REST in Practice

A Tutorial on Web-based Services

Jim Webber

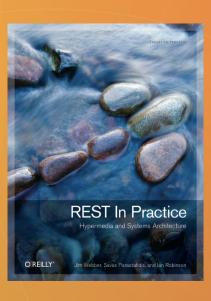
http://jim.webber.name

Savas Parastatidis

http://savas.me

Ian Robinson

http://iansrobinson.com



Motivation

- This follows the plot from a book called REST in Practice which is currently being written by:
 - Jim Webber
 - Savas Parastatidis
 - Ian Robinson
- With help from lots of other lovely people like:
 - Halvard Skogsrud, Lasse Westh-Nielsen, Steve Vinoski, Mark Nottingham, Colin Jack, Spiros Tzavellas, Glen Ford, Sriram Narayan, Ken Kolchier, Guilherme Silveira and many more!
- The book deals with the Web as a distributed computing platform
 - The Web as a whole, not just REST
- And so does this tutorial...

Timetable

- 09:00-10:30
 - Web basics
 - URI templates
 - RPC
 - HTTP
 - CRUD
- 10:30-10:45
 - Coffee break
- 10:45-12:00
 - Semantics
 - Hypermedia formats
 - Restbucks DAP
 - Restbucks retrospective

- 12:00-13:00
 - Lunch
- 13:00-14:30
 - Hypermedia design
 - Scalability
 - Security
- 14:30-14:45
 - Coffee break
- 14:45-16:00
 - Atom
 - AtomPub
 - Epilogue

Introduction

- This is a tutorial about the Web
- It's very HTTP centric
- But it's not about Web pages!
- The Web is a middleware platform which is...
 - Globally deployed
 - Has reach
 - Is mature
 - And is a reality in every part of our lives
- Which makes it interesting for distributed systems geeks

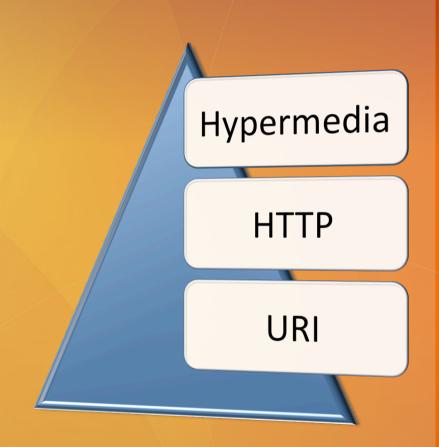
Leonard Richardson's Web service maturity heuristic

What?	Why?	How?
Divide and conquer	Spreads complexity around	URIs
Refactor (Do the same things in the same way)	Reduces complexity	Uniform interface
Describe special behaviour in a standard way	Makes complexity learnable	Hypermedia

http://www.crummy.com/writing/

Why Web? Why not just REST?

- REST is a brilliant architectural style
- But the Web allows for more than just RESTful systems
- There's a spectrum of maturity of service styles
 - From completely bonkers to completely RESTful
- We'll use the Richardson maturity model to frame these kinds of discussions
 - Level o to Level 3
 - Web-ignorant to RESTful!





Why the Web? Why be RESTful?

- Scalable
- Fault-tolerant
- Recoverable
- Secure
- Loosely coupled
- Precisely the same characteristics we want in business software systems!

REST isn't...

- Just pretty URIs
- Just XML or JSON
- URI templates
- AJAX applications

But you could be forgiven for thinking it is!



Web History

- Started as a distributed hypermedia platform
 - CERN, Berners-Lee, 1990
- Revolutionised hypermedia
 - Imagine emailing someone a hypermedia deck nowadays!
- Architecture of the Web largely fortuitous
 - W3C and others have since retrofitted/captured the Web's architectural characteristics

The Web broke the rules



Web Fundamentals

- To embrace the Web, we need to understand how it works
- The Web is a distributed hypermedia model
 - It doesn't try to hide that distribution from you!
- Our challenge:
 - Figure out the mapping between our problem domain and the underlying Web platform

Key Actors in the Web Architecture Client Cache Firewall Firewall Resources Router Web Server Internet Web Server ISP Reverse Proxy Proxy Server Firewall Resources

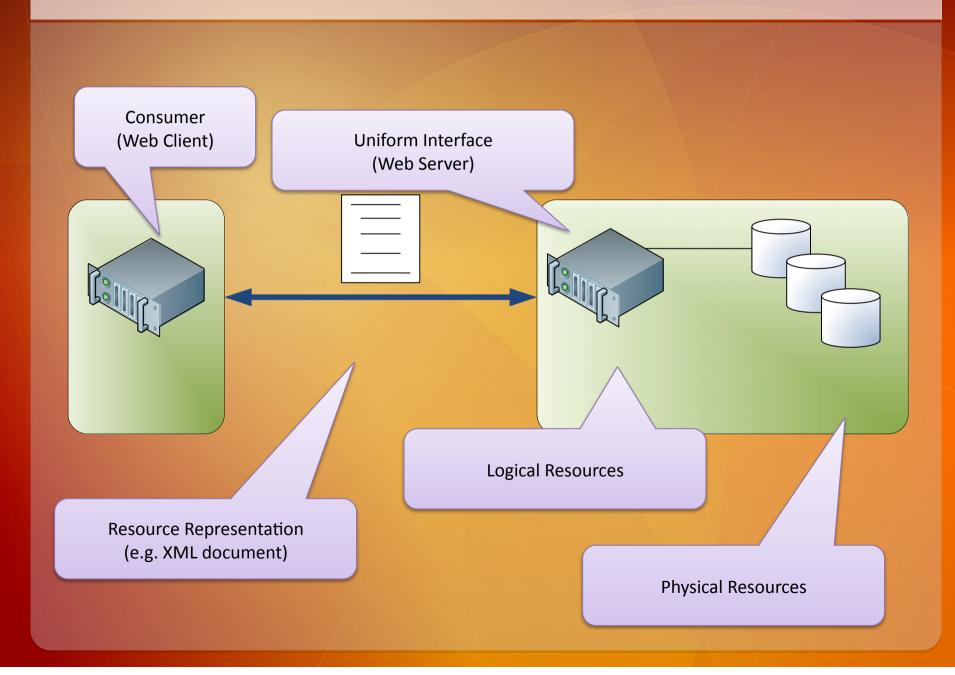
Resources

- A resource is something "interesting" in your system
- Can be anything
 - Spreadsheet (or one of its cells)
 - Blog posting
 - Printer
 - Winning lottery numbers
 - A transaction
 - Others?

Interacting with Resources

- We deal with representations of resources
 - Not the resources themselves
 - "Pass-by-value" semantics
 - Representation can be in any format
 - Any media type
- Each resource implements a standard uniform interface
 - Typically the HTTP interface
- Resources have names and addresses (URIs)
 - Typically HTTP URIs (aka URLs)

Resource Architecture



Resource Representations

- Making your system Web-friendly increases its surface area
 - You expose many resources, rather than fewer endpoints
- Each resource has one or more representations
 - Representations like JSON or XML or good for the programmatic Web
- Moving representations across the network is the way we transact work in a Web-native system

URIs

- URIs are addresses of resources in Web-based systems
 - Each resource has at least one URI
- They identify "interesting" things
 - − i.e. Resources ©
- Any resource implements the same (uniform) interface
 - Which means we can access it programmatically!
- Declarative scheme

URI/Resource Relationship

- Any two resources cannot be identical
 - Because then you've only got one resource!
- But they can have more than one name
 - http://foo.com/software/latest
 - http://foo.com/software/v1.4
- No mechanism for URI equality
- Canonical URIs are long-lived
 - E.g. http://example.com/versions/1.1 versus
 http://example.com/versions/latest
 - Send back HTTP 303 ("see also") if the request is for an alternate URI
 - Or set the Content-Location header in the response

Scalability

- Web is truly Internet-scale
 - Loose coupling
 - Growth of the Web in one place is not impacted by changes in other places
 - Uniform interface
 - HTTP defines a standard interface for all actors on the Web
 - Replication and caching is baked into this model
 - Caches have the same interface as real resources!
 - Stateless model
 - Supports horizontal scaling

Fault Tolerant

- The Web is stateless
 - All information required to process a request must be present in that request
 - Sessions are still plausible, but must be handled in a Web-consistent manner
 - Modelled as resources!
- Statelessness means easy replication
 - One Web server is replaceable with another
 - Easy fail-over, horizontal scaling

Recoverable

- The Web places emphasis on repeatable information retrieval
 - GET is idempotent
 - Library of Congress found this the hard way!
 - In failure cases, can safely repeat GET on resources
- HTTP verbs plus rich error handling help to remove guesswork from recovery
 - HTTP statuses tell you what happened!
 - Some verbs (e.g. PUT, DELETE) are safe to repeat

Secure

- HTTPs is a mature technology
 - Based on SSL for secure point-to-point information retrieval
- Isn't sympathetic to Web architecture
 - Restricted caching opportunities
- Higher-order protocols like Atom are starting to change this...
 - Encrypt parts of a resource representation, not the transport channel
 - OK to cache!

Loosely Coupled

- Adding a Web site to the WWW does not affect any other existing sites
- All Web actors support the same, uniform interface
 - Easy to plumb new actors into the big wide web
 - Caches, proxies, servers, resources, etc

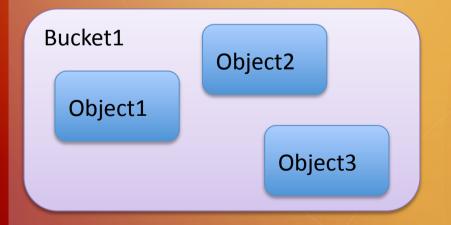
Tech Interlude URI Templates

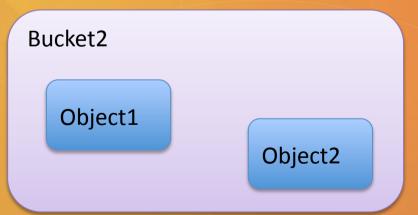
Conflicting URI Philosophies

- URIs should be descriptive, predictable?
 - http://spreadsheet/cells/a2,a9
 - http://jim.webber.name/2007/06.aspx
 - Convey some ideas about how the underlying resources are arranged
 - Can infer http://spreadsheet/cells/bo,b10 and http:// jim.webber.name/2005/05.aspx for example
 - Nice for programmatic access, but may introduce coupling
- URIs should be opaque?
 - http://tinyurl.com/6
 - TimBL says "opaque URIs are cool"
 - Convey no semantics, can't infer anything from them
 - Don't introduce coupling

URI Templates, in brief

- Use URI templates to make your resource structure easy to understand
- For Amazon S3 (storage service) it's easy:
 - http://s3.amazon.com/{bucket-name}/{objectname}





URI Templates are Easy!

• Take the URI:

http://restbucks.com/orders?{order_id}

You could do the substitution and get a URI:

http://restbucks.com/orders?1234

- Can easily make more complex URIs too
 - Mixing template and non-template sections

http://restbucks.com/{orders}/{shop}/{year}/{month}.xml

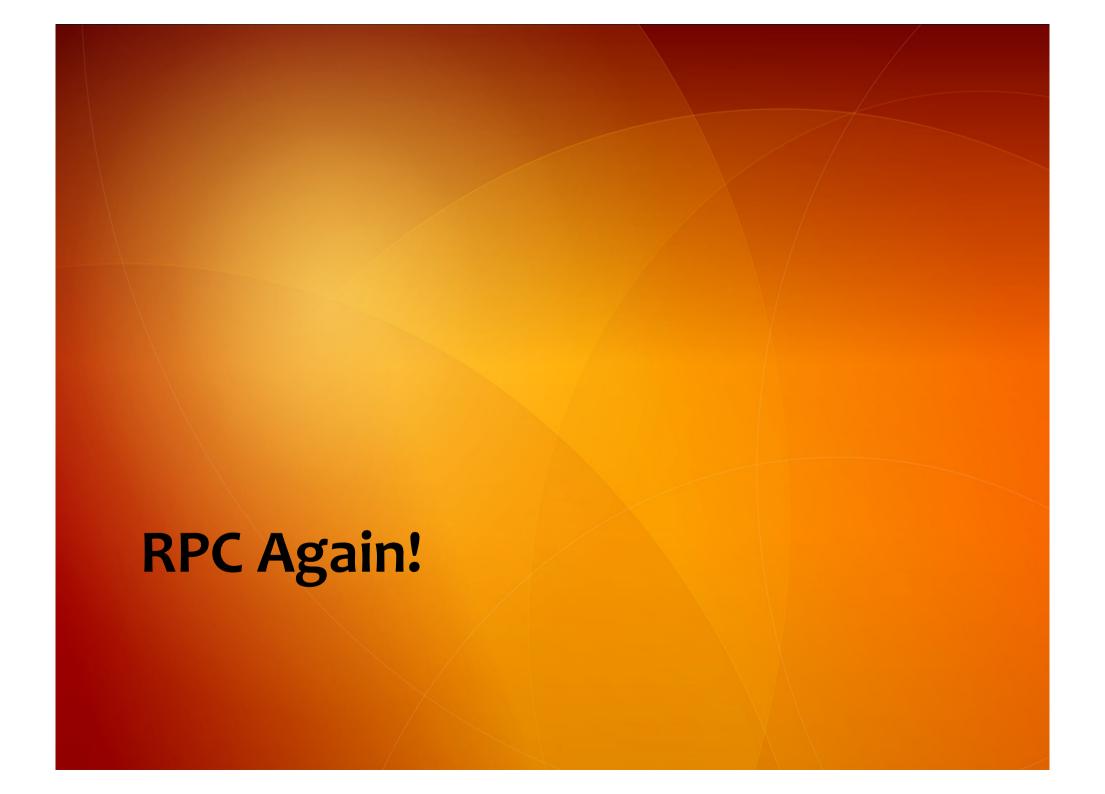
- Use URI templates client-side to compute server-side URIs
 - But beware this introduces coupling!

Why URI Templates?

- Regular URIs are a good idiom in Web-based services
 - Helps with understanding, self documentation
- They allow users to infer a URI
 - If the pattern is regular
- URI templates formalise this arrangement
 - And advertise a template rather than a regular URI

URI Templates Pros and Cons

- Everything interesting in a Web-based service has a URI
- Remember, two schools of thought:
 - Opaque URIs are cool (Berners-Lee)
 - Transparent URIs are cool (everyone else)
- URI templates present two core concerns:
 - They invite clients to invent URIs which may not be honoured by the server
 - They increase coupling since servers must honour forever any URI templates they've advertised
- Use URI templates sparingly, and with caution
 - Entry point URIs only is a good rule of thumb



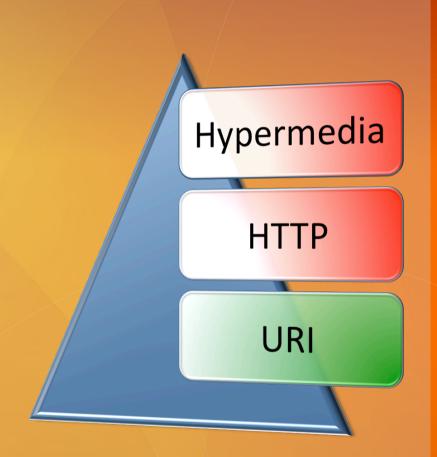
Web Tunnelling

- Web Services tunnel SOAP over HTTP
 - Using the Web as a transport only
 - Ignoring many of the features for robustness the Web has built in
- Many Web people do the same!
 - URI tunnelling, POX approaches are the most popular styles on today's Web
 - Worse than SOAP!
 - Less metadata!

But they claim to be "lightweight" and RESTful

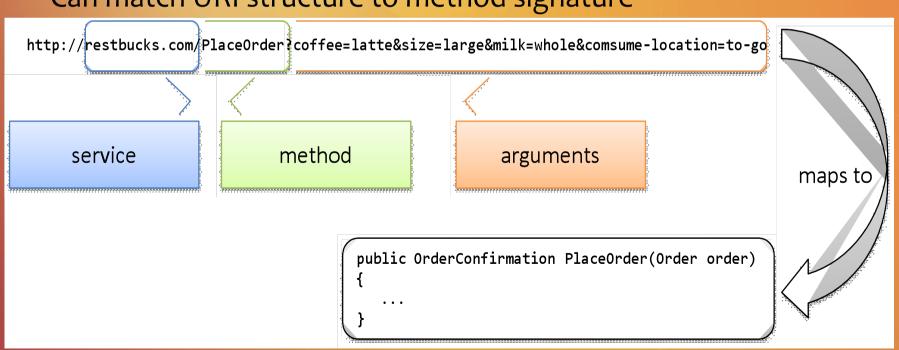
Richardson Model Level 1

- Lots of URIs
 - But really has a more level o mindset
- Doesn't understand HTTP
 - Other than as a transport
- No hypermedia



URI Tunnelling Pattern

- Web servers understand URIs
- URIs have structure
- Methods have signatures
- Can match URI structure to method signature



On The Wire

Request

Response

GET /PlaceOrder?coffee=latte&size=large&milk=whole&comsume-location=to-go HTTP/1.1

Host: restbucks.com

HTTP/1.1 200 OK

Content-type: text/plain

OrderId=1234

Server-Side URI Tunnelling Example

```
public void ProcessGet(HttpListenerContext context)
  // Parse the URI
 Order order = ParseUriForOrderDetails(context.Request.QueryString);
  string response = string.Empty;
  if (order != null)
     // Process the order by calling the mapped method
   var orderConfirmation = RestbucksService.PlaceOrder(order);
    response = "OrderId=" + orderConfirmation.OrderId.ToString();
  else
   response = "Failure: Could not place order.";
  // Write to the response stream
  using (var sw = new StreamWriter(context.Response.OutputStream))
    sw.Write(response);
```

Client-Side URI Tunnelling

```
public OrderConfirmation PlaceOrder(Order order)
  // Create the URI
 var sb = new StringBuilder("http://restbucks.com/PlaceOrder?");
  sb.AppendFormat("coffee={0}", order.Coffee.ToString());
  sb.AppendFormat("&size={0}", order.Size.ToString());
  sb.AppendFormat("&milk={0}", order.Milk.ToString());
  sb.AppendFormat("&consume-location={0}", order.ConsumeLocation.ToString());
  // Set up the GET request
  var request = HttpRequest.Create(sb.ToString()) as HttpWebRequest;
  request.Method = "GET";
  // Get the response
 var response = request.GetResponse();
  // Read the contents of the response
  OrderConfirmation orderConfirmation = null;
  using (var sr = new StreamReader(response.GetResponseStream()))
   var str = sr.ReadToEnd();
   // Create an OrderConfirmation object from the response
    orderConfirmation = new OrderConfirmation(str);
  return orderConfirmation;
```

URI Tunnelling Strengths

- Very easy to understand
- Great for simple procedure-calls
- Simple to code
 - Do it with the servlet API, HttpListener, IHttpHandler, Rails, whatever!
- Interoperable
 - It's just URIs!

