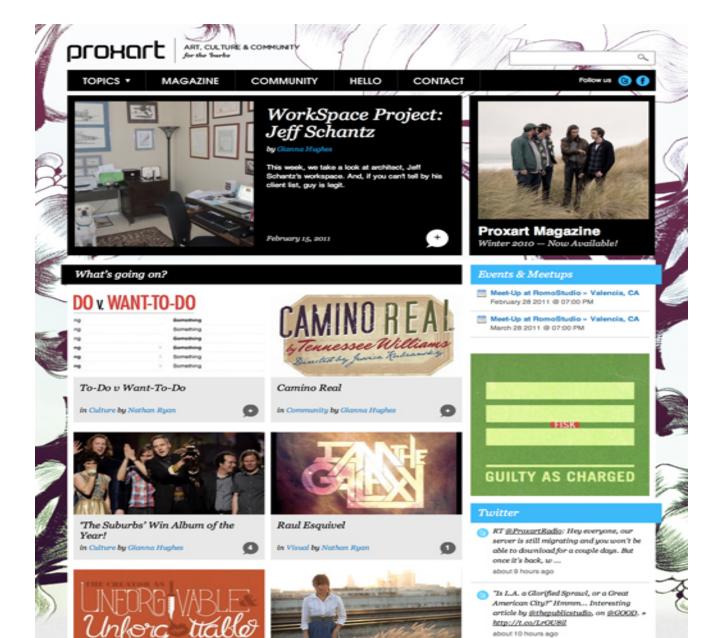
A picture tells more than 1000 words. Take a look at our portfolio to see that we don't lie when we say: We rock!

☑ Contact us

Don't be shyl There must be something you want to tell us... We love to be in contact with people.

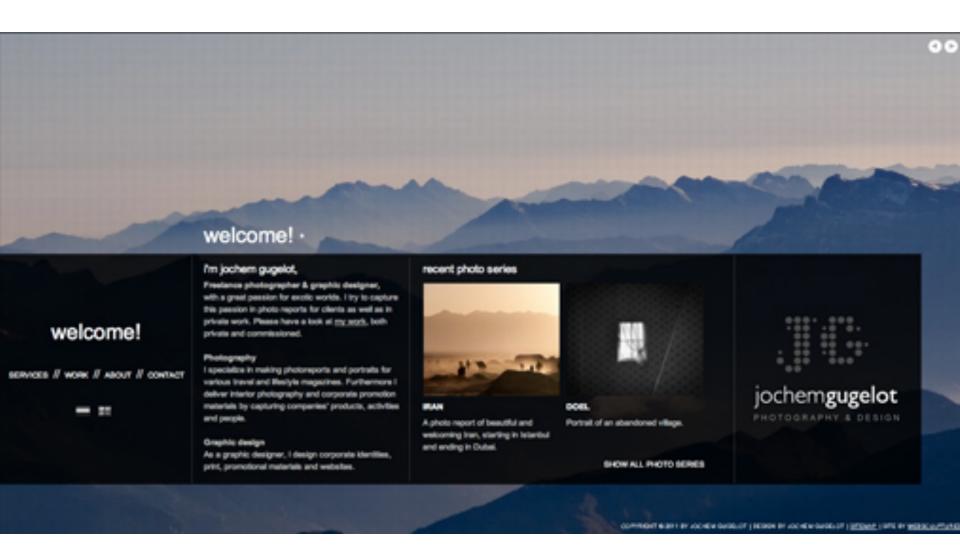


Power Grid





Full Screen Photo







Krug, S. Don't Make Me Think: A Common Sense Approach to Web Usability (PDF is available using a Google search)





➤ Don't Make me Think!

What?