URI Tunnelling Weaknesses

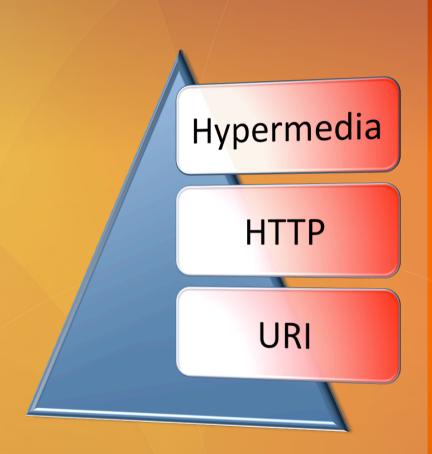
- It's brittle RPC!
- Tight coupling, no metadata
 - No typing or "return values" specified in the URI
- Not robust have to handle failure cases manually
- No metadata support
 - Construct the URIs yourself, map them to the function manually
- You typically use GET (prefer POST)
 - OK for functions, but against the Web for procedures with side-affects

POX Pattern

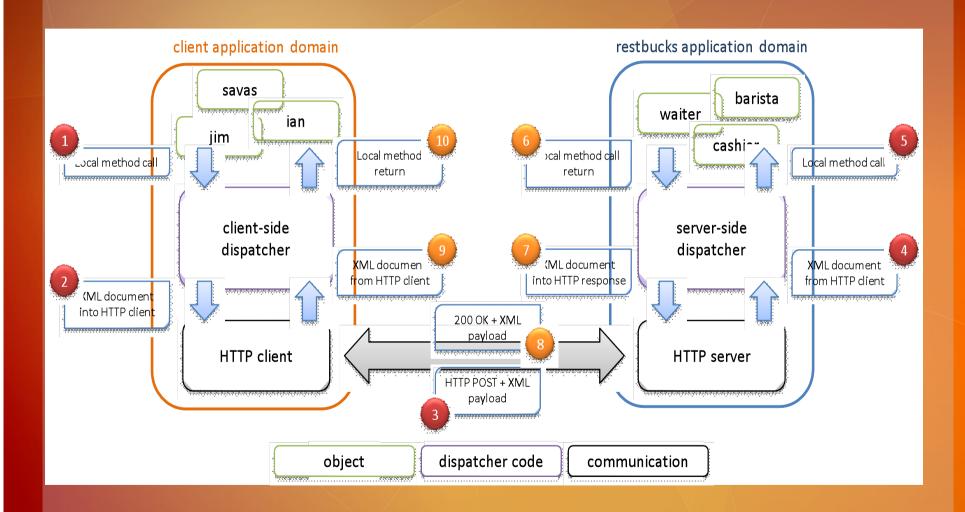
- Web servers understand how to process requests with bodies
 - Because they understand forms
- And how to respond with a body
 - Because that's how the Web works
- POX uses XML in the HTTP request and response to move a call stack between client and server

Richardson Model Level o

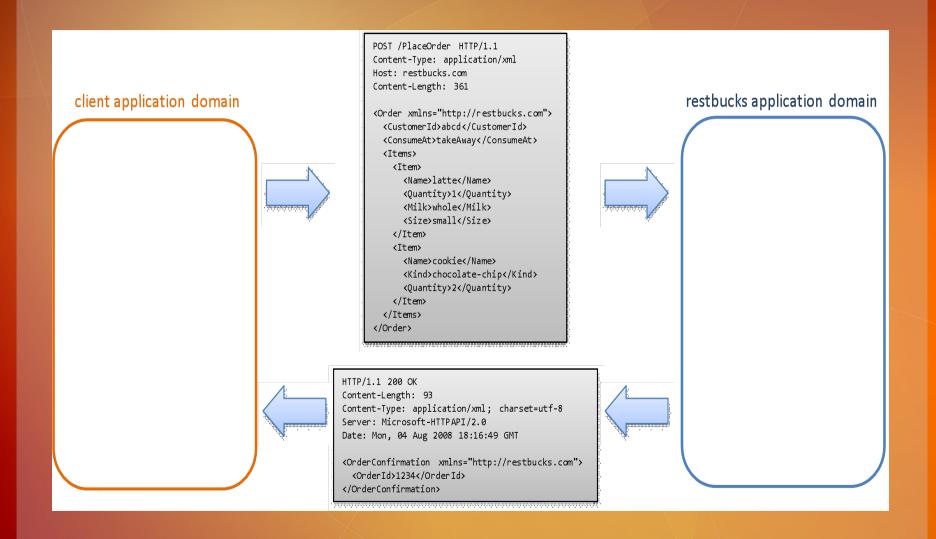
- Single well-known endpoint
 - Not really URI friendly
- Doesn't understand HTTP
 - Other than as a transport
- No hypermedia



POX Architecture



POX on the Wire



.Net POX Service Example

From the Web server

```
private void ProcessRequest (HttpListenerCont
  string verb = context.Request.HttpMethod.ToLower().Trim();
  switch (verb)
    case "post'
                 Check HTTP Verb (we
                      want POST)
      // Evervt
                                     ost in this case
      XmlDocument request = new xml ocument();
      request.Load (XmlReader.Create
   (context.Request.InputStream))
                                      Dispatch it for processing
                                       XML document for
      XmlElement result = MyApr
   (request. Documer : Element);
                                          processing
      byte[] retu
                     Value =
        Utils.Co
                     rtUnicodeString
   (Constants.X)
                     ML DECLARATION +
                     terxml):
       cor Get XML result, and get bytes eam.Write(returnValue, 0,
       ret
       break;
                    Return XML bytes to client
```

Java POX Servlet

```
public class RestbucksService extends HttpServlet {
@Override
protected void doPost (HttpServletRequest request,
                      HttpServletResponse response)
                      throws ServletException, IOException {
   // Initialization code omitted for brevity
   try {
        requestReader = request.getReader();
        responseWriter = response.getWriter();
        String xmlRequest = extractPayload(requestReader);
        Order order = createOrder(xmlRequest);
        OrderConfirmation confirmation = restbucksService.placeOrder(order);
        embedPayload(requestWriter, confirmation.toString());
    } finally {
      // Cleanup code omitted for brevity
```

C# POX Client Example

```
public OrderConfirmation PlaceOrder(string customerId, Item[] items)
  // Serialize our objects
  XmlDocument requestXml = CreateXmlRequest(customerId, items);
  var client = new WebClient();
 var ms = new MemoryStream();
  requestXml.Save(ms);
  client.Headers.Add("Content-Type", "application/xml");
  ms = new MemoryStream(client.UploadData("http://restbucks.com/
   PlaceOrder", null, ms.ToArray()));
  var responseXml = new XmlDocument();
  responseXml.Load(ms);
  return CreateOrderConfirmation(responseXml);
```

Java Apache Commons Client

```
public class OrderingClient {
 private static final String XML HEADING = "<?xml</pre>
    version=\"1.0\"?>\n";
 private static final String NO RESPONSE =
    "Error: No response.";
 public String placeOrder(String customerId,
    String[] itemIds)
    throws Exception {
   // XML string creation omitted for brevity
    // ...
    String response = sendRequestPost(request,
    "http://restbucks.com/PlaceOrder");
    Document xmlResponse =
    DocumentBuilderFactory.newInstance()
                           .newDocumentBuilder
    ().parse(
                            new InputSource (new
    StringReader(response)));
    // XML response handling omitted for brevity
```

```
private String sendRequestPost(String
   request, String uri)
                                 throws
   IOException, HttpException {
   PostMethod method = new PostMethod
   (uri);
   method.setRequestHeader("Content-
   type", "application/xml");
   method.setRequestBody(XML HEADING +
   request);
   String responseBody = NO RESPONSE;
   try {
     new HttpClient().executeMethod
   (method);
     responseBody = new String
   (method.getResponseBody(), "UTF-8");
   } finally {
     method.releaseConnection();
   return responseBody;
```

POX Strengths

- Simplicity just use HTTP POST and XML
- Re-use existing infrastructure and libraries
- Interoperable
 - It's just XML and HTTP
- Can use complex data structures
 - By encoding them in XML

POX Weaknesses

- Client and server must collude on XML payload
 - Tightly coupled approach
- No metadata support
 - Unless you're using a POX toolkit that supports WSDL with HTTP binding (like WCF)
- Does not use Web for robustness
- Does not use SOAP + WS-* for robustness either

Web Abuse

- Both POX and URI Tunnelling fail to take advantage of the Web
 - Ignoring status codes
 - Reduced scope for caching
 - No metadata
 - Manual crash recovery/compensation leading to high development cost
 - Etc
- They're useful in some situations
 - And you can implement them with minimal toolkit support
 - But they're not especially robust patterns



COMMON SENSE

Just because you can, doesn't mean you should.

Tech Interlude HTTP Fundamentals

The HTTP Verbs

- Retrieve a representation of a resource: GET
- Create a new resource: PUT to a new URI, or POST to an existing URI
- Modify an existing resource: PUT to an existing URI
- Delete an existing resource: DELETE
- Get metadata about an existing resource: HEAD
- See which of the verbs the resource understands: OPTIONS

Decreasing likelihood of being understood by a Web server today

HEAD Semantics

- HEAD is like GET, except it only retrieves metadata
- Request

```
HEAD /order/1234 HTTP 1.1
```

Host: restbucks.com

Response

200 OK

Content-Type: application/vnd.restbucks
+xml

Last-Modified: 2007-07-08T15:00:34Z

Etag: aabd653b-65d0-74da->c63-4bca-

ba3ef3f50432

Useful for caching, performance

OPTIONS Semantics

- Asks which methods are supported by a resource
 - Easy to spot read-only resources for example
- Request

```
OPTIONS /orders/1234 HTTP 1.1
```

Host: restbucks.com

Response

200 OK

You can only read and add to this resource, may change over time

Allow: GET, HEAD, POST

HTTP Status Codes

- The HTTP status codes provide metadata about the state of resources
- They are part of what makes the Web a rich platform for building distributed systems
- They cover five broad categories
 - 1xx Metadata
 - 2xx Everything's fine
 - 3xx Redirection
 - 4xx Client did something wrong
 - 5xx Server did a bad thing
- There are a handful of these codes that we need to know in more detail

1XX

- 100 Continue
 - The operation will be accepted by the service
 - The "look before you leap" pattern
 - Use with the Expect header
- Request

```
POST /orders HTTP/1.1
Content-Type: application/xml
Expect: 100-continue
```

Response

```
100 Continue
or
417 Expectation Failed
```

2XX

- 200 OK
 - The server successfully completed whatever the client asked of it
- 201 Created
 - Sent when a new resource is created at the client's request via POST
 - Location header should contain the URI to the newly created resource
- 202 Accepted
 - Client's request can't be handled in a timely manner
 - Location header should contain a URI to the resource that will eventually be exposed to fulfil the client's expectations

More 2xx Codes

- 203 Non-Authoritative Information
 - Much like 200, except the client knows not to place full trust in any headers since they could have come from 3rd parties or be cached etc.
- 204 No Content
 - The server declines to send back a representation
 - Perhaps because the associated resource doesn't have one
 - Used like an "ack"
 - Prominent in AJAX applications
- 206 Partial Content
 - Optimisation used in failure cases to support partial GETs
 - Request Content-Range header must specify the byte range of the resource representation it wants
 - Response headers must contain Date;
 - ETag and Content-Location headers must be consistent with the original request not the current values

3XX

- 301 Multiple Choices
 - Response Location header should contain the preferred URI
 - Message body can contain list of URIs
 - In XHTML possibly
 - In general avoid being ambiguous!
- 301 Moved Permanently
 - Location header contains the new location of the resource
- 303 See Other
 - Location header contains the location of an alternative resource
 - Used for redirection

More 3xx

- 304 Not Modified
 - The resource hasn't changed, use the existing representation
 - Used in conjunction with conditional GET
 - Client sends the If-Modified-Since header
 - Response Date header must be set
 - Response Etag and Content-Location headers must be same as original representation
- 307 Temporary Redirect
 - The request hasn't been processed, because the resource has moved
 - Client must resubmit request to the URI in the response
 Location header

4XX

- 400 Bad Request
 - The client has PUT or POST a resource representation that is in the right format, but contains invalid information
- 401 Unauthorized
 - Proper credentials to operate on a resource weren't provided
 - Response WWW-Authenticate header contains the type of authentication the server expects
 - Basic, digest, WSSE, etc
 - Don't leak information!
 - Consider 404 in these situations

More 4xx

- 403 Forbidden
 - The client request is OK, but the server doesn't want to process it
 - E.g. Restricted by IP address
 - Implies that resource exists, beware leaking information
- 404 Not Found
 - The standard catch-all response
 - May be a lie to prevent 401 or 403 information leakage

Even more 4xx

- 405 Method Not Allowed
 - The resource doesn't support a given method
 - The response Allow header lists the verbs the resource understands
 - E.g. Allow: GET, POST, PUT
- 406 Not Acceptable
 - The client places too many restrictions on the resource representation via the Accept-* header in the request
 - The server can't satisfy any of those representations

Yet More 4xx

- 409 Conflict
 - Tried to change the state of the resource to something the server won't allow
 - E.g. Trying to DELETE something that doesn't exist
- 410 Gone
 - The resource has gone, permanently.
 - Don't send in response to DELETE
 - The client won't know if it was deleted, or if it was gone and the delete failed
- 411 Length Required
 - If a request (POST, PUT) contains a representation, it should set the Content-Length header
 - The server might demand this, and interrupt the client request

Still more 4xx

- 412 Precondition Failed
 - Server/resource couldn't meet one or more preconditions
 - As specified in the request header
 - E.g. Using If-Unmodified-Since and PUT to modify a resource provided it hasn't been changed by others
- 413 Request Entity Too Large
 - Response comes with the Retry-After header in the hope that the failure is transient

Final 4xx Codes

- 414 Request URI Too Long
 - You've got a hopeless HTTP server, or ridiculous URI names!
- 415 Unsupported Media Type
 - E.g. If the server resource expects JSON but the client sends XML

5xx Codes

- 500 Internal Server Error
 - The normal response when we're lazy ©
- 501 Not Implemented
 - The client tried to use something in HTTP which this server doesn't support
 - Keep HTTP use simple, get a better HTTP server
- 502 Bad Gateway
 - A proxy failed
 - Doesn't help us much ☺

More 5xx Codes

- 503 Service Unavailable
 - The HTTP server is up, but not supporting resource communication properly
 - Server may send a Retry-After header, assuming the fault is transient

HTTP Headers

- Headers provide metadata to assist processing
 - Identify resource representation format (media type),
 length of payload, supported verbs, etc
- HTTP defines a wealth of these
 - And like status codes they are our building blocks for robust service implementations

Must-know Headers

- Authorization
 - Contains credentials (basic, digest, WSSE, etc)
 - Extensible
- Content-Length
 - Length of payload, in bytes
- Content-Type
 - The resource representation form
 - E.g. application/vnd.restbucks+xml, application/ xhtml+xml

More Must-Know Headers

- Etag/If-None-Match
 - Opaque identifier think "checksum" for resource representations
 - Used for conditional GET
- If-Modified-Since/Last-Modified
 - Used for conditional GET too
- Host
 - Contains the domain-name part of the URI

Yet More Must-Know Headers

- Location
 - Used to flag the location of a created/moved resource
 - In combination with:
 - 201 Created, 301 Moved Permanently, 302 Found, 307 Temporary Redirect, 300 Multiple Choices, 303 See Other
- User-Agent
 - Tells the server side what the client-side capabilities are
 - Should not be used in the programmable Web!

Final Must-Know Headers

- WWW-Authenticate
 - Used with 401 status
 - Informs client what authentication is needed
- Date
 - Mandatory!
 - Timestamps on request and response

Useful Headers

- Accept
 - Client tells server what formats it wants
 - Can externalise this in URI names in the general case
- Accept-Encoding
 - Client tells server that it can compress data to save bandwidth
 - Client specifies the compression algorithm it understands
- Content-Encoding
 - Server-side partner of Accept-Encoding

More Useful Headers

- Allow
 - Server tells client what verbs are allowed for the requested resource (used in combination with OPTIONS)
- Cache-Control
 - Metadata for caches, tells them how to cache (or not)
 the resource representation
 - And for how long etc.
- Content-MD5
 - Cryptographic checksum of body
 - Useful integrity check, has computation cost

Yet More Useful Headers

- Expect
 - A conditional client asks if it's OK to proceed by expecting 100-Continue
 - Server either responds with 100 or 417 Expectation
 Failed
- Expires
 - Server tells client or proxy server that representation can be safely cached until a certain time
- If-Match
 - Used for ETag comparison
 - Opposite of If-None-Match

Final Useful Headers

- If-Unmodified-Since
 - Useful for conditional PUT/POST
 - Make sure the resource hasn't changed while you're been manipulating it
 - Compare with If-Modified-Since
- Range
 - Specify part of a resource representation (a byte range)
 that you need aka partial GET
 - Useful for failure/recovery scenarios

Less Often-Used Headers

- Retry-After
 - Resource or server is out of action for the specified time
 - Usually associated with 413 Request Entity Too Large,
 or one of the 5xx server error statuses
- Content-Location
 - Header gives the canonical URI of the resource
 - Client might be using a different URI to access that resource

HTTP RCF 2616 is Authoritative

- The statuses and headers here are a sample of the full range of headers in the HTTP spec
- They spec contains more than we discuss here
- It is authoritative about usage
- And it's a good thing to keep handy when you're working on a Web-based distributed system!

Embracing HTTP as an Application Protocol

Using the Web

- URI tunnelling and POX use the Web as a transport
 - Just like SOAP without metadata support
- CRUD services begin to use the Web's coordination support
- But the Web is more than
 - Transport, plus
 - Metadata, plus
 - Fault model, plus
 - Component model, plus
 - Runtime environment, plus...

Haadarc

Status Codes

Uniform

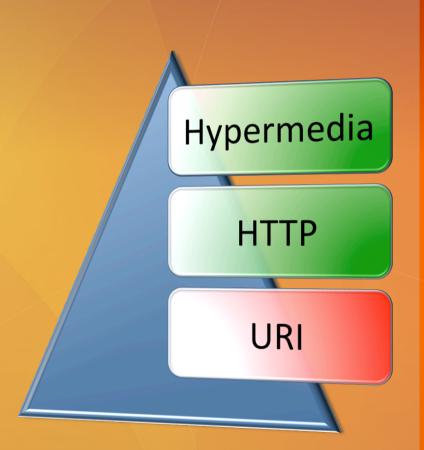
Caches, proxies, servers, etc

CRUD Resource Lifecycle

- The resource is created with POST
- It's read with GET
- And updated via PUT
- Finally it's removed using DELETE

Richardson Model Level 2

- Lots of URIs
- Understands HTTP!
- No hypermedia



Create with POST

Ordering

Client

POST /orders <order ... /> 201 Created Location: .../1234 Ordering Service 400 Bad Request 500 Internal Error

POST Semantics

- POST creates a new resource
- But the server decides on that resource's URI
- Common human Web example: posting to Web log
 - Server decides URI of posting and any comments made on that post
- Programmatic Web example: creating a new employee record
 - And subsequently adding to it

POST Request

```
Verb, path, and HTTP
POST /orders HTTP/1.1
                                              version
Host: restbucks.example.com
Content-Type:application/vnd.restbuckstyml
                                         Restbucks-specific XML
Content-Length: 225
                                              content
<order xmlns="http://schemas.restbucks.com/order">
  <location>takeAway</locat</pre>
                                       Content
                                  (again Restbucks XML)
  <items>
    <item>
      <name>latte</name>
      <quantity>1</quantity>
      <milk>whole</milk>
      <size>small</size>
    </item>
  </items>
</order>
```

POST Response

HTTP/1.1 201 Created

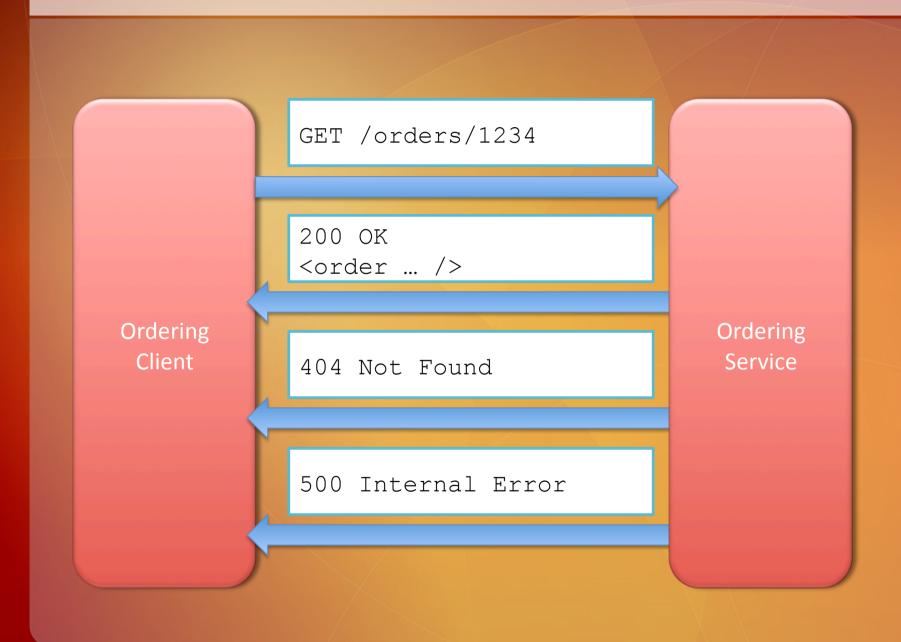
Location: /orders/1234

When POST goes wrong

- We may be 4xx or 5xx errors
 - Client versus server problem
- We turn to GET!
- Find out the resource states first
 - Then figure out how to make forward or backward progress
- Then solve the problem
 - May involve POSTing again
 - May involve a PUT to rectify server-side resources inplace

POST Implementation with a Servlet

Read with GET



GET Semantics

- GET retrieves the representation of a resource
- Should be idempotent
 - Shared understanding of GET semantics
 - Don't violate that understanding!

Library of congress catalogue incident!

GET Exemplified

GET /orders/1234 HTTP/1.1

Accept: application/vnd.restbucks+xml

Host: restbucks.com

GET Response

```
HTTP/1.1 200 OK
Content-Length: 232
Content-Type: application/vnd.restbucks+xml
Date: Wed, 19 Nov 2008 21:48:10 GMT
<order xmlns="http://schemas.restbucks.com/order">
  <location>takeAway</location>
  <items>
    <item>
      <name>latte</name>
      <quantity>1</quantity>
      <milk>whole</milk>
      <size>small</size>
    </item>
  </items>
  <status>pending</pending>
</order>
```

When GET Goes wrong

- Simple!
 - Just 404 the resource is no longer available

```
HTTP/1.1 404 Not Found
Content-Type: application/vnd.restbucks+xml
```

Content-Length: 952

Date: Sat, 20 Dec 2008 19:01:33 GMT

- Are you sure?
 - GET again!
- GET is safe and idempotent
 - Great for crash recovery scenarios!

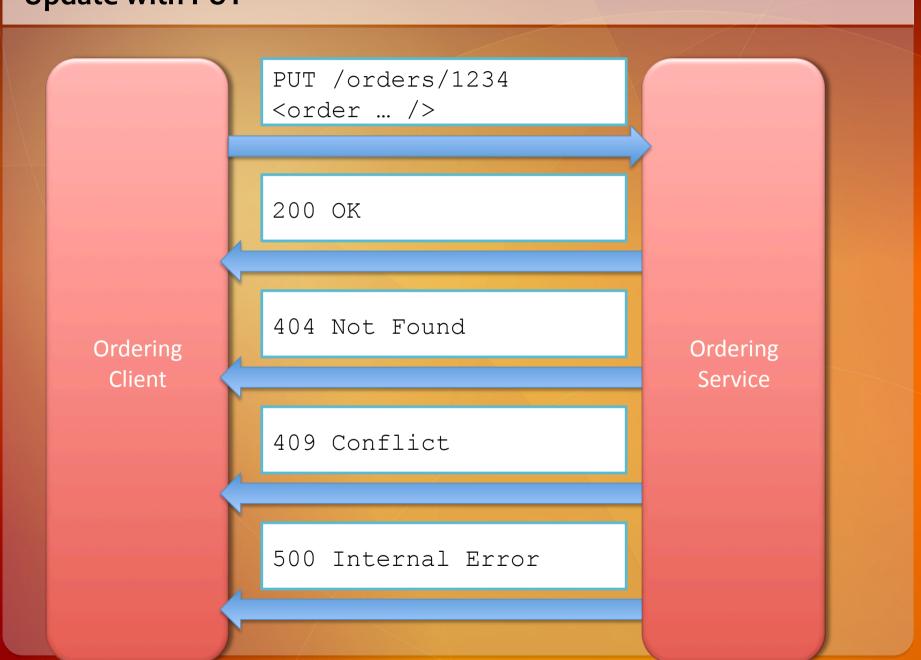
Idempotent Behaviour

- An action with no side affects
 - Comes from mathematics
- In practice means two things:
 - A safe operation is one which changes no state at all
 - E.g. HTTP GET
 - An idempotent operation is one which updates state in an absolute way
 - E.g. x = 4 rather than x += 2
- Web-friendly systems scale because of safety
 - Caching!
- And are fault tolerant because of idempotent behaviour
 - Just re-try in failure cases

GET JAX-RS Implementation

```
@Path("/")
public class OrderingService {
  @GET
  @Produces("application/xml")
  @Path("/{orderId}")
  public String getOrder(@PathParam("orderId") String orderId) {
    try {
      Order order = OrderDatabase.getDatabase().getOrder(orderId);
      if (order != null) {
        return xstream.toXML(order);
      } else {
        throw new WebApplicationException (404);
    } catch (Exception e) {
      throw new WebApplicationException (500);
  // Remainder of implementation omitted for brevity
```

Update with PUT



PUT Semantics

- PUT creates a new resource but the client decides on the URI
 - Providing the server logic allows it
- Also used to update existing resources by overwriting them in-place
- PUT is idempotent
 - Makes absolute changes
- But is not safe
 - It changes state!

PUT Request

```
PUT /orders/1234 HTTP/1.1
Host: restbucks.com
Content-Type: application/xml
Content-Length: 386
<order xmlns="http://schemas.restbucks.com/order">
  <location>takeAway</location>
  <items>
    <item>
      <milk>whole</milk>
      <name>latte</name>
      <quantity>2</quantity>
      <size>small</size>
    </item>
    <item>
                                               Updated content
      <milk>whole</milk>
      <name>cappuccino</name>
      <quantity>1</quantity>
      <size>large</size>
    </item>
  </items>
  <status>preparing</preparing>
</order>
```

PUT Response

HTTP/1.1 200 OK

Date: Sun, 30 Nov 2008 21:47:34 GMT

Content-Length: 0

Minimalist response contains no entity body

When PUT goes wrong

- If we get 5xx error, or some 4xx errors simply PUT again!
 - PUT is idempotent
- If we get errors indicating incompatible states (409, 417) then do some forward/backward compensating work
 - And maybe PUT again

```
HTTP/1.1 409 Conflict
Date: Sun, 21 Dec 2008 16:43:07 GMT
Content-Length: 382
<order xmlns="http://schemas.restbucks.com/</pre>
    order">
  <location>takeAway</location>
  <items>
    <item>
      <milk>whole</milk>
      <name>latte</name>
      <quantity>2</quantity>
      <size>small</size>
    </item>
    <item>
      <milk>whole</milk>
      <name>cappuccino</name>
      <quantity>1</quantity>
      <size>large</size>
    </item>
  </items>
  <status>served</status>
</order>
```

WCF Implementation for PUT

WCF Serializable Types

```
[DataContract(Namespace = "http://schemas.restbucks.com/order", Name = "order")]
public class Order
  [DataMember(Name = "location")]
  public Location ConsumeLocation
    get { return location; }
    set { location = value; }
  [DataMember(Name = "items")]
  public List<Item> Items
    get { return items; }
    set { items = value; }
  [DataMember(Name = "status")]
  public Status OrderStatus
    get { return status; }
    set { status = value; }
```

Remove with DELETE DELETE /orders/1234 200 OK 404 Not Found Ordering Ordering Client Service 405 Method Not Allowed 500 Service Unavailable

DELETE Semantics

- Stop the resource from being accessible
 - Logical delete, not necessarily physical-

This is important for decoupling implementation details from resources

Request

```
DELETE /orders/1234 HTTP/1.1 Host: restbucks.com
```

Response

```
HTTP/1.1 200 OK
Content-Length: 0
Date: Tue, 16 Dec 2008 17:40:11 GMT
```

When DELETE goes wrong

- Simple case, DELETE again!
 - Delete is idempotent!
 - DELETE once, DELETE 10 times has the same effect: one deletion

HTTP/1.1 404 Not Found

Content-Length: 0

Date: Tue, 16 Dec 2008 17:42:12 GMT

When DELETE goes Really Wrong

- Some 4xx responses indicate that deletion isn't possible
 - The state of the resource isn't compatible
 - Try forward/backward compensation instead

Can't delete an order that's already served

```
HTTP/1.1 409 Conflict
Content-Length: 379
Date: Tue, 16 Dec 2008 17:53:09 GMT
<order xmlns="http://schemas.restbucks.com/</pre>
    order">
  <location>takeAway</location>
  <items>
    <item>
      <name>latte</name>
      <milk>whole</milk>
      <size>small</size>
      <quantity>2</quantity>
    </item>
    <item>
      <name>cappuccino</name>
      <milk>skim</milk>
      <size>large</size>
      <quantity>1</quantity>
    </item>
  </items>
 <status>served</status>
</order>
```



CRUD is Good?

- CRUD is good
 - But it's not great
- CRUD-style services use some HTTP features
- But the application model is limited
 - Suits database-style applications
 - Hence frameworks like Microsoft's Astoria
- CRUD has limitations
 - CRUD ignores hypermedia
 - CRUD encourages tight coupling through URI templates
 - CRUD encourages server and client to collude
- The Web supports more sophisticated patterns than CRUD!

Tech Interlude Semantics

Microformats

- Microformats are an example of little "s" semantics
- Innovation at the edges of the Web
 - Not by some central design authority (e.g. W3C)
- Started by embedding machine-processable elements in Web pages
 - E.g. Calendar information, contact information, etc
 - Using existing HTML features like class, rel, etc

Semantic versus semantic

- Semantic Web is top-down
 - Driven by the W₃C with extensive array of technology, standards, committees, etc
 - Has not currently proven as scalable as the visionaries hoped
 - RDF triples have been harvested and processed in private databases
- Microformats are bottom-up
 - Little formal organisation, no guarantee of interoperability
 - Popular formats tend to be adopted (e.g. hCard)
 - Easy to use and extend for our systems
 - Trivial to integrate into current and future programmatic Web systems

Microformats and Resources

- Use Microformats to structure resources where formats exist
 - I.e. Use hCard for contacts, hCalendar for data
- Create your own formats (sparingly) in other places
 - Annotating links is a good start
 - h rel="withdraw.cash" .../>
 - - k rel="service.post"
 type="application/atom+xml"
 href="{post-uri}" title="some title">
- The rel attribute describes the semantics of the referred resource

Tech Interlude Hypermedia Formats

Media Types Rule!

- The Web's contracts are expressed in terms of media types and link relations
 - If you know the type, you can process the content
- Some types are special because they work in harmony with the Web
 - We call these "hypermedia formats"

(Hyper) media types

General

Standardised media type

Processing model

Hypermedia controls (links and forms)

Supported operations (methods, headers and status codes)

Representation formats (may include schemas)

Compose applicationspecific behaviours on top of the handling of standardised media types

Specific

Other Resource Representations

- Remember, XML is not the only way a resource can be serialised
 - Remember the Web is based on <u>RE</u>presentational <u>S</u>tate
 <u>T</u>ransfer
- The choice of representation is left to the implementer
 - Can be a standard registered media type
 - Or something else
- But there is a division on the Web between two families
 - Hypermedia formats
 - Formats which host URIs and links
 - Regular formats
 - · Which don't

Plain Old XML is not Hypermedia Friendly

```
HTTP/1.1 200 OK
Content-Length: 227
Content-Type: application/xml
Date: Wed, 19 Nov 2008 21:48:10 GMT
<order xmlns="http://schemas.restbucks.com/order">
  <location>takeAway</location>
  <items>
    <item>
      <name>latte</name>
                                     Where are the links?
      <quantity>1</quantity>
                                    Where's the protocol?
      <milk>whole</milk>
      <size>small</size>
    </item>
  </items>
  <status>pending</pending>
</order>
```

So what?

- How do you know the next thing to do?
- How do you know the resources you're meant to interact with next?
- In short, how do you know the service's protocol?
 - Turn to WADL? Yuck!
 - Read the documentation? Come on!
 - URI Templates? Tight Coupling!

URI Templates are NOT a Hypermedia Substitute

- Often URI templates are used to advertise all resources a service hosts
 - Do we really need to advertise them all?
- This is verbose
- This is out-of-band communication
- This encourages tight-coupling to resources through their URI template
- This has the opportunity to cause trouble!
 - Knowledge of "deep" URIs is baked into consuming programs
 - Services encapsulation is weak and consumers will program to it
 - Service will change its implementation and break consumers

Bad Ideas with URI Templates

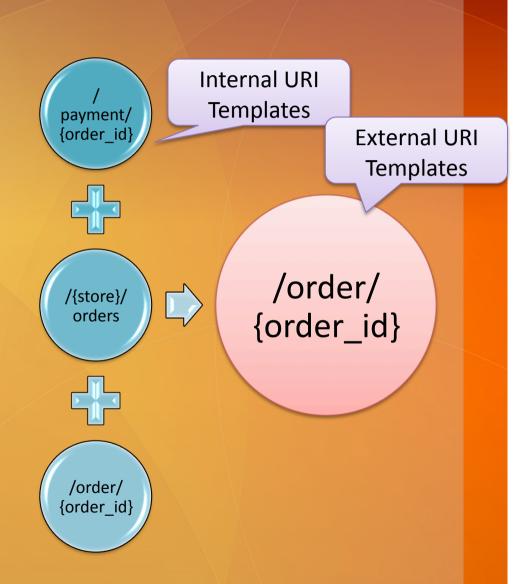
- Imagine we're created an order, what next?
- We could share this URI template:
 - http://restbucks.com/payment/{order_id}
- The order_id field should match the order ID that came from the restbucks service
 - Sounds great!
- But what if Restbucks outsources payment?
 - Change the URI for payments, break the template, break consumers!
 - D'oh!
- Be careful what you share!

Better Ideas for URI Templates: Entry Points

- Imagine that we have a well-known entry point to our service
 - Which corresponds to a starting point for a protocol
- Why not advertise that with a URI template?
- For example:
 - http://restbucks.com/signIn/{store_id}/
 {barista id}
- Changes infrequently
- Is important to Restbucks
- Is transparent, and easy to bind to

Better Ideas for URI Templates: Documentation!

- Services tend to support lots of resources
- We need a shorthand for talking about a large number of resources easily
- We can use a URI template for each "type" of resource that a service (or services) supports
- But we don't share this information with others
 - Don't violate encapsulation!



application/xml is not the media type you're looking for

- Remember that HTTP is an application protocol
 - Headers and representations are intertwined
 - Headers set processing context for representations
- Remember that application/xml has a particular processing model
 - Which doesn't include understanding the semantics of links
- Remember if a representation is declared in the Content-Type header, you must treat it that way
 - HTTP is an application protocol did you forget already?
- We need real hypermedia formats!

Hypermedia Formats

- Standard
 - Wide "reach"
 - Software agents already know how to process them
 - But sometimes need to be shoe-horned
- Self-created
 - Can craft specifically for domain
 - Semantically rich
 - But lack reach

Two Common Hypermedia Formats: XHTML and ATOM

- Both are commonplace today
- Both are hypermedia formats
 - They contain links
- Both have a processing model that explicitly supports links
- Which means both can describe protocols...

XHTML

- XHTML is just HTML that is also XML
- For example:

Default XML

What's the big deal with XHTML?

- It does two interesting things:
 - 1. It gives us document structure
 - 2. It gives us links
- So?
 - 1. We can understand the format of those resources
 - 2. We can discover other resources!
- How?
 - 1. Follow the links!
 - 2. Encode the resource representation as "normal" XML in your XHTML documents
- Contrast this with the Atom and APP approach...similar!

XHTML in Action

```
<html xmlns="http://www.w3.org/1999/xhtml">
<body>
 <div class="order">
    takeAway
     Business data
        latte
        1
        whole
                         "Hypermedia
        small
                          Control"
      <a href="http://restbucks.com/payment/</pre>
 1234"
      rel="payment">payment</a>
    </div>
 </body>
</html>
```

application/xhtml+xml

- Can ask which verb the resource at the end of the link supports
 - Via HTTP OPTIONS
- No easy way to tell what each link actually does
 - Does it buy the music?
 - Does it give you lyrics?
 - Does it vote for a favourite album?
- We lack semantic understanding of the linkspace and resources
 - But we have microformats for that semantic stuff!
- Importantly XHTML is a hypermedia format
 - It contains hypermedia controls that can be used to describe protocols!

Atom Syndication Format

- We'll study this in more depth later, but for now...
- The application/atom +xml media type is hypermedia aware
- You should expect links when processing such represent Links to other resources,
- And be pr a nascent protocol things with tnem!

```
HTTP/1.1 200 OK
Content-Length: 342
Content-Type: application/atom+xml
Date: Sun, 22 Mar 2009 17:04:10 GMT
<entry xmlns="http://www.w3.org/2005/</pre>
   Atom">
  <title>Order 1234</title>
  <link rel="payment" href="http://</pre>
   restbucks.com/payment/1234"/>
  <link rel="special-offer"</pre>
   href="http://restbucks.com/offers/
   freeCookie"/>
  <id>http://restbucks.com/order/
   1234 < /id >
  <updated>2009-03-22T16:57:02Z
   updated>
  <summary>1x Cafe Latte/summary>
  entry>
```

application/atom+xml

- No easy way to tell what each link actually does
 - But look at the way the rel attribute is being used
 - Can we inject semantics there?
- Atom is a hypermedia format
 - Both feeds and entries contains hypermedia controls that can describe protocols

application/vnd.restbucks+xml

- What a mouthful!
- The vnd namespace is for proprietary media types
 - As opposed to the IANA-registered ones
- Restbucks own XML is a hybrid
 - We use plain old XML to convey information
 - And Atom link elements to convey protocol
- This is important, since it allows us to create RESTful, hypermedia aware services

Hypermedia and RESTful Services

Revisiting Resource Lifetime

- On the Web, the lifecycle of a single resource is more than:
 - Creation
 - Updating
 - Reading
 - Deleting
- Can also get metadata
 - About the resource
 - About its (subset of) the verbs it understands
- And as we see, resources tell us about other resources we might want to interact with...