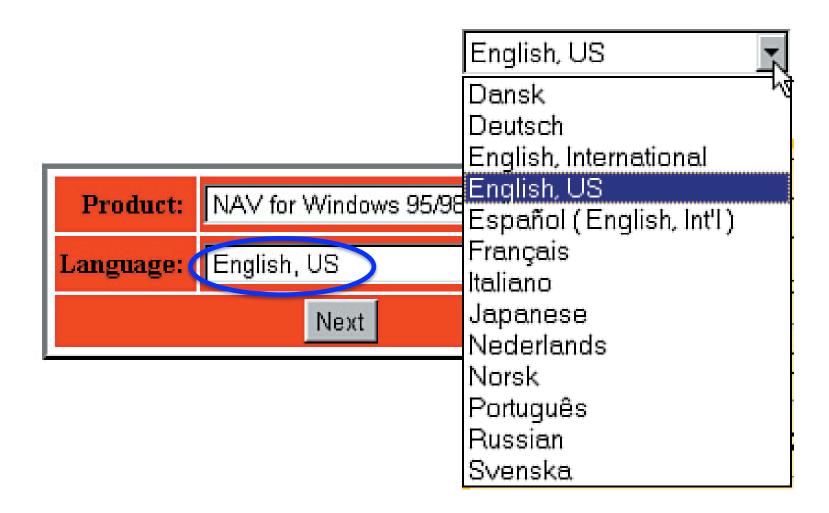
Product: NAV for Windows 95/98	~
Language: English, US	
Next	



Krugs Laws

➤ Don't Make me Think!

What?





➤ Krugs Laws

I Just Want a Laptop Don't Make me Think!

My Account | Premier Login | Lechnical support



For Home For Small and Medium Business For Public Sector For Large Enterprise Search

Buy Online or Cal

Big on features, not on price.

Check out our great offer on the new Inspiron 15R with its stylish design and generous storage.

Shop Now >



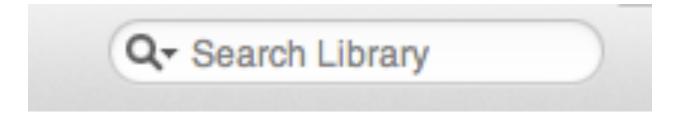


Colours!

Has anyone ever instantly notices the search box at the top of the apple website?

iTunes Support Q

Much better in iTunes







Going WAY to far

➤ Don't Make me Think!

Security Validation

Cancel login]







Security Validation

Please complete the following security questions so that we can ensure that your answers match data that is held on your ResourceLink record:

Vhat is your date of birth? (ddmmyyyy)	
Vhat is your National Insurance number?	

[Verify my d

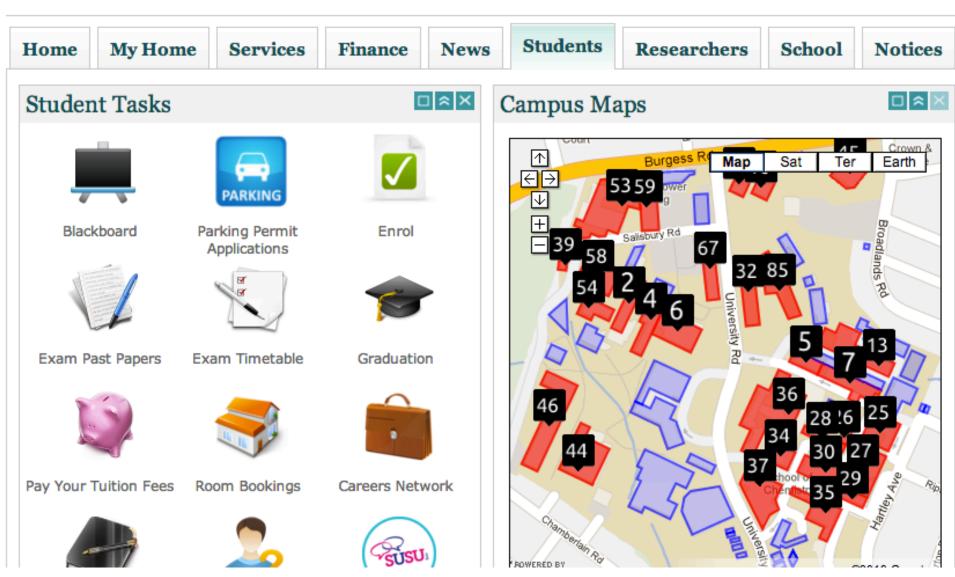


SUSSED Portal



➤ Don't Make me Think!