Links

- Connectedness is good in Web-based systems
- Resource representations can contain other URIs
- Links act as state transitions
- Application (conversation) state is captured in terms of these states

Describing Contracts with Links

- The value of the Web is its "linked-ness"
 - Links on a Web page constitute a contractfor page traversals
- The same is true of the programmatic Web
- Use Links to describe state transitions in programmatic
 Web services
 - By navigating resources you change application state
- Hypermedia formats support this
 - Allow us to describe higher-order protocols which sit comfortably atop HTTP
 - Hence application/vnd.restbucks+xml

Links are State Transitions Select Confirm Ship Pay Wishlist

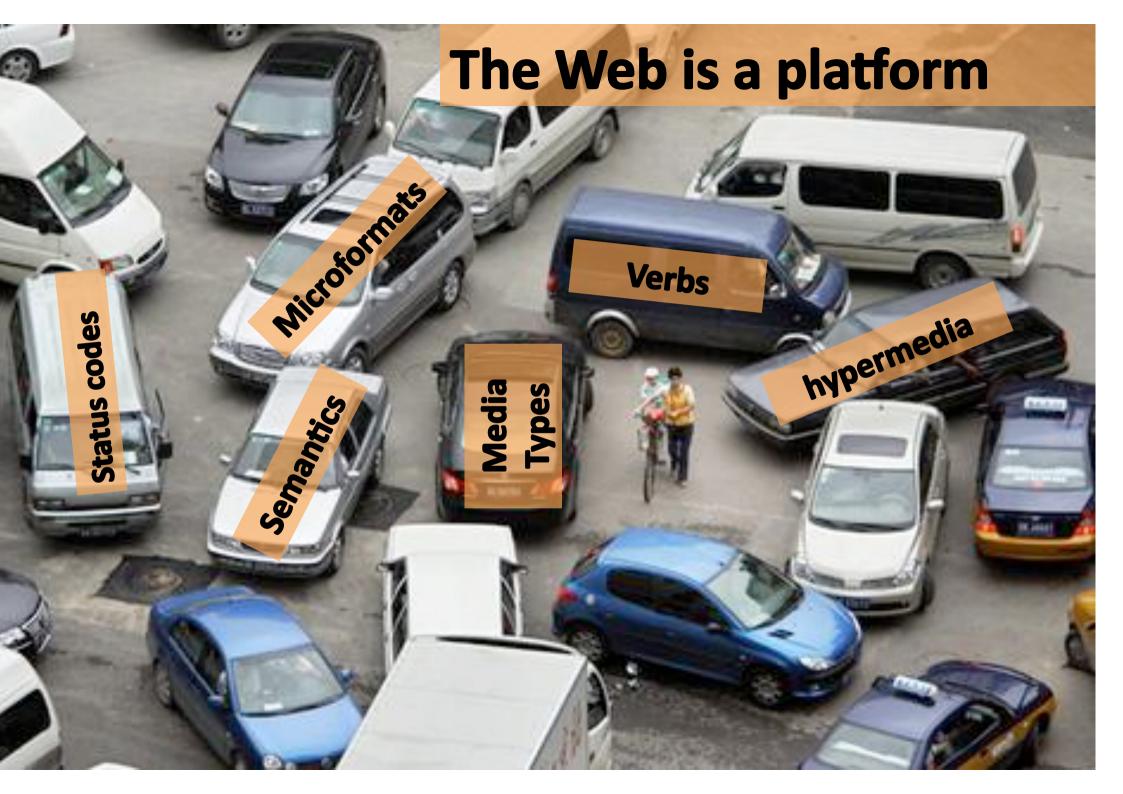
Links as APIs

```
<confirm xmlns="...">
<link rel="payment"
   href="https://pay"
   type="application/xml"/>
<link rel="postpone"
   href="https://wishlist"
   type="application/xml"/>
</confirm>
```

- Following a link causes an action to occur
- This is the start of a state machine!
- Links lead to other resources which also have links
- Can make this stronger with semantics
 - Microformats

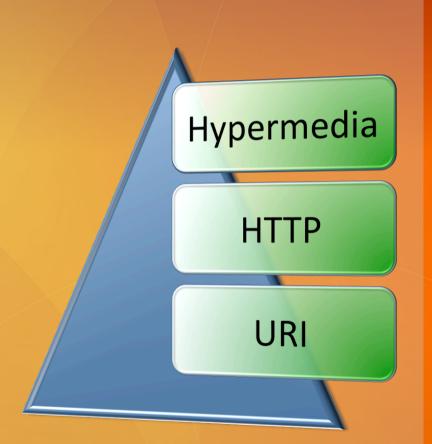
We have a framework!

- The Web gives us a processing and metadata model
 - Verbs and status codes
 - Headers
- Gives us metadata contracts or Web "APIs"
 - URI Templates
 - Links
- Strengthened with semantics
 - Little "s"



Richardson Model Level 3

- Lots of URIs that address resources
- Embraces HTTP as an application protocol
- Resource
 representations and
 formats identify other
 resources
 - Hypermedia at last!



Structural versus Protocol

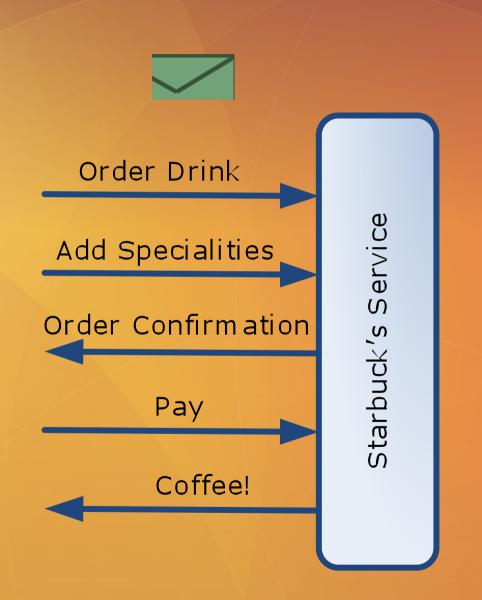
- "Structural" REST
 - Domain model broken up with URIs
 - Lazy loading, caching over the network
 - Proliferation of media types?
- "Protocol" REST

This is where the cool kids are at

- Focus on media types as contracts
- Protocol state transitions
- DAPs Domain Application Protocols

Workflow and MOM

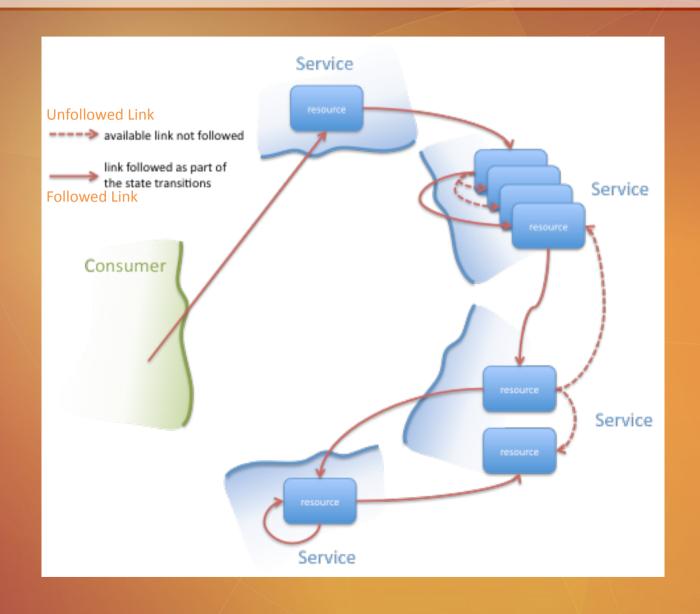
- With Web Services we exchange messages with the service
- Resource state is hidden from view
- Conversation state is all we know
 - Advertise it with SSDL,
 BPEL
- Uniform interface, roles defined by SOAP
 - No "operations"



Hypermedia Describes Protocols!

- Links declare next valid steps
- Following links and interesting with abources changes application state
- Media type w il links define contracts
 - Media type defines processir o el
 - Links (with microfo n) is go be state trans ions
- Don't ne a p t cedescription
 - No WED IN WAIL
- This is HALEOAS:
- So let's see ho Me do coffee at Restbucks.com...
 - Based on: http://www.inroq.com/articles/webber-rest-workflow

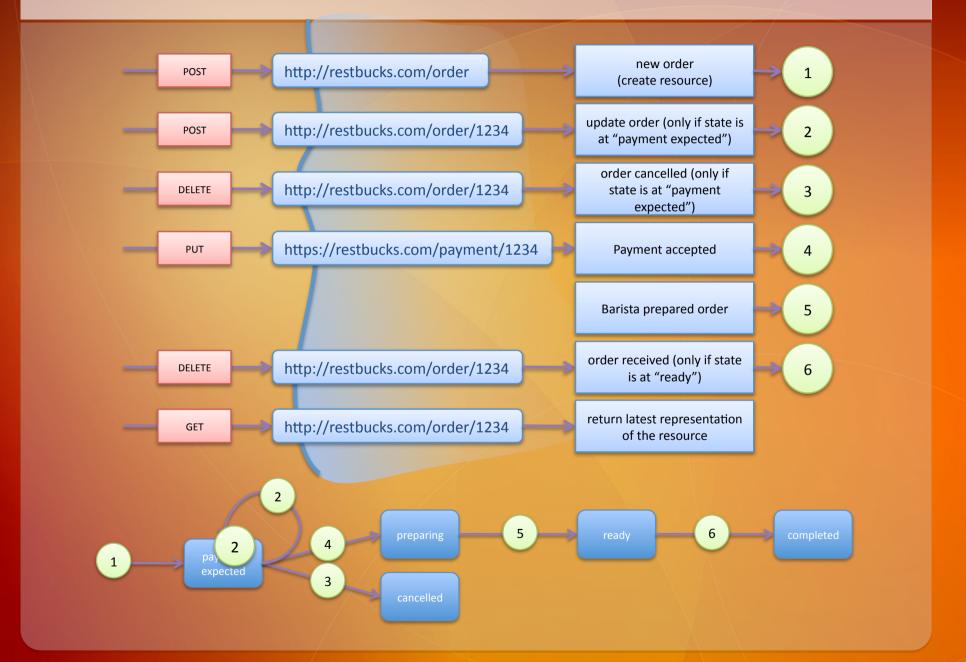
Hypermedia Protocols Span Services



Workflow

- How does a typical enterprise workflow look when it's implemented in a Web-friendly way?
- Let's take Restbucks ordering servas an example, the happy path is:
 - Make selection
 - Add any specialities
 - Pay
 - Wait for a while
 - Collect drink

Static Interface and State Transitions





Placing an Order

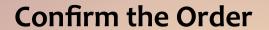
Request

```
POST /order HTTP/1.1
Content-Type: application/vnd.restbucks+xml
Accept: application/vnd.restbucks+xml
Host: restbucks.com
Connection: keep-alive
Content-Length: 278
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:order xmlns:rb="http://schemas.restbucks.com">
  <rb:item>
    <rb:milk>semi</rb:milk>
    <rb:size>large</rb:size>
    <rb:drink>latte</rb:drink>
  </rb:item>
  <rb:location>takeaway</rb:location>
</rb:order>
```

Placing an Order

Response

```
HTTP/1.1 201 Created
Location: http://restbucks.com/order/f932f92d
Content-Type: application/vnd.restbucks+xml
Content-Length: 828
Date: Sun, 06 Sep 2009 06:51:22 GMT
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:order xmlns:rb="http://schemas.restbucks.com" xmlns:dap="http://schemas.restbucks.com/dap">
  <dap:link uri="http://restbucks.com/order/f932f92d" rel="cancel"/>
  <dap:link mediaType="application/vnd.restbucks+xml" uri="http://restbucks.com/payment/</pre>
    f932f92d"
        rel="payment"/>
  <dap:link mediaType="application/vnd.restbucks+xml" uri="http://restbucks.com/order/f932f92d"</pre>
        rel="update"/>
  <dap:link uri="http://restbucks.com/order/f932f92d" rel="latest"/>
  <rb:item>
    <rb:milk>semi</rb:milk>
    <rb:size>large</rb:size>
    <rb:drink>latte</rb:drink>
  </rb:item>
  <rb:location>takeaway</rb:location>
  <rb:cost>2.0</rb:cost>
  <rb:status>unpaid</rb:status>
</rb:order>
```



- GET from the rel="latest" URI
 - http://restbucks.com/order/f932f92d

Client

Restbucks Service

Confirm the Order

Request

```
GET /order/f932f92d HTTP/1.1
```

Accept: application/vnd.restbucks+xml

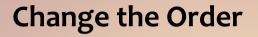
Host: restbucks.com

Connection: keep-alive

Confirm the Order

Response

```
HTTP/1.1 200 OK
Location: http://restbucks.com/order/f932f92d
Content-Type: application/vnd.restbucks+xml
Content-Length: 828
Date: Sun, 06 Sep 2009 06:51:22 GMT
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:order xmlns:rb="http://schemas.restbucks.com" xmlns:dap="http://schemas.restbucks.com/dap">
  <dap:link uri="http://restbucks.com/order/f932f92d" mediaType="application/vnd.restbucks+xml"</pre>
    rel="cancel"/>
  <dap:link mediaType="application/vnd.restbucks+xml" uri="http://restbucks.com/payment/f932f92d"</pre>
       rel="payment"/>
  <dap:link mediaType="application/vnd.restbucks+xml"</pre>
       uri="http://restbucks.com/order/f932f92d" rel="update"/>
  <dap:link mediaType="application/vnd.restbucks+xml" uri="http://restbucks.com/order/f932f92d"</pre>
      rel="latest"/>
  <rb:item>
    <rb:milk>semi</rb:milk>
    <rb:size>large</rb:size>
    <rb:drink>latte</rb:drink>
  </rb:item>
  <rb:location>takeaway</rb:location>
  <rb:cost>2.0</rb:cost>
  <rb:status>unpaid</rb:status>
</rh:order>
```



POST new order to service-generated URI

- http://restbucks.com/order/f932f92d

Client

Restbucks Service

POST? Not PUT?

- PUT expects the whole resource state to be presented in the request
 - But our clients aren't responsible for generating hypermedia links
- PATCH would be better
 - It allows us to send diffs, but isn't part of the standard yet
- So POST is our only option
 - Compare this to our CRUD protocol in SOA 321

Change the Order

Request

```
POST order/f932f92d HTTP/1.1
Content-Type: application/vnd.restbucks+xml
Accept: application/vnd.restbucks+xml
Host: restbucks.com
Connection: keep-alive
Content-Length: 278
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:order xmlns:rb="http://schemas.restbucks.com">
  <rb:item>
    <rb:milk>semi</rb:milk>
                                                  No Hypermedia
    <rb:size>large</rb:size>
                                                    Controls?
    <rb:drink>cappuccino</rb:drink>
  </rb:item>
  <rb:location>takeaway</rb:location>
</rb:order>
```

Change the Order

Response

```
HTTP/1.1 200 OK
Location: http://restbucks.com/order/f932f92d
Content-Type: application/vnd.restbucks+xml
Content-Length: 828
Date: Sun, 06 Sep 2009 06:52:22 GMT
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:order xmlns:rb="http://schemas.restbucks.com"</pre>
    xmlns:dap="http://schemas.restbucks.com/dap">
  <dap:link mediaType="application/vnd.restbucks+xml" uri="http://restbucks.com/order/f932f92d"</pre>
       rel="cancel"/>
  <dap:link mediaType="application/vnd.restbucks+xml"</pre>
       uri="http://restbucks.com/payment/f932f92d" rel="payment"/>
  <dap:link mediaType="application/vnd.restbucks+xml"</pre>
       uri="http://restbucks.com/order/f932f92d" rel="update"/>
  <dap:link mediaType="application/vnd.restbucks+xml" uri="http://restbucks.com/order/f932f92d"</pre>
       rel="latest"/>
  <rb:item>
    <rb:milk>semi</rb:milk>
    <rb:size>large</rb:size>
    <rb:drink>cappuccino</rb:drink>
  </rb:item>
  <rb:location>takeaway</rb:location>
  <rb:cost>2.0</rb:cost>
  <rb:status>unpaid</rb:status>
</rb:order>
```

Statelessness

- Remember interactions with resources are stateless
- The resource "forgets" about you while you're not directly interacting with it
- Which means race conditions are possible
- Use If-Unmodified-Since on a timestamp to make sure
 - Or use If-Match and an ETag
- You'll get a 412 PreconditionFailed if you lost the race
 - But you'll avoid potentially putting the resource into some inconsistent state

Warning: Don't be Slow!

- Can only make changes until someone actually makes your drink
 - You're safe if you use If-Unmodified-Since or If-Match
 - But resource state can change without you!

Request

POST /order/1234 HTTP 1.1 Host: restbucks.com

Request

OPTIONS /order/1234 HTTP 1.1 Allow: GET

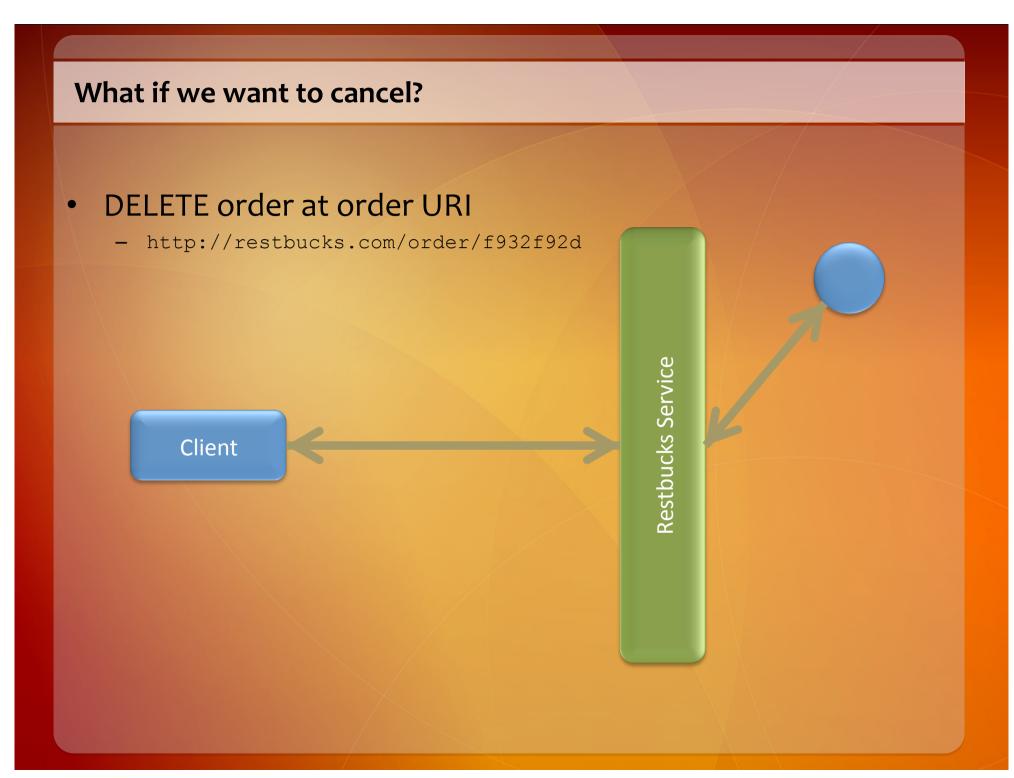
Host: restbucks.com

Response

409 Conflict

Too slow! Someone else has changed the state of my order

Response



What if we want to cancel?

Request

DELETE /order/f932f92d HTTP/1.1

Host: restbucks.com

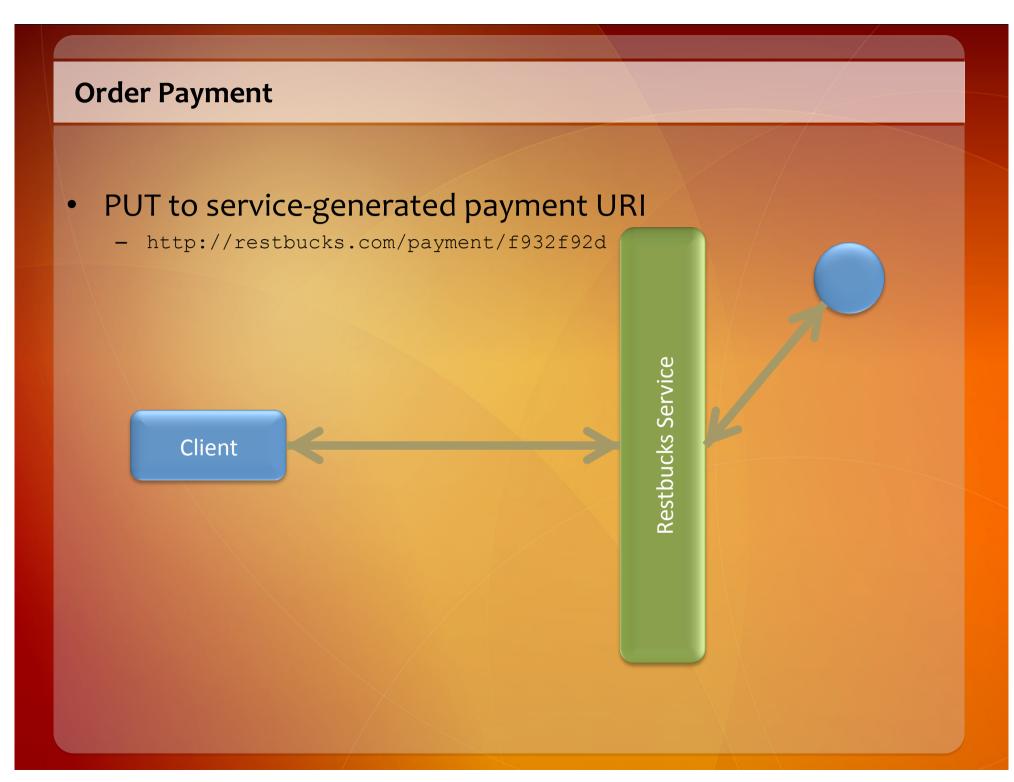
Connection: keep-alive

Response

HTTP/1.1 200 OK

Content-Type: application/vnd.restbucks+xml

Date: Sun, 06 Sep 2009 06:53:22 GMT



Why PUT this time?

- It's idempotent
 - Safe to repeat in the event of failures
- For all \$ transactions, prefer idempotent verbs

Order Payment

Request

```
PUT /payment/f932f92d HTTP/1.1
Content-Type: application/vnd.restbucks+xml
Accept: application/vnd.restbucks+xml
Host: restbucks.com
Connection: keep-alive
Content-Length: 269
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<payment xmlns="http://schemas.restbucks.com">
  <amount>2.0</amount>
  <cardholderName>Michael Farraday</cardholderName>
  <cardNumber>11223344
  <expiryMonth>12</expiryMonth>
  <expiryYear>12</expiryYear>
</payment>
```

Order Payment

Response

```
HTTP/1.1 201 Created
Location: http://restbucks.com/payment/f932f92d
Content-Type: application/vnd.restbucks+xml
Content-Length: 547
Date: Sun, 06 Sep 2009 06:51:22 GMT
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:payment xmlns="http://schemas.restbucks.com/dap" xmlns:rb="http://</pre>
   schemas.restbucks.com">
  <link rel="latest" uri="http://restbucks.com/order/f932f92d" />
  <link rel="receipt" uri="http://restbucks.com/receipt/f932f92d" />
  <rb:amount>2.0</rb:amount>
  <rb:cardholderName>Michael Farraday</rb:cardholderName>
  <rb:cardNumber>11223344</rb:cardNumber>
  <rb:expiryMonth>12</rb:expiryMonth>
  <rb:expiryYear>12</rb:expiryYear>
</rb:payment>
```

What if we want to cancel now?

Request

DELETE /order/f932f92d HTTP/1.1
Host: restbucks.com

Connection: keep-alive

Response

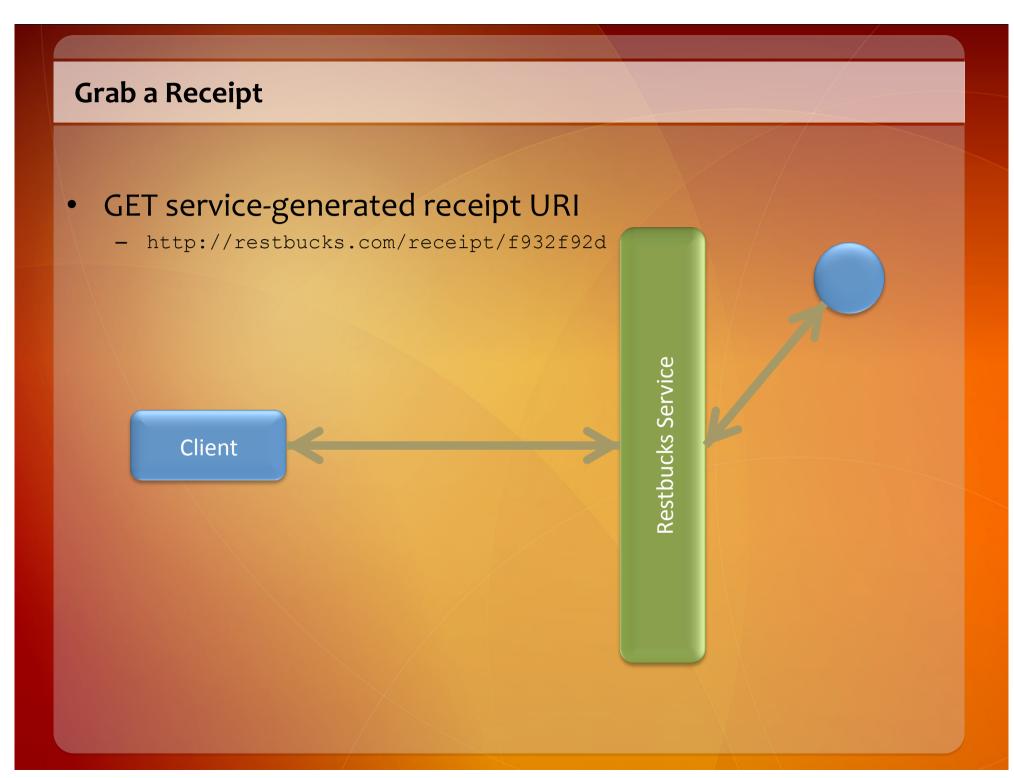
HTTP/1.1 405 Method Not Allowed

Allow: GET

Content-Type: application/vnd.restbucks+xml

Content-Length: 0

Date: Sun, 06 Sep 2009 07:43:29 GMT



Grab a Receipt

Request

```
GET /receipt/f932f92d HTTP/1.1
```

Accept: application/vnd.restbucks+xml

Host: restbucks.com

Connection: keep-alive

Grab a Receipt

Request

```
HTTP/1.1 200 OK
Content-Type: application/vnd.restbucks+xml
Content-Length: 332
Date: Sun, 06 Sep 2009 06:51:22 GMT
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:receipt xmlns="http://schemas.restbucks.com/dap"</pre>
    xmlns:rb="http://schemas.restbucks.com">
  k rel="order"
    uri="http://restbucks.com/order/f932f92d" />
  <rb:amount>2.0</rb:amount>
  <rb:paid>2009-09-06T16:51:22.814+10:00</rb:paid>
</rb:receipt>
```



- GET from the rel="order" URI
 - http://restbucks.com/order/f932f92d

Client

Restbucks Service

Complete the Order

Request

```
GET /order/f932f92d HTTP/1.1
```

Host: restbucks.com

Connection: keep-alive

Complete the Order

Response

```
HTTP/1.1 200 OK
Content-Type: application/vnd.restbucks+xml
Content-Length: 455
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:order xmlns:rb="http://schemas.restbucks.com"</pre>
     xmlns:dap="http://schemas.restbucks.com/dap">
  <dap:link mediaType="application/vnd.restbucks+xml"</pre>
       uri="http://restbucks.com/order/f932f92d" rel="latest"/>
  <rb:item>
    <rb:milk>semi</rb:milk>
    <rb:size>large</rb:size>
    <rb:drink>cappuccino</rb:drink>
    </rb:item>
  <rb:location>takeaway</rb:location>
  <rb:cost>2.0</rb:cost>
  <rb:status>ready</rb:status>
</rb:order>
```



- DELETE order at rel="latest" URI
 - http://restbucks.com/order/f932f92d

Client

Restbucks Service

Complete the Order

Request

DELETE/order/f932f92d HTTP/1.1

Host: restbucks.com

Connection: keep-alive

Complete the Order

Response

```
HTTP/1.1 200 OK
Content-Type: application/vnd.restbucks+xml
Content-Length: 360
Date: Sun, 06 Sep 2009 23:01:10 GMT
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<rb:order xmlns:rb="http://schemas.restbucks.com"</pre>
     xmlns:dap="http://schemas.restbucks.com/dap">
  <rb:item>
    <rb:milk>semi</rb:milk>
    <rb:size>large</rb:size>
    <rb:drink>cappuccino</rb:drink>
  </rb:item>
  <rb:location>takeaway</rb:location>
  <rb:cost>2.0</rb:cost>
   <rb:status>taken</rb:status>
</rb:order>
```

No Hypermedia Controls



What did we learn from Restbucks?

- HTTP has a header/status combination for every occasion
- APIs are expressed in terms of links, and links are great!
 - APP-esque APIs
- APIs can also be constructed with URI templates and inference
 - But beware tight coupling outside of CRUD services!
- XML is fine, but we could also use formats like Atom, JSON or even default to XHTML as a sensible middle ground
- State machines (defined by links) are important
 - Just as in Web Services...

Tech Interlude

Design Exercise: Adding HTTP Idioms to Restbucks

Ordering and Payments Protocol Weaknesses

- Lacks HTTP idioms
 - ETags
 - Cache metadata
 - Etc
- No circuit breaker
 - E.g. 413 at busy times

Ordering and Payments Protocol Retrospective

- Scenario:
 - The system is in production, and has delivered revenue successfully. What design decisions should we change for our next version?
- Four categories:
 - Introduce
 - New things we should do
 - Do more of
 - Good things we should do more of
 - Do less of
 - Poor things we should do less of
 - Remove
 - Stupid things we should cease

Tech Interlude

Hypermedia Design Walkthrough

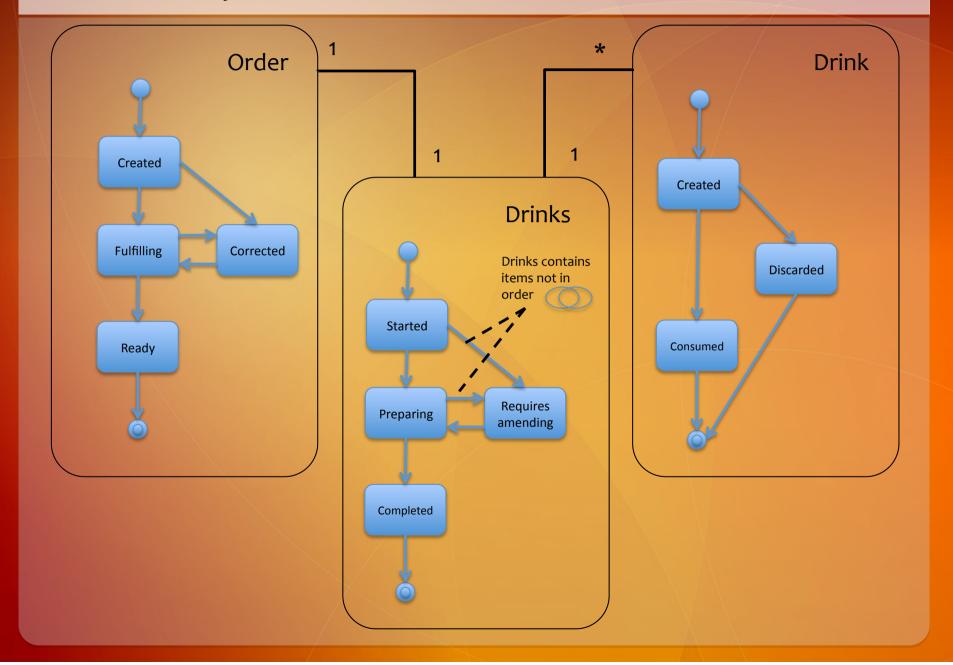
Problem

- What's the solution for integrating ordering and barista-ing systems?
- Guidelines:
 - Design applications in terms of application protocol state machines
 - Implement them in terms of resource lifecycles
 - Advertise/document them using media types, link relation values and HTTP idioms

Fulfillment domain application protocol



Resource lifecycles



Barista reviews outstanding orders

GET /orders HTTP/1.1
Host: restbucks.com

```
HTTP/1.1 200 OK
              Date: ...
              Content-Length: ...
              Content-Type: application/vnd.restbucks+xml
<orders xmlns="http://schemas.restbucks.com/orders">
 <order xmlns="http://schemas.restbucks.com/order">
    <location>takeAway</location>
    <item>
      <name>latte</name>
     <quantity>1</quantity>
      <milk>whole</milk>
      <size>small</size>
    </item>
    <item>
      <name>cappuccino</name>
     <quantity>2</quantity>
      <milk>whole</milk>
      <size>small</size>
    </item>
    <status>created</status>
    ink
      rel="edit"
     type="application/vnd.restbucks+xml"
     href="http://restbucks.com/orders/123"/>
    ink
      rel="http://relations.restbucks.com/fulfillment"
     type="application/vnd.restbucks+xml"
     href="http://internal.restbucks.com/orders/123/drinks"/>
  </order>
</orders>
```

Barista reviews drinks status of first order

GET /orders/123/drinks HTTP/1.1 Host: internal.restbucks.com

```
HTTP/1.1 200 OK
Date: ...
Content-Length: ...
Content-Type: application/vnd.restbucks+xml
ETag: "1"
```

```
<drinks xmlns="http://schemas.restbucks.com/drinks">
        link
        rel="http://relations.restbucks.com/fulfillment"
        type="application/vnd.restbucks+xml"
        href="http://internal.restbucks.com/orders/123/drinks"/>
        <link
        rel="http://relations.restbucks.com/order"
        type="application/vnd.restbucks+xml"
        href="http://internal.restbucks.com/orders/123"/>
        <status>started</status>
        </drinks>
```

Barista creates latte

```
POST /orders/123/drinks HTTP/1.1
Host: internal.restbucks.com
If-Match: "1"
<drink xmlns="http://schemas.restbucks.com/drink">
  <name>latte</name>
  <milk>whole</milk>
  <size>small</size>
</drink>
                                   HTTP/1.1 201 Created
                                   Location: http://internal.restbucks.com/orders/123/drinks/1
                                   Date: ...
                                   Content-Length: ...
                                   Content-Type: application/vnd.restbucks+xml
                                   <drink xmlns="http://schemas.restbucks.com/drink">
                                     <name>latte</name>
                                     <milk>whole</milk>
                                     <size>small</size>
                                     link
                                       rel="edit"
                                       type="application/vnd.restbucks+xml"
                                       href="http://internal.restbucks.com/orders/123/drinks/1"/>
                                   </drink>
```

Barista reviews drinks status

GET /orders/123/drinks HTTP/1.1 Host: internal.restbucks.com

```
HTTP/1.1 200 OK
Date: ...
Content-Length: ...
Content-Type: application/vnd.restbucks+xml
ETag: "2"
```

```
<drinks xmlns="http://schemas.restbucks.com/drinks">
  <drink xmlns="http://schemas.restbucks.com/drink">
    <name>latte</name>
    <milk>whole</milk>
    <size>small</size>
    ink
      rel="edit"
     type="application/vnd.restbucks+xml"
     href="http://internal.restbucks.com/orders/123/drinks/1"/>
  </drink>
  ink
    rel="http://relations.restbucks.com/fulfillment"
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123/drinks"/>
  ink
    rel="http://relations.restbucks.com/order"
    type="application/vnd.restbucks+xml"
   href="http://internal.restbucks.com/orders/123"/>
  <status>preparing</status>
</drinks>
```

Barista creates first cappuccino

```
POST /orders/123/drinks HTTP/1.1
Host: internal.restbucks.com
If-Match: "2"
<drink xmlns="http://schemas.restbucks.com/drink">
  <name>cappuccino</name>
  <milk>whole</milk>
  <size>small</size>
</drink>
                                   HTTP/1.1 201 Created
                                   Location: http://internal.restbucks.com/orders/123/drinks/2
                                   Date: ...
                                   Content-Length: ...
                                   Content-Type: application/vnd.restbucks+xml
                                   <drink xmlns="http://schemas.restbucks.com/drink">
                                     <name>cappuccino</name>
                                     <milk>whole</milk>
                                     <size>small</size>
                                     ink
                                       rel="edit"
                                       type="application/vnd.restbucks+xml"
                                       href="http://internal.restbucks.com/orders/123/drinks/2"/>
                                   </drink>
```

Barista reviews drinks status

GET /orders/123/drinks HTTP/1.1 Host: internal.restbucks.com

```
HTTP/1.1 200 OK

Date: ...

Content-Length: ...

Content-Type: application/vnd.restbucks+xml

ETag: "3"
```

```
<drinks xmlns="http://schemas.restbucks.com/drinks">
  <drink xmlns="http://schemas.restbucks.com/drink">
    <name>latte
    <milk>whole</milk>
    <size>small</size>
    <link rel="edit"</pre>
      type="application/vnd.restbucks+xml"
      href="http://internal.restbucks.com/orders/123/drinks/1"/>
  </drink>
  <drink xmlns="http://schemas.restbucks.com/drink">
    <name>cappuccino</name>
    <milk>whole</milk>
    <size>small</size>
    <link rel="edit"</pre>
      type="application/vnd.restbucks+xml"
      href="http://internal.restbucks.com/orders/123/drinks/2"/>
  </drink>
  <link rel="http://relations.restbucks.com/fulfillment"</pre>
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123/drinks"/>
  <link rel="http://relations.restbucks.com/order"</pre>
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123"/>
  <status>preparing</status>
</drinks>
```

Cashier reviews order status

GET /orders/123 HTTP/1.1 Host: restbucks.com

```
HTTP/1.1 200 OK
Date: ...
Content-Length: ...
Content-Type: application/vnd.restbucks+xml
```

```
<order xmlns="http://schemas.restbucks.com/order">
  <location>takeAway</location>
  <item>
    <name>latte</name>
    <quantity>1</quantity>
    <milk>whole</milk>
    <size>small</size>
  </item>
  <item>
    <name>cappuccino</name>
    <quantity>1</quantity>
    <milk>whole</milk>
    <size>large</size>
  </item>
  <status>fulfilling</status>
  ink
    rel="edit"
    type="application/vnd.restbucks+xml"
    href="http://restbucks.com/orders/123"/>
  ink
    rel="http://relations.restbucks.com/fulfillment"
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123/drinks"/>
</order>
```

Cashier changes order

```
POST /orders/123 HTTP/1.1
Host: restbucks.com
Content-Type: application/vnd.restbucks+xml
Content-Length: ...
<order xmlns="http://schemas.restbucks.com/order">
  <location>takeAway</location>
  <item>
    <name>cappuccino</name>
    <quantity>2</quantity>
    <milk>whole</milk>
    <size>small</size>
                                   HTTP/1.1 200 OK
  </item>
                                    Date: ...
</order>
                                    Content-Length: ...
                                   Content-Type: application/vnd.restbucks+xml
                                   <order xmlns="http://schemas.restbucks.com/order">
                                     <location>takeAway</location>
                                     <item>
                                       <name>cappuccino</name>
                                       <quantity>2</quantity>
                                       <milk>whole</milk>
                                       <size>small</size>
                                     </item>
                                     <status>fulfilling</status>
                                     ink
                                       rel="edit"
                                       type="application/vnd.restbucks+xml"
                                       href="http://restbucks.com/orders/123"/>
                                     ink
                                       rel="http://relations.restbucks.com/fulfillment"
                                       type="application/vnd.restbucks+xml"
                                       href="http://internal.restbucks.com/orders/123/drinks"/>
                                   </order>
```

Barista continues making drinks

POST /orders/123/drinks HTTP/1.1
Host: internal.restbucks.com
If-Match: "3"

<drink xmlns="http://schemas.restbucks.com/drink">
 <name>cappuccino</name>
 <milk>whole</milk>
 <size>small</size>
</drink>

HTTP/1.1 412 Precondition Failed

Barista reviews drinks status

GET /orders/123/drinks HTTP/1.1 Host: internal.restbucks.com

```
Date: ...
               Content-Length: ...
               Content-Type: application/vnd.restbucks+xml
               ETag: "4"
<drinks xmlns="http://schemas.restbucks.com/drinks">
  <drink xmlns="http://schemas.restbucks.com/drink">
    <unwanted/>
    <name>latte</name>
    <milk>whole</milk>
    <size>small</size>
    <link rel="edit"</pre>
      type="application/vnd.restbucks+xml"
      href="http://internal.restbucks.com/orders/123/drinks/1"/>
  </drink>
  <drink xmlns="http://schemas.restbucks.com/drink">
    <name>cappuccino</name>
    <milk>whole</milk>
    <size>small</size>
    <link rel="edit"</pre>
      type="application/vnd.restbucks+xml"
      href="http://internal.restbucks.com/orders/123/drinks/2"/>
  </drink>
  <link rel="http://relations.restbucks.com/fulfillment"</pre>
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123/drinks"/>
  <link rel="http://relations.restbucks.com/order"</pre>
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123"/>
  <status>requires-amending</status>
</drinks>
```

HTTP/1 1 200 OK

Barista discards latte

DELETE /orders/123/drinks/1
Host: internal.restbucks.com

HTTP/1.1 204 No Content Date: ...