Welcome Tarrant, Dr DC

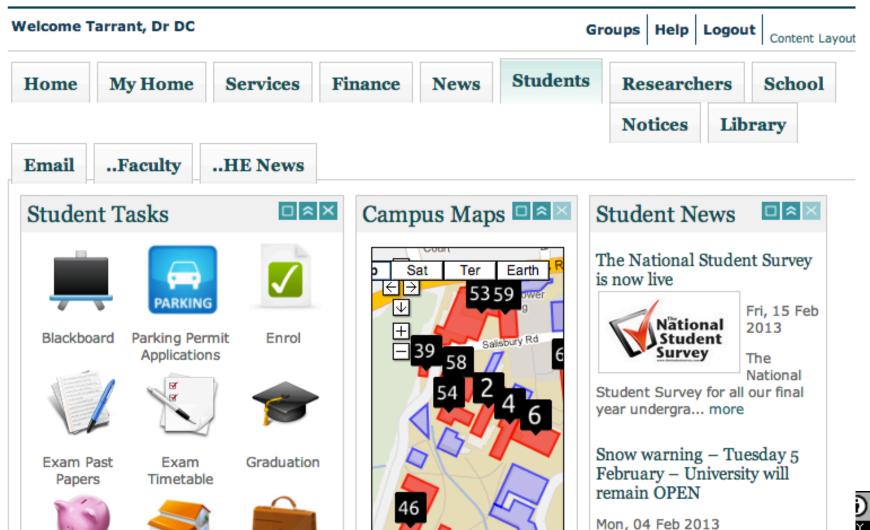


➤ Krugs Laws

➤ Don't Make me Think!

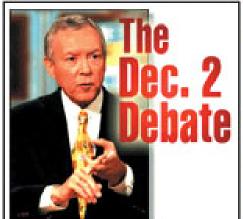
SUSSED Portal

Southampton





CHATCH



The first all-candidate GOP debate this Thursday heats up the political style wars as Senator Hatch fights to keep substance in Campaign 2000. FULL STORY



latch Campaign 2000

CAMPAIGN NEWS ONLINE PRESS ROOM CAMPAIGN SPEECHES CAMPAIGN NEWS ARCHIVES







Quell Alimed - Despend News

The Experienced Candidate

ABOUT ORRIN HATCH FOR THE RECORD LEADING THE CHARGE

Be One Voice That Matters!

Click here to CONTRIBUTE

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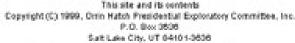




➤ Don't Make me Think!

How many clickable links?





What Website?



➤ Don't Make me Think!



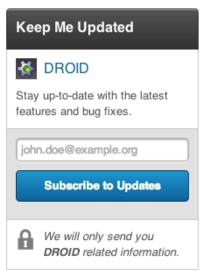
DROID

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AppDynamics Lite is the very first free product designed for troubleshooting Java/.NET performance while getting full visibility in production environments.

Get Started in 2 Minutes. Find Root Cause in 15 Minutes.

AppDynamics Lite for Java AppDynamics Lite for .NET



Click below to watch a short video about AppDynamics Lite







The Trunk Test

- Site ID
 - What website is this?
- Page Name
 - What page am I on?
- Sections
 - What are the major sections of this site?

- Local Navigation
 - What are my options at this level?
- "You Are Here"
 - Where am I in the scheme of things?
- Search
 - How can I search?



Exercise

• In a group of two, do a very quick trunk test on the five sites in your pack.

 Then pick one of the sites and sketch a quick re-design that improves the trunk test but does not remove content.





The Trunk Test



Investing Mortgage Insurance Taxes Banking Retirement

 Shopping Small Business

Retirement Home | 401(k) | IRAs | Planning | **Annuities** | Wills & Estates | Boards

Annuities Step by Step

Annuities Home

Intro

What is an annuity?

Step 1

Fund other plans first

Step 2

Is an annuity right for you?

Step 3

Compare annuities to funds

Step 4

Before thinking about annuities, fully fund the tax-deductible and tax-deferred savings plans (other than annuities) that you're qualified to take part in. Individualand employer-sponsored plans are great ways to squirrel away money for the post-work years. They're more effective than annuities because they usually have lower fees and most give you a bigger break on taxes. For example, both a 401(k)'s principal and earnings grow tax-deferred, whereas only an annuity's earnings do so. Also, most plans give you a wide variety of investment options.