Barista reviews drinks status

GET /orders/123/drinks HTTP/1.1 Host: internal.restbucks.com

```
HTTP/1.1 200 OK
Date: ...
Content-Length: ...
Content-Type: application/vnd.restbucks+xml
ETag: "5"
```

```
<drinks xmlns="http://schemas.restbucks.com/drinks">
  <drink xmlns="http://schemas.restbucks.com/drink">
   <unwanted/>
   <name>cappuccino</name>
   <milk>whole</milk>
   <size>small</size>
   ink
      rel="edit"
     type="application/vnd.restbucks+xml"
     href="http://internal.restbucks.com/orders/123/drinks/2"/>
  </drink>
  ink
   rel="http://relations.restbucks.com/fulfillment"
   type="application/vnd.restbucks+xml"
   href="http://internal.restbucks.com/orders/123/drinks"/>
  ink
   rel="http://relations.restbucks.com/order"
   type="application/vnd.restbucks+xml"
   href="http://internal.restbucks.com/orders/123"/>
  <status>preparing</status>
</drinks>
```

Barista creates another cappuccino

```
POST /orders/123/drinks HTTP/1.1
Host: internal.restbucks.com
If-Match: "5"
<drink xmlns="http://schemas.restbucks.com/drink">
  <name>cappuccino</name>
  <milk>whole</milk>
  <size>small</size>
</drink>
                                   HTTP/1.1 201 Created
                                   Location: http://internal.restbucks.com/orders/123/drinks/3
                                   Date: ...
                                   Content-Length: ...
                                   Content-Type: application/vnd.restbucks+xml
                                   <drink xmlns="http://schemas.restbucks.com/drink">
                                     <name>cappuccino</name>
                                     <milk>whole</milk>
                                     <size>small</size>
                                     ink
                                       rel="edit"
                                       type="application/vnd.restbucks+xml"
                                       href="http://internal.restbucks.com/orders/123/drinks/3"/>
                                   </drink>
```

Barista reviews drinks status

GET /orders/123/drinks HTTP/1.1 Host: internal.restbucks.com

```
Content-Length: ...
               Content-Type: application/vnd.restbucks+xml
               ETag: "6"
<drinks xmlns="http://schemas.restbucks.com/drinks">
  <drink xmlns="http://schemas.restbucks.com/drink">
    <name>cappuccino</name>
    <milk>whole</milk>
    <size>small</size>
    <link rel="edit"</pre>
      type="application/vnd.restbucks+xml"
      href="http://internal.restbucks.com/orders/123/drinks/2"/>
  </drink>
  <drink xmlns="http://schemas.restbucks.com/drink">
    <name>cappuccino</name>
    <milk>whole</milk>
    <size>small</size>
    <link rel="edit"</pre>
      type="application/vnd.restbucks+xml"
      href="http://internal.restbucks.com/orders/123/drinks/3"/>
  </drink>
  <link rel="http://relations.restbucks.com/fulfillment"</pre>
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123/drinks"/>
  <link rel="http://relations.restbucks.com/order"</pre>
    type="application/vnd.restbucks+xml"
    href="http://internal.restbucks.com/orders/123"/>
  <status>completed</status>
</drinks>
```

HTTP/1 1 200 OK

Date: ...

Cashier reviews order status

GET /orders/123 HTTP/1.1
Host: restbucks.com

```
HTTP/1.1 200 OK
Date: ...
Content-Length: ...
Content-Type: application/vnd.restbucks+xml
```

The documented protocol

Entry point

http://restbucks.com/orders

Media type

Application/vnd.restbucks+xml

Resources

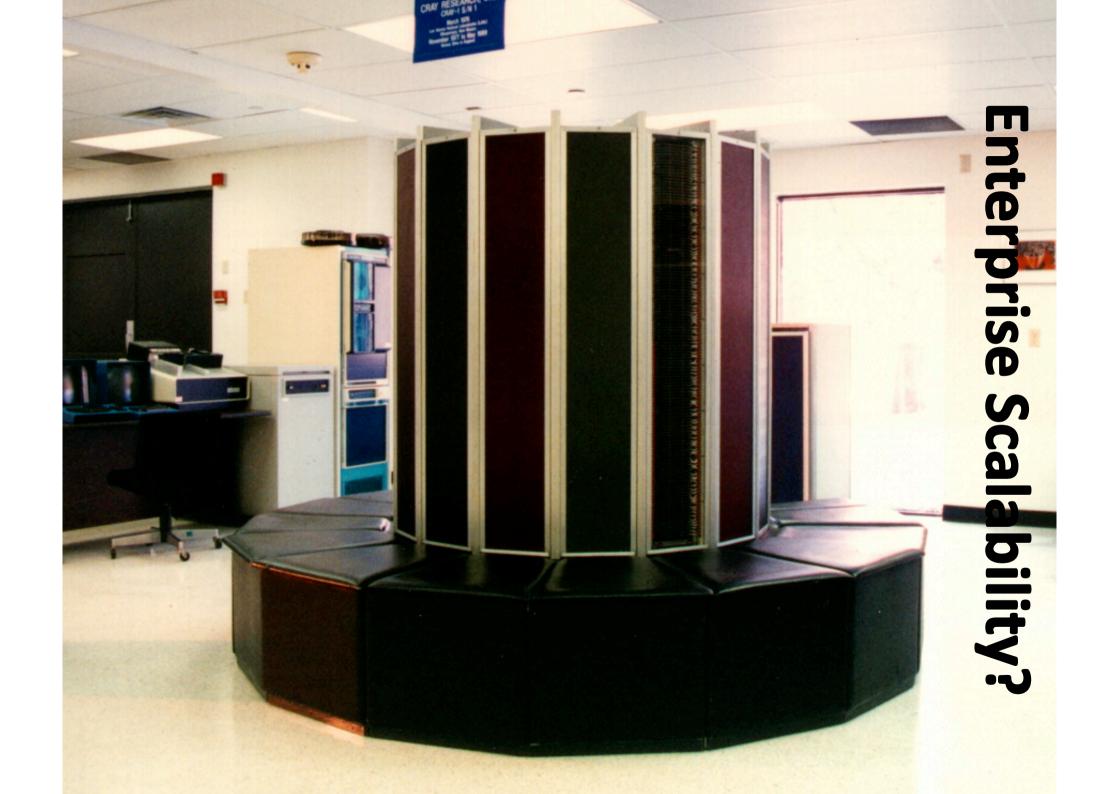
0.1	1.11 - 11-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-	
Orders	http://schemas.restbucks.com/orders	<status> element</status>
		indicates the order status.
		Values are: created,
		fulfilling, ready.
Order	http://schemas.restbucks.com/order	
Drinks	http://schemas.restbucks.com/drinks	<status> element</status>
		indicates the progress of
		the prepared drinks.
		Values are: started,
		requires-amending,
		preparing, completed.
Drink	http://schemas.restbucks.com/drink	

Fulfilment is complete when the order status is ready, and the drinks status is completed.

Link relations

LITIK TETATIONS		
edit	Refers to a resource that can be	
	used to edit the link's context. To	
	edit an order, POST a new order to	
	the edit link. To remove a drink	
	from a list of drinks, DELETE the	
	linked resource.	
http://relations.restbucks.com/fulfillment	Drinks that fulfil an order. The	
	linked resource is accompanied by	
	an ETag. Creating new drinks	
	should be done by conditionally	
	POSTing to the linked resource. If	
	the list of drinks requires amending	
	before a new drink can be added,	
	the service responds with 412	
	Precondition Failed.	
http://relations.restbucks.com/order	The order to which a list of drinks	
	belongs.	





Sca

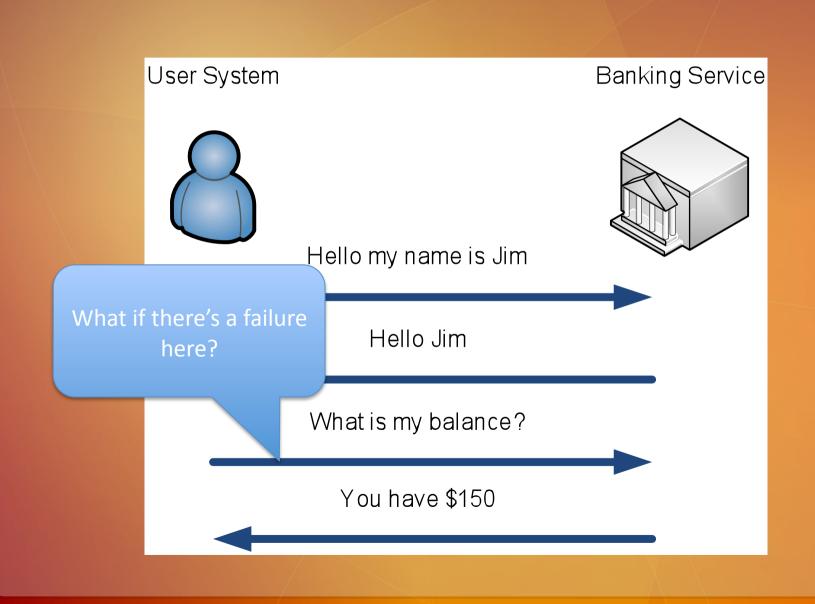
Statelessness

- Every action happens in isolation
 - This is a good thing!
- In between requests the server knows nothing about you
 - Excepting any state changes you caused when you last interacted with it.
- Keeps the interaction protocol simpler
 - Makes recovery, scalability, failover much simpler too
 - Avoid cookies!

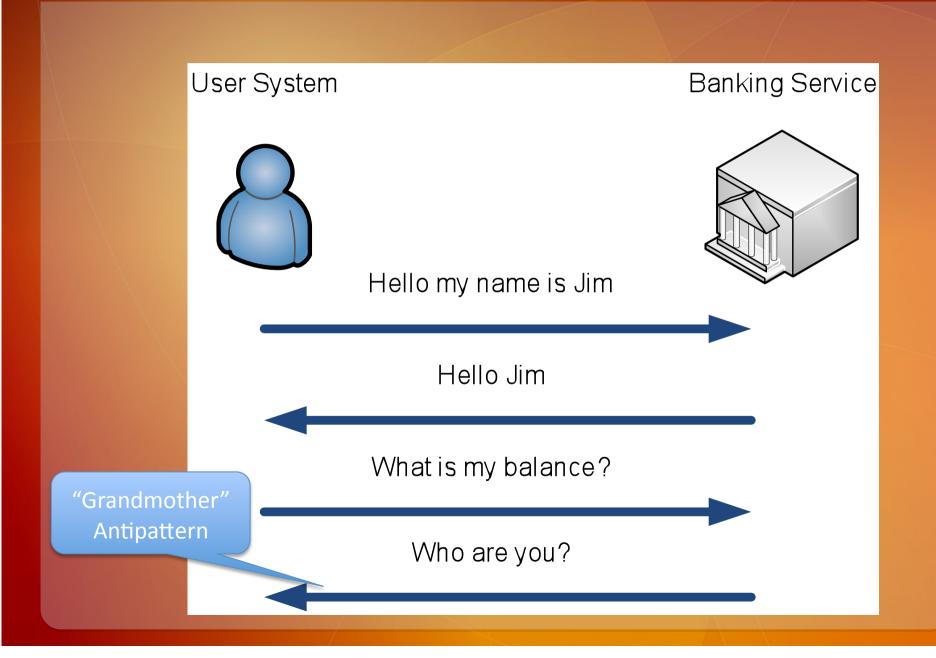
Application vs Resource State

- Useful services hold persistent data Resource state
 - Resources are buckets of state
 - What use is Google without state?
- Brittle implementations have application state
 - They support long-lived conversations
 - No failure isolation
 - Poor crash recovery
 - Hard to scale, hard to do fail-over fault tolerance
- Recall stateless Web Services same applies in the Web too!

Stateful Example

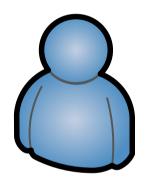


Stateful Failure

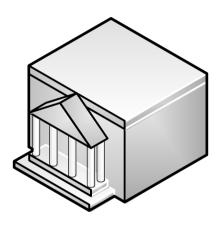


Stateless System Tolerates Intermittent Failures





I am Jim, what is my balance?



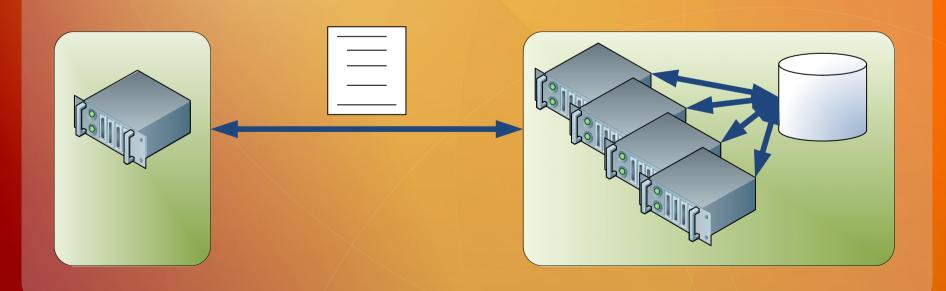
You have \$150

Scaling Horizontally

- Web farms have delivered horizontal scaling for years
 - Though they sometimes do clever things with session affinity to support cookie-based sessions
- In the programmatic Web, statelessness enables scalability
 - Just like in the Web Services world

Scalable Deployment Configuration

- Deploy services onto many servers
- Services are stateless
 - No cookies!
- Servers share only back-end data



Scaling Vertically... without servers

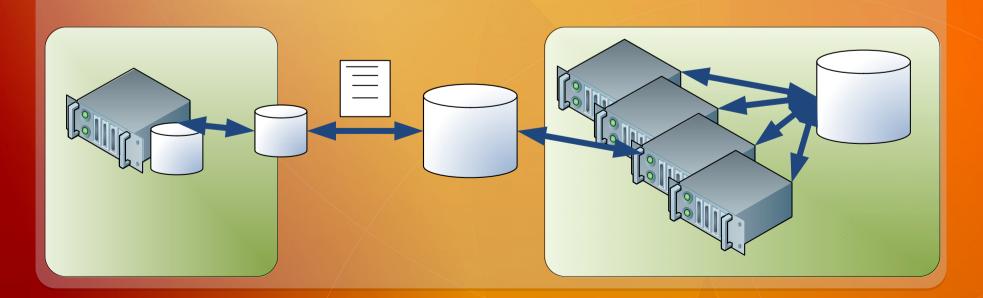
- The most expensive round-trip:
 - From client
 - Across network
 - Through servers
 - Across network again
 - To database
 - And all the way back!
- The Web tries to short-circuit this
 - By determining early if there is any actual work to do!
 - And by caching

Caching

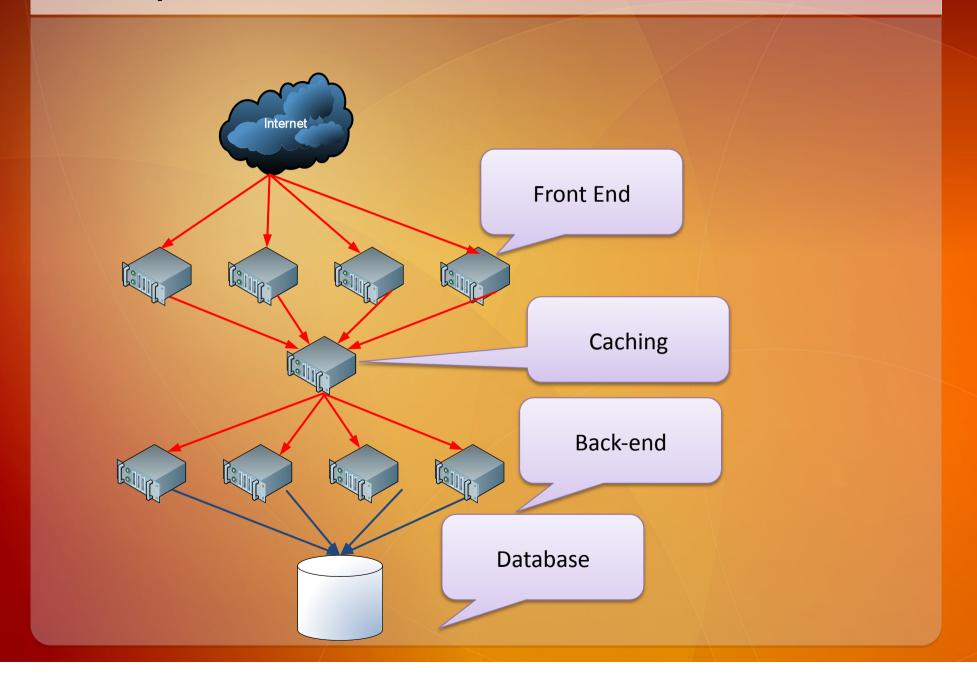
- Caching is about scaling vertically
 - As opposed to horizontally
- Making a single service run faster
 - Rather than getting higher overall throughput
- In the programmatic Web it's about reducing load on servers
 - And reducing latency for clients

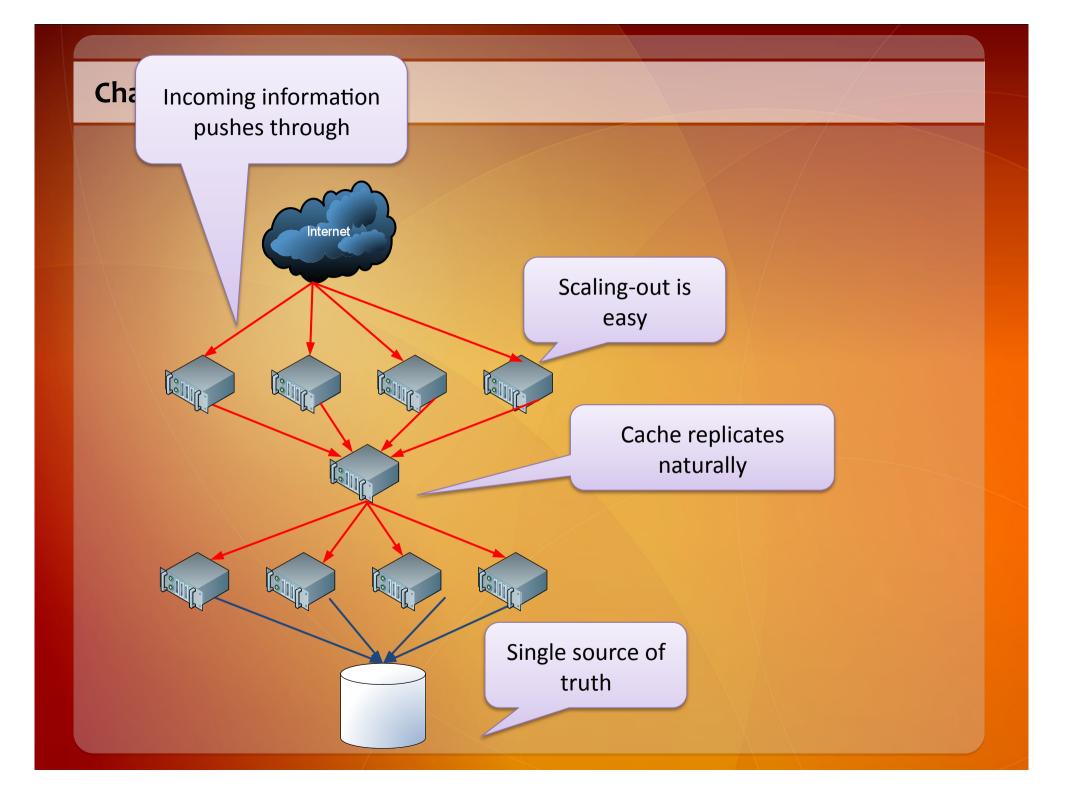
Caching in a Scalable Deployment

- Cache (reverse proxy) in front of server farm
 - Avoid hitting the server
- Proxy at client domain
 - Avoid leaving the LAN
- Local cache with client
 - Avoid using the network

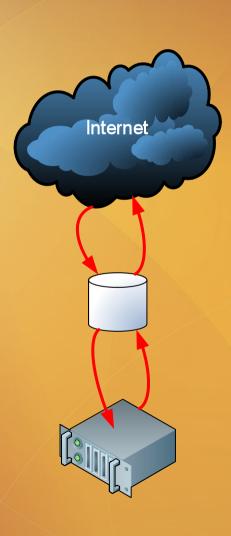


Web-Inspired Architecture





Improving Performance with Caching



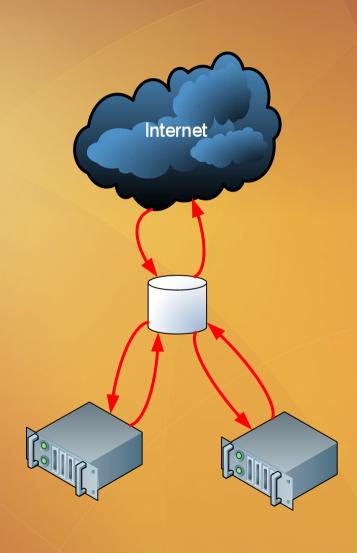
Freshness



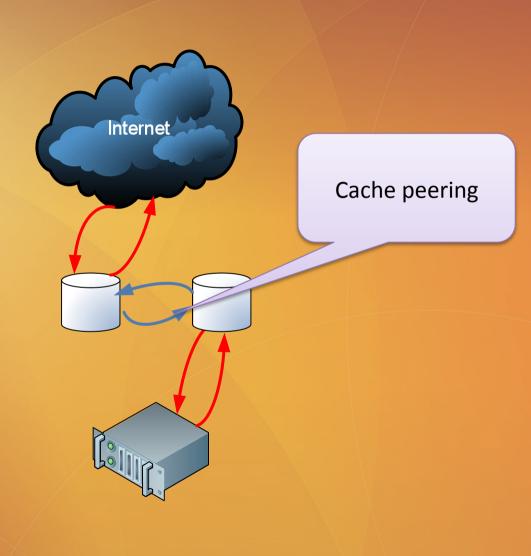
Validation



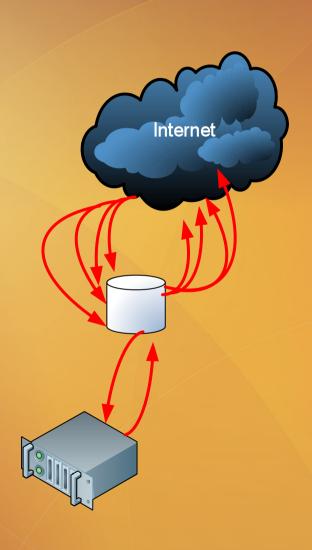
Scale out!