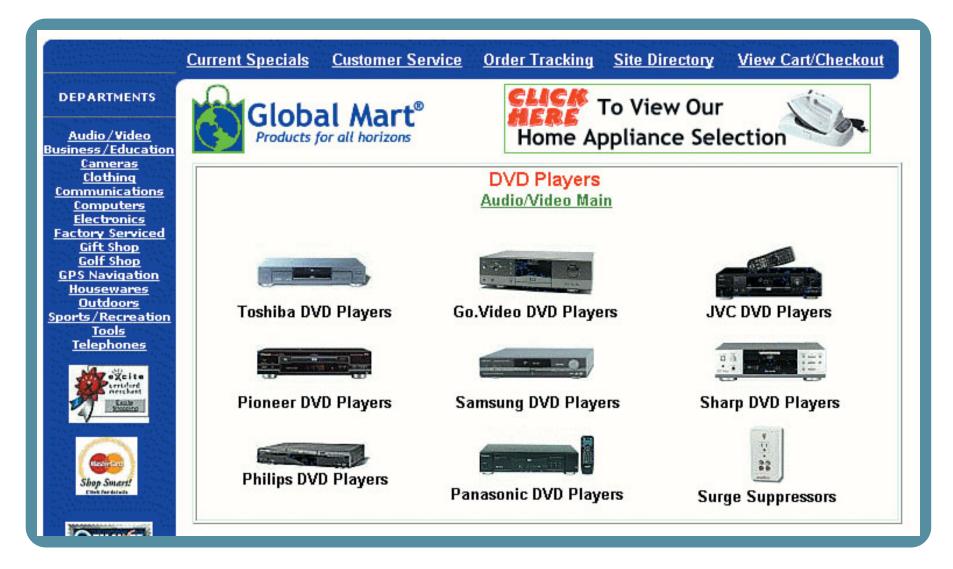
The following chart shows contribution limits, advantages, and other comparison points for the different plans.

Retirement Plans At A Glance

Plan	Sponsor	Annual Contribution Limit	Advantages
401(k)	Corporations with more than 25 employees	Maximum employee contribution is \$10,000	You choose how to allocate your investments