Scale the cache out!



Collapsed Forwarding



Being workshy is a good thing!

- Provide guard clauses in requests so that servers can determine easily if there's any work to be done
 - Caches too
- Use headers:
 - If-Modified-Since
 - If-None-Match
 - And friends
- Web infrastructure uses these to determine if its worth performing the request
 - And often it isn't
 - So an existing representation can be returned

Conditional GET Avoids Work!

Bandwidth-saving pattern

- ETag is an opaque identifier for specific resource state
- Requires client and server to work together
- Server sends Last-Modified and/or ETag headers with representations
- Client sends back those values when it interacts with resource in If-Modified-Since and/or If-None-Match headers
- Server responds with a 200 an empty body if there have been no updates to that resource state
- Or gives a new resource representation (with new Last-Modified and/or ETag headers)

Retrieving a Resource Representation

Request GET /orders/1234 HTTP 1.1 Host: restbucks.com Accept: application/vnd.restbucks+xml If-Modified-Since: 2009-01-08T15:00:34Z If-None-Match: aabd653b-65d0-74da-bc63-4bca-ba3ef3f50432 Response 200 OK Content-Type: application/vnd.restbucks+xml Content-Length: ... Last-Modified: 2009-01-08T15:10:32Z Etag: abbb4828-93ba-567b-6a33-33d374bcad39 <order ... />

Not Retrieving a Resource Representation

Request

```
GET /orders/1234 HTTP 1.1
Host: restbucks.com
Accept: application/vnd.restbucks+xml
If-Modified-Since: 2009-01-08T15:00:34Z
If-None-Match: aabd653b-65d0-74da-
bc63-4bca-ba3ef3f50432
```

Response

HTTP/1.1 304 Not Modified

Client's representation of the resource is up-to-date

Works with other verbs too

```
PUT /orders/1234 HTTP 1.1
Host: restbucks.com
Accept: application/vnd.restbucks+xml
If-Modified-Since: 2007-07-08T15:00:34Z
If-None-Match: aabd653b-65d0-74da-
   bc63-4bca-ba3ef3f50432

<order .../>
```

PUT Results in no Work Done

```
200 OK
Content-Type: application/xml
Content-Length: ...
Last-Modified: 2007-07-08T15:00:34Z
Etag: aabd653b-65d0-74da-bc63-4bca-ba3ef3f50432
```



Good Ole' HTTP Authentication

- HTTP Basic and Digest Authentication: IETF RFC 2617
- Have been around since 1996 (Basic)/1997 (Digest)
- Pros:
 - Respects Web architecture:
 - stateless design (retransmit credentials)
 - headers and status codes are well understood
 - Does not prohibit caching (set Cache-Control to public)
- Cons:
 - Basic Auth must be used with SSL/TLS (plaintext password)
 - Not ideal for the human Web no standard logout
 - Only one-way authentication (client to server)

HTTP Basic Auth Example

1. Initial HTTP request to protected resource

```
GET /index.html HTTP/1.1
Host: example.org
```

2. Server responds with

```
HTTP/1.1 401 Unauthorized
WWW-Authenticate: Basic realm="MyRealm"
```

3. Client resubmits request

```
GET /index.html HTTP/1.1
Host: example.org
Authorization: Basic Qm9iCnBhc3N3b3JkCg==
```

Further requests with same or deeper path can include the additional Authorization header preemptively

HTTP Digest Difference

Server reply to first client request:

```
HTTP/1.1 401 Unauthorized
WWW-Authenticate: Digest
    realm=myrealm@example.org,
    qop="auth,auth-int",
    nonce="a97d8b710244df0e8b11d0f600bfb0cdd2",
    opaque="8477c69c403ebaf9f0171e9517f347f2"
```

Client response to authentication challenge:

```
Authorization: Digest
    username="bob",
    realm=myrealm@example.org,
    nonce="dcd98b7102dd2f0e8b11d0f600bfb0c093",
    uri="/index.html",
    qop=auth, nc=00000001, cnonce="0a6f188f",
    response="56bc2ae49393a65897450978507ff442",
    opaque="8477c69c403ebaf9f0171e9517f347f2"
```

WSSE Authentication

- Driven from the Atom community
- Use the WS-Security Username Token profile mapped to HTTP headers
- Doesn't pass sensitive data in clear text
- Does require both sides to know a shared secret

Man-in-the-Middle

- All HTTP Authentication schemes can be hijacked by a manin-the-middle attack
- Can intercept a Digest response from a service and change it into a Basic challenge
- Basic is easy to crack, attacker learns the password
- Transport level security considered mandatory when you're using HTTP authentication of any variety

SSL / TLS

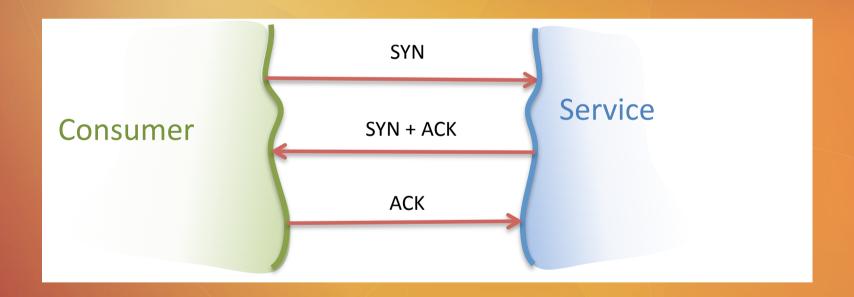
- "Strong" server and optional client authentication, confidentiality and integrity protection
- The only feasible way to secure against man-in-the-middle attacks
- Not broken! Even if some people like to claim otherwise
- Not very cache friendly though...

Transport Level Security

- TLS is the successor to Netscape's original SSL
- Tightened up some security loopholes
- Now under IETF's stewardship
 - RFC 2246
 - RFC 5246
- Provides a secure channel between client and server
 - Authenticated
 - Identified (bilateral too)
 - Confidential
 - Integrity assured

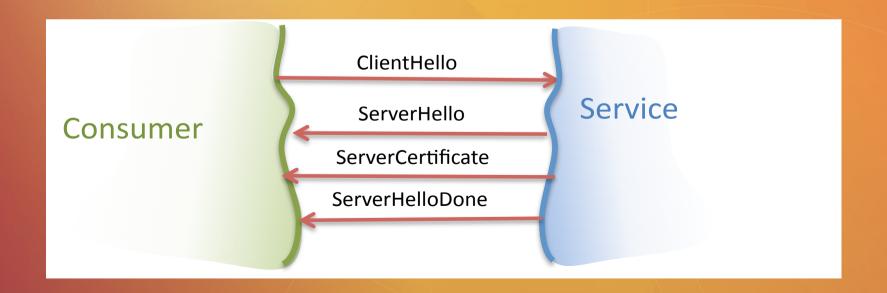
Start with a TCP Handshake

- Classic handshake the underpins HTTP connections
- Not secure at this point, obviously



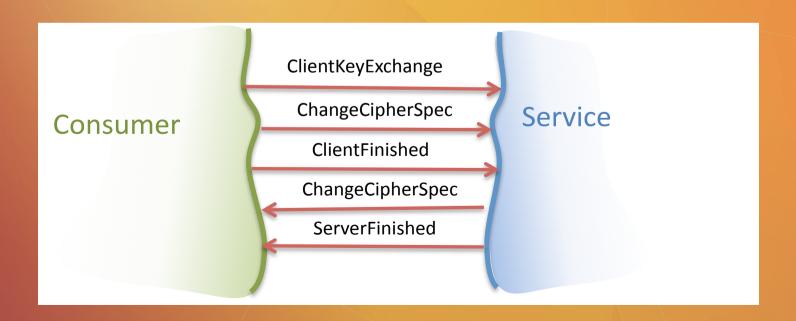
Negotiate some cryptographic options

- Client sends its hashing/encryption capabilities and preferences to the server
- Server responds with its choices from those the client presented
 - Preferring highest levels of security
- Server sends its certificate
 - Public key, CA
- Server indicates that it's complete



Switch on the crypto

- Client uses server's public key to send a PreMasterKey to the server
 - If the server is authenticated, it can decrypt this secret with its private key
- Client ChangeCipherSpec flips client onto the secure channel
- ClientFinished message sends a hash of the entire conversation
 - To alleviate any possibility of missing/tampered messages
- Server ChangeCipherSpec flips server onto the secure channel
- ServerFinished sends a hash of the entire conversation to the client



Network and performance considerations

- Just use HTTP everywhere?
- Reduces options for caching
 - Reverse proxies and client-side caching only
- Expensive to set up connections
 - Though relatively cheap to maintain, if you have enough sockets
- Securing a channel on the risk/value profile of a resource
 - Secure channels only for high value/risk resources
- Can use a hybrid approach...

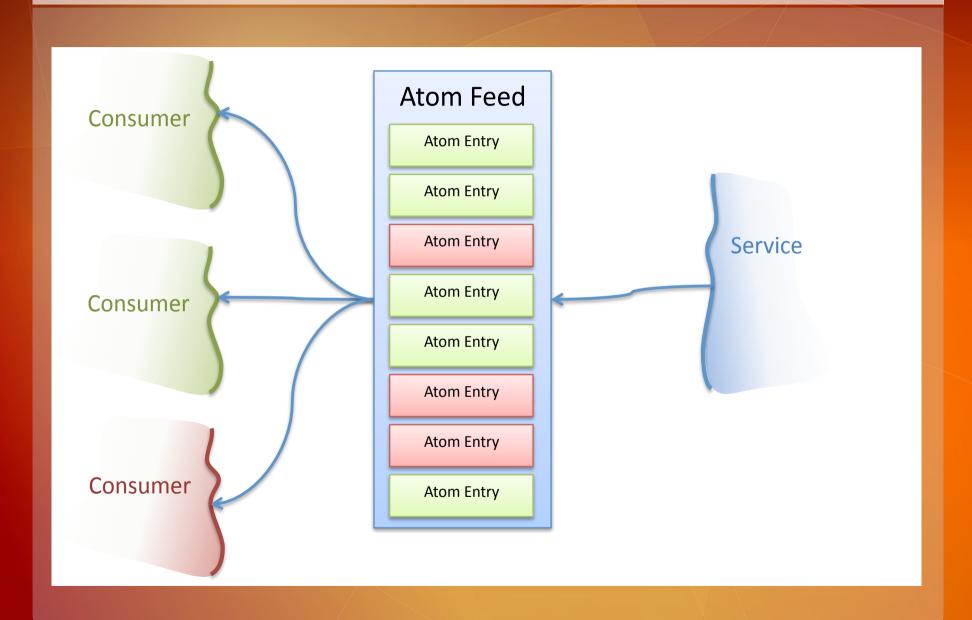
Publish secret data

 Here are my bank account details, please feel free to use them:

bb0ff34c3ab9c2a478cb7b8b61139a787bab5de1b4b5ec463db070e1b72c502114758f1afd44c09b7992073ccf00b43dc991579ddc5cbb91ea6984cbda08be9f

Useless to you, or anyone else, unless you know the decryption key

Widely publish secret data



Secure messaging with Atom

- The contents of individual atom:entry elements can be encrypted with public/shared keys for specific consumers
- Only consumers who know the corresponding private/ shared key can make sense of the content
 - To anyone else, it's gibberish
- Keep the crypto strong!
 - This will be in the public domain, beware brute force on weak algorithms
- Can cache this widely, reduced performance hit
- But beware coupling via keys!

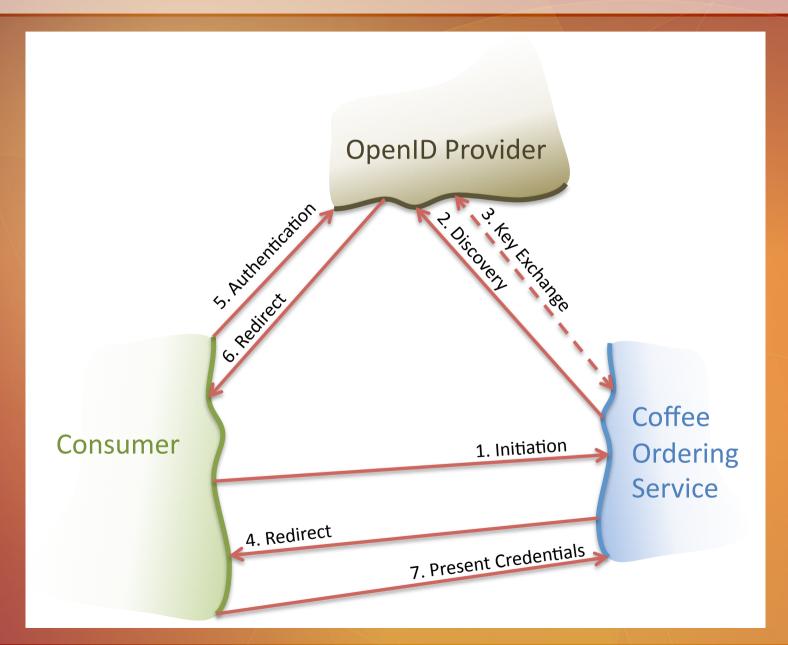
OpenID

- OpenID is a decentralised framework for digital identities
 - Not trust, just identity!
- Your have an OpenID provider or one is provided for you
 - It has a URI
- Services that you interact with will ask for that URI
- Your OpenID provider will either:
 - Accept the request for processing immediately
 - Ask whether you trust the requesting site (e.g. via email with hyperlinks)
- Once your OpenID server OK's the login, then authenticated against the remote service Authenticated
 - With your canonical credentials

Authenticating doesn't mean you're authorised to do anything!

This is not a trust system!

OpenID Workflow



Not-So-OpenID?

- There's no trust between OpenID providers
- Your Web service might not accept my OpenID provider
 - In general it won't!
- Trusted providers centralise control
 - Against the philosophy of decentralised ID!
- Federated providers won't interoperate
 - Need a hybrid "signing" model like CAs?

OAuth

- Web-focused access delegation protocol
- Give other Web-based services access to some of your protected data without disclosing your credentials
- Simple protocol based on HTTP redirection, cryptographic hashes and digital signatures
- Extends HTTP Authentication as the spec allows
 - Makes use of the same headers and status codes
 - These are understood by browsers and programmatic clients
- Not dependent on OpenID, but can be used together

Why OAuth?

Find people you know on Facebook

Your friends on Facebook are the same friends, acquaintances and family members that you communicate with in the real world. You can use any of the tools on this page to find more friends.



Find People You Email

Searching your email address book is the fastest and most effective way to find your friends on Facebook.

Your Email:

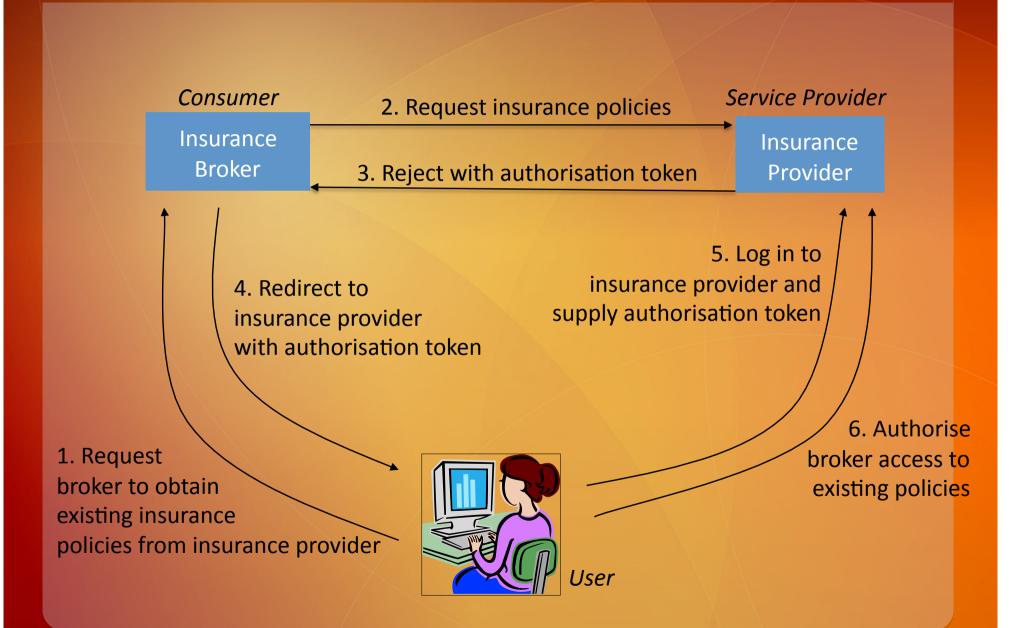
Password:

Find Friends

We won't store your password or contact anyone without your permission.