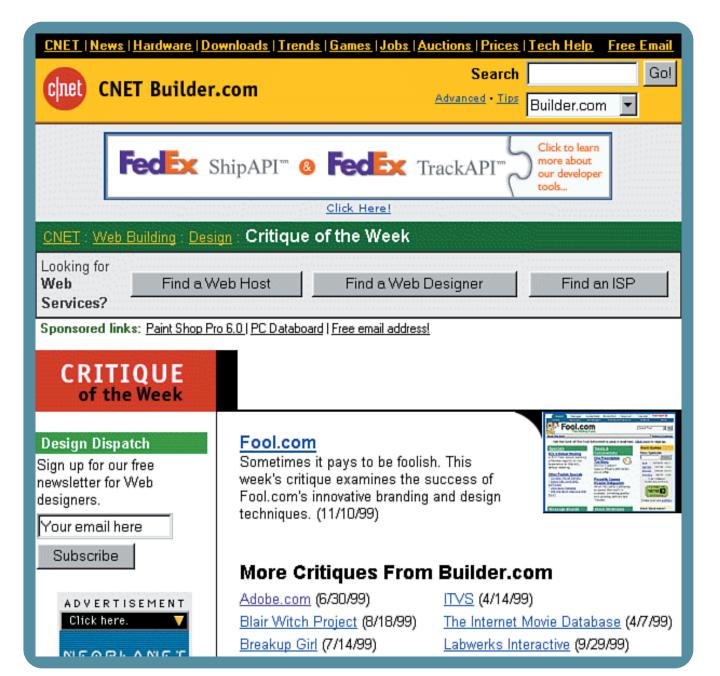


➤ The Trunk Test





The Trunk Test



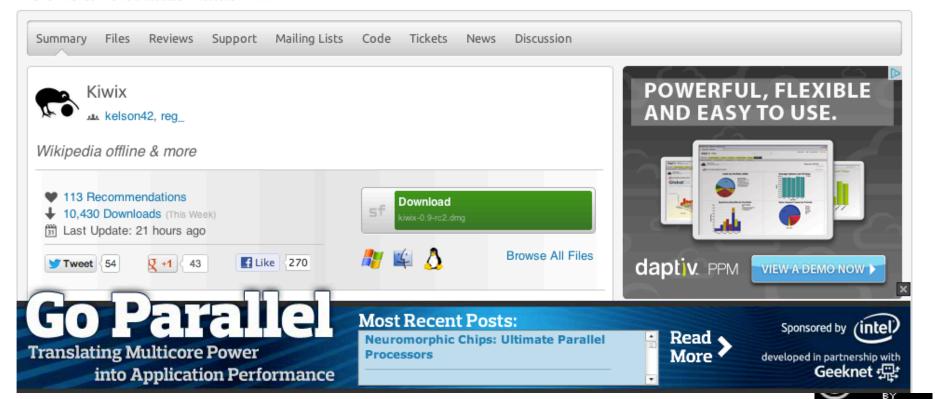








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Investing Mortgage Insuran Secation Banking Retirement

Retirement - Shipping - Small Business

Retirement Home | 401(k) | IRASubsections wities | Wills & Estates | Boards

Annuities Step by Step

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Home Investing Mortgage Insurance Taxes Banking Retirement Small Business

Search Shopping

Retirement Home | 401(k) | IRAs | Planning | Annuities | Wills & Estates | Boards

Annuities Step by Step

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Step 1: Fund other plans first

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Current Specials

Customer Service

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DEPARTMENTS

Audio/Video
Business/Education
Cameras
Clothing
Communications
Electronics
Factors Serviced
Gift Shop
Golf Shop
GPS Navigation
Housevares
Musical
Instruments
Outdoors



Sports/Recreation Telephones Tools

Audio/Video

DVD Players



Toshiba DVD Players



Pioneer DVD Players





Sony DVD Players



Go.Video DVD Players



Samsung DVD Players



Panasonic DVD Players



Surge Suppressors



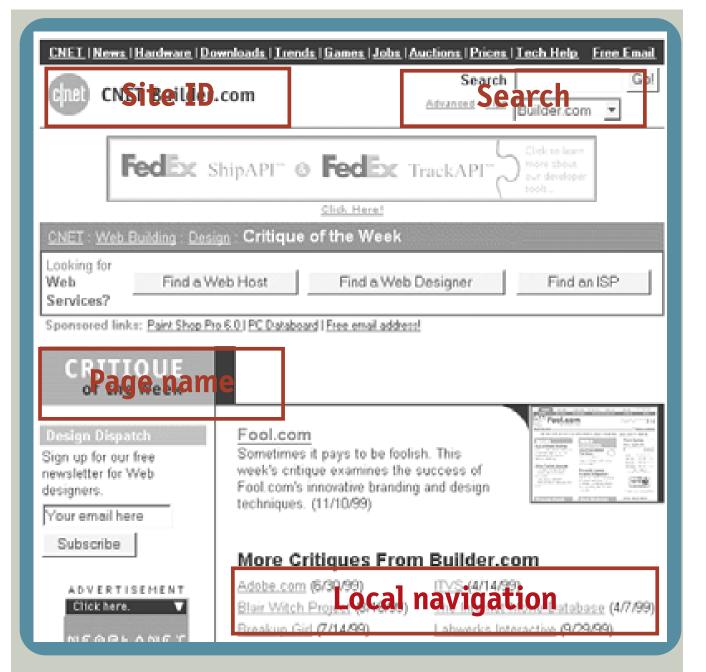
JVC DVD Players



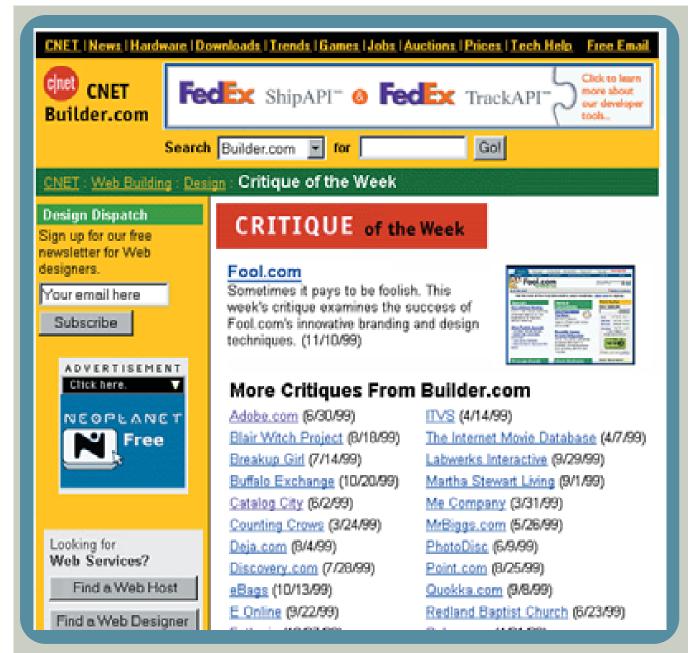
Sharp DVD Players



Alwa DVD Players









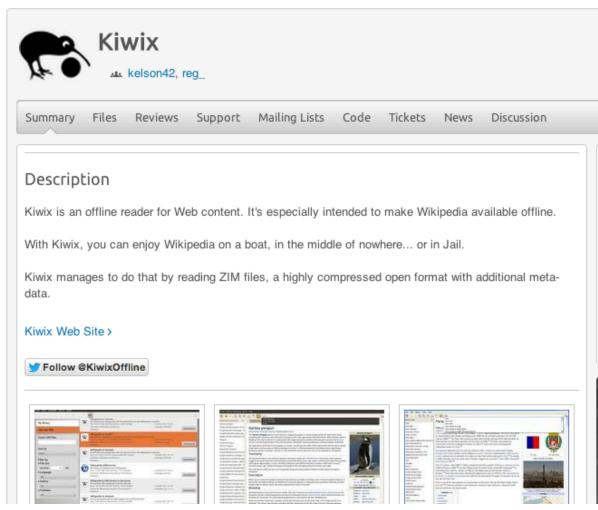
Sourceforge

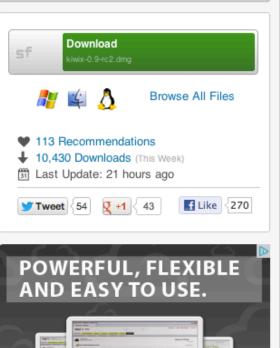
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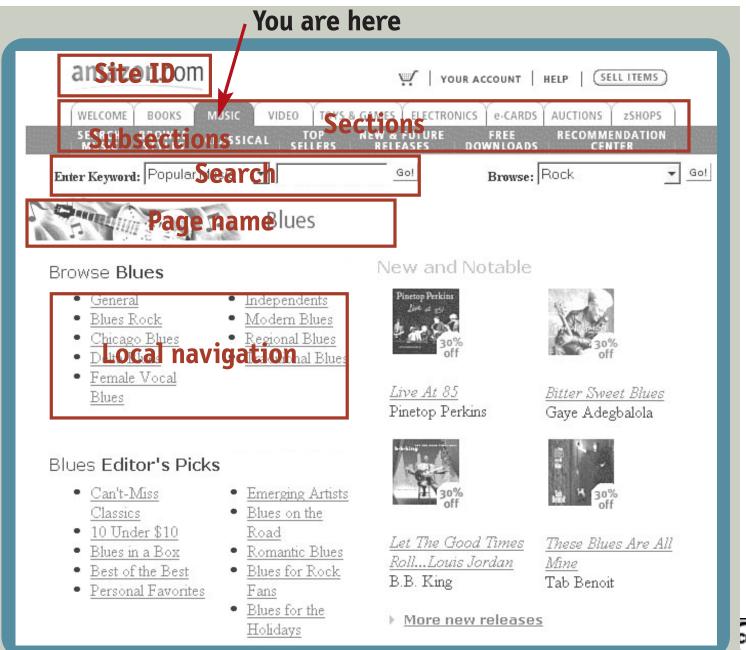
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Wikipedia offline & more









References

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(Chapter 10 Only)

 Rogers, Y. et al. Interaction Design: Beyond Human-Computer Interaction