Upload Contact File

OAuth Workflow



Tech Interlude Service Hacks and Defences

Denial of Service

- Large incoming representations can cause problems
 - DoS through memory consumption on the server
- Use the Content-Length header strictly
 - No header, bin payload
 - 400 Bad Request
 - Stop processing payload after the number of bytes in the header
 - Bin payloads for suspiciously large headers
 - Who wants a million cappuccinos?
- Swallow OutOfMemoryError or OutOfMemoryException
 - Don't let them know they won!

```
POST /order HTTP/1.1
Host: restbucks.com
Content-Type:application/vnd.restbucks
   +xml
<order xmlns="http://</pre>
   schemas.restbucks.com/order">
  <location>takeAway</location>
  \langle i + em \rangle
    <name>latte
    <quantity>1</quantity>
    <milk>whole</milk>
    <size>small</size>
  </item>
<!-- Millions more item elements -->
  <item>
    <name>latte</name>
    <quantity>1</quantity>
    <milk>skim</milk>
    <size>small</size>
  </item>
</order>
```

Keep Secrets, Secret

- You can be a good guy, and help attackers
 - E.g. 401
 - Says there's something interesting here!
- Or you can be less helpful
 - -404
 - Says there's nothing to see here, even if there really is
- Don't use easily guessable URIs they can be hijacked
 - UUID is your friend
- Think carefully about what attackers can learn from probing you
 - You don't always want to be a good guy!

Act Defensively

- Validate the content of representations
 - Just over 2¹⁶ café lattes would be quite lucrative
 - But is likely a ruse to get a large negative number into our workflow
 - Integer overflow?
- Don't forget anti-corruption layering between your resources and you domain model
 - REST is not mindlessly exposing a domain over HTTP!

```
<order xmlns="http://</pre>
  schemas.restbucks.com/
  order">
  <location>takeAway/
  location>
  <item>
    <name>latte</name>
    <quantity>
      2147483648
    </quantity>
    <milk>whole</milk>
    <size>small</size>
  </item>
</order>
```

Don't be gamed

```
GET /order/../../etc/passwd HTTP/1.1
Host: restbucks.com
```

- Oh oh
- We just gave up the password file
- And rainbow tables cracked it in no time

GET /order/../../dev/random HTTP/1.1
Host: restbucks.com

- Oh oh
- We just generated a neverending stream of bytes
- And now we're going to spend all our time serving them

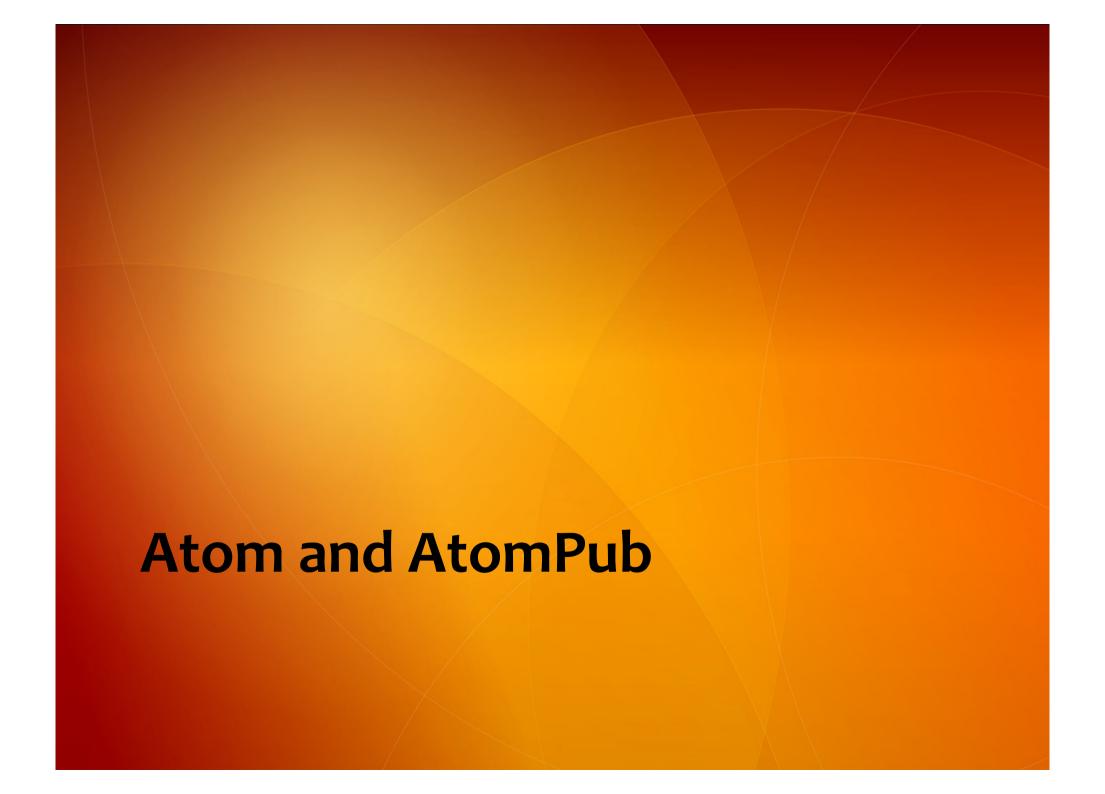
Frameworks help avoid these problems

Less is best

- Bugs hide in code
- Bugs cause security breaches
- Less code, less places for bugs to hide
- So build only what you need
 - And keep your software soft so you can grow it over time

Defend in Depth

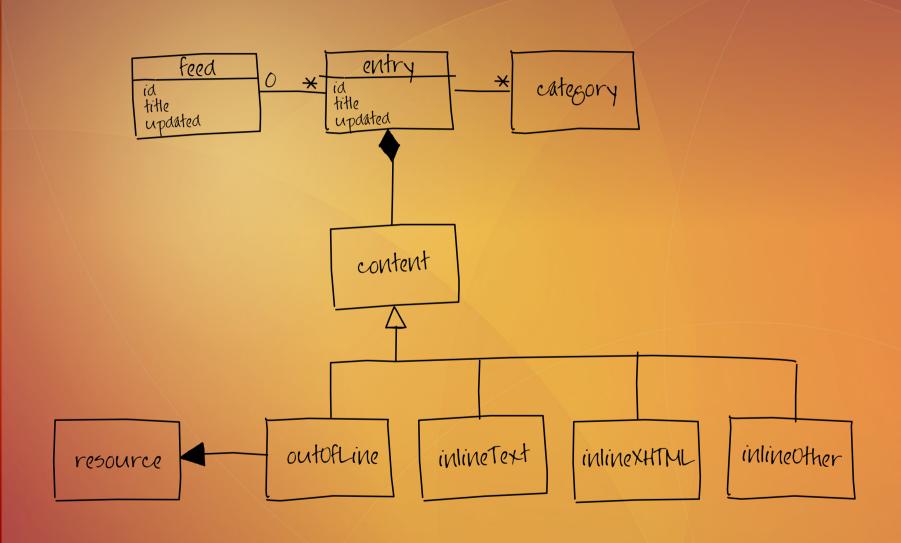
- Use firewalls
 - On the network, and on the server
- Do open ports 80 and 443
 - Do not open other ports
- Do not mistake HTTPS for security
 - It's not enough!
- Run at least privilege
 - Never run your service as root or administrator
- Keep good deployment hygiene
 - No lingering artifacts that attackers can grab hold of
 - Deploy only the config files, DBs, etc that you need
 - And remove what you don't
- And remember that social engineering is still effective!



Atom

```
<feed xmlns="http://www.w3.org/2005/Atom">
  <title type="text">Inventory</title>
  <id>urn:uuid:426830d2-ab1d-11dd-a9c5-c85155d89593</id>
  <updated>2008-09-10T14:50:00Z</updated>
  <author>
    <name>Leicester Square</name>
    <uri>http://restbucks.com/stores/1234</uri>
 </author>
  <link rel="self" href="http://restbucks.com/stores/1234/inventory"/>
  <entry>
    <id>urn: uuid: 95506d98-aae9-4d34-a8f4-1ff30bece80c</id>
    <title type="text">Chocolate Chip Cookies</title>
    <updated>2008-09-10T14:45:32Z</updated>
    <content type="application/vnd.restbucks+xml">
      <inventory xmlns="http://schemas.restbucks.com/inventory">
        cproduct xmlns:a="http://www.w3.org/2005/Atom">
         <a:link href="http://restbucks.com/product/9876" type="application/vnd.restbucks+xml"/>
        </product>
        <quantity>678</quantity>
       </inventorv>
    </content>
  </entry>
  <entry>
    <id>urn: uuid: 7fb82319-b190-46d2-bb88-c9fcce240643</id>
    <title type="text">Fairtrade Coffee</title>
    <updated>2008-09-10T13:55:02Z</updated>
    <content type="application/vnd.restbucks+xml">
      <inventory xmlns="http://schemas.restbucks.com/inventory">
        cproduct xmlns:a="http://www.w3.org/2005/Atom">
         <a:link href="http://restbucks.com/product/211" type="application/vnd.restbucks+xml"/>
        </product>
        <quantity>407</quantity>
       </inventory>
    </content>
 </entry>
</feed>
```

Atom model



Based on diagrams by Stefan Tilkov

Entries can be standalone

AtomPub

Application protocol

for

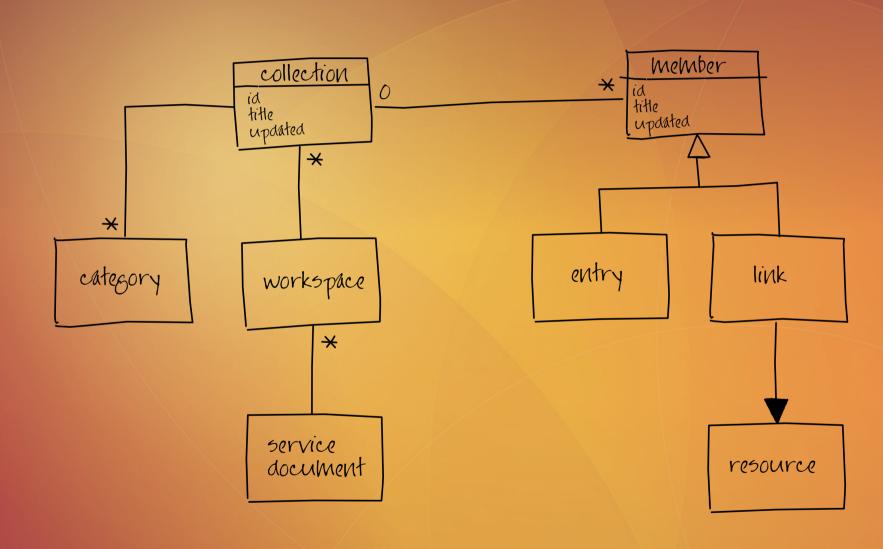
editing Web resources

using

Methods Notenst status codes Atom headers headers resources Atom envelope

HTTP transfer of Atom-formatted representations

AtomPub model



Based on diagrams by Stefan Tilkov

Restbucks

Order Management





Product Management





Regional Distribution



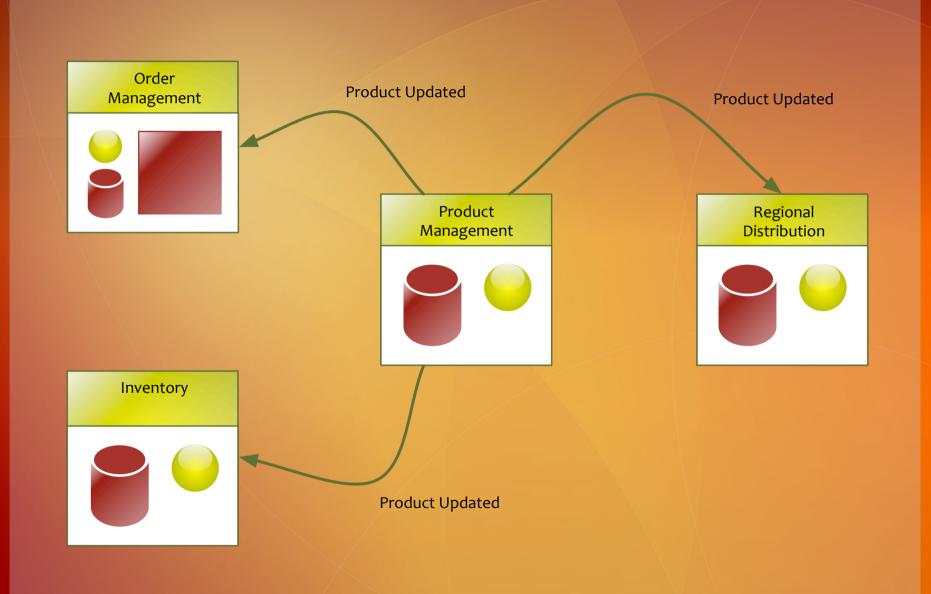


Inventory





Who needs to know what?



Implementation options

Point-to-point

- Publisher maintains subscriber list
- Queues to reduce temporal coupling

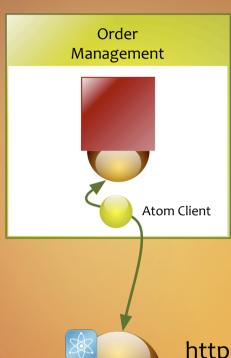
Bus

- Subscriptions and guaranteed delivery delegated to middleware
- Reduced location and temporal coupling

Consumers pull events

- Consumers poll publishers
- Guaranteed delivery delegated to consumers
- No list of subscribers to maintain

Polling an Atom feed



http://restbucks.com/products/notifications

Product Management

Atom icons from http://sniker.blogage.de/

Atom feed represents an event stream

```
<feed xmlns="http://www.w3.org/2005/Atom">
 <id>urn: uuid: be21b6b0-57b4-4029-ada4-09585ee74adc</id>
 <title type="text">Product Notifications</title>
  <updated>2008-09-10T14:50:32+01:00</updated>
  <author>
   <name>Product Management
   <uri>http://restbucks.com/products</uri>
 </author>
 <link rel="self" href="http://restbucks.com/products/notifications/2008/9/10/13"/>
 <link rel="prev-archive" href="http://restbucks.com/products/notifications/2008/9/10/12"/>
  <entry>
   <id>urn:uuid:95506d98-aae9-4d34-a8f4-1ff30bece80c</id>
   <title type="text">product created</title>
   <updated>2008-09-10T14:45:32+01:00</updated>
   <link rel="self"</pre>
       href="http://restbucks.com/products/notifications/95506d98-aae9-4d34-a8f4-1ff30bece80c"/>
   <category term="product"/>
   <category term="created"/>
   <content type="application/xml">
     <atom:link type="application/xml" rel="alternate" etag="1"</pre>
           href="http://restbucks.com/products/527"/>
       <id>>527</id>
       <name>Fairtrade Roma Coffee Beans
       <size>1kg</size>
       <price>10</price>
     </product>
   </content>
  </entry>
</feed>
```

On the wire

Request

GET /products/notifications HTTP/1.1

Host: restbucks.com

Response

```
HTTP/1.1 200 OK
Cache-Control: max-age=60
Content-Length: 12230
Content-Type: application/atom+xml; charset="utf-8"
Content-Location: http://restbucks.com/products/notifications/2008/9/10/13
Last-Modified: Wed, 10 Sep 2008 13:50:32 GMT
ETag: "6a0806ca"
Date: Wed, 10 Sep 2008 13:51:03 GMT
<feed xmlns="http://www.w3.org/2005/Atom"><id>urn:uuid:be21b6b0-57b4-4029-
ada4-09585ee74adc</id><title type="text">Product Notifications</
title><updated>2008-09-10T14:50:32+01:00</updated><author><name>Product Management</
name><uri>http://restbucks.com/products</uri></author><link rel="self" href="http://</pre>
restbucks.com/products/notifications/2008/9/10/13"/><link rel="prev-archive"
href="http://restbucks.com/products/notifications/2008/9/10/12"/><entry><id>urn:uuid:
95506d98-aae9-4d34-a8f4-1ff30bece80c</id><title type="text">product created</
title><updated>2008-09-10T14:45:32+01:00</updated><link rel="self" href="http://
restbucks.com/products/notifications/95506d98-aae9-4d34-a8f4-1ff30bece80c"/><category
term="product"/><category term="created"/><content type="application/xml"><product
xmlns="http://restbucks.com/products"
. . .
```

Retrieving the archive by following links

Request

GET /products/notifications/2008/9/10/12 HTTP/1.1 Host: restbucks.com

Response

```
HTTP/1.1 200 OK
Cache-Control: max-age=2592000
Content-Length: 9877
Content-Type: application/atom+xml; charset="utf-8"
Last-Modified: Wed, 10 Sep 2008 12:57:14 GMT
Date: Wed, 10 Sep 2008 13:51:46 GMT
<feed xmlns="http://www.w3.org/2005/Atom"><id>urn:uuid:4cbc0acf-a211-40ce-a50e-
a75d299571da</id><title type="text">Product Notifications</
title><updated>2008-09-10T13:57:14+01:00</updated><author><name>Product Management</
name><uri>http://restbucks.com/products</uri></author><link rel="self" href="http://</pre>
restbucks.com/products/notifications/2008/9/10/12"/><link rel="current" href="http://
restbucks.com/products/notifications/2008/9/10/13"/><link rel="prev-archive"
href="http://restbucks.com/products/notifications/2008/9/10/11"/
><entry><id>urn:uuid:b436fda6-93f5-4c00-98a3-06b62c3d31b8</id><title
type="text">promotion cancelled</title><updated>2008-09-10T13:57:14+01:00</
updated><link rel="self" href="http://restbucks.com/products/notifications/
b436fda6-93f5-4c00-98a3-06b62c3d31b8"/><category term="promotion"/><category
term="cancelled"/><content type="application/xml">promotion xmlns="http://
restbucks.com/products" xmlns:atom="http://www.w3.org/2005/Atom"><atom:link
type="application/xml"
```

Archive

```
<feed xmlns="http://www.w3.org/2005/Atom" xmlns:fh="http://purl.org/syndication/history/1.0">
  <id>urn:uuid:4cbc0acf-a211-40ce-a50e-a75d299571da</id>
  <title type="text">Product Notifications</title>
  <updated>2008-09-10T13:57:14+01:00</updated>
  <author>
    <name>Product Management</name>
    <uri>http://restbucks.com/products</uri>
  </author>
  <link rel="self" href="http://restbucks.com/products/notifications/2008/9/10/12"/>
  <link rel="next-archive" href="http://restbucks.com/products/notifications/2008/9/10/13"/>
  <link rel="prev-archive" href="http://restbucks.com/products/notifications/2008/9/10/11"/>
  <fh:archive/>
  <entry>
    <id>urn: uuid: b436fda6-93f5-4c00-98a3-06b62c3d31b8</id>
    <title type="text">promotion cancelled</title>
    <updated>2008-09-10T13:57:14+01:00</updated>
    <link rel="self"</pre>
     href="http://restbucks.com/products/notifications/b436fda6-93f5-4c00-98a3-06b62c3d31b8"/>
    <category term="promotion"/>
    <category term="cancelled"/>
    <content type="application/xml">
      omotion xmlns="http://restbucks.com/products" xmlns:atom="http://www.w3.org/2005/Atom">
       <atom:link type="application/xml" rel="alternate" etag="3"</pre>
          href="http://restbucks.com/products/391"/>
        <regions>
          <atom:link type="application/atom+xml; type=feed" etag="14"</pre>
            href="http://restbucks.com/regions/london"/>
        </regions>
        cproducts>
          <atom:link type="application/xml" etag="1" href="http://restbucks.com/products/7642"/>
        </products>
      </content>
  </entry>
</feed>
```

An Atom entry represents an event

```
<entry xmlns="http://www.w3.org/2005/Atom">
  <id>urn:uuid:b436fda6-93f5-4c00-98a3-06b62c3d31b8</id>
  <title type="text">promotion cancelled</title>
  <updated>2008-09-10T13:57:14+01:00</updated>
  <link rel="self"</pre>
    href="http://restbucks.com/products/notifications/b436fda6-93f5-4c00-98a3-06b62c3d31b8"/>
  <category term="promotion"/>
  <category term="cancelled"/>
  <content type="application/xml">
    oronotion xmlns="http://restbucks.com/products" xmlns:atom="http://www.w3.org/2005/Atom">
      <atom:link type="application/xml" rel="alternate" etag="3"</pre>
        href="http://restbucks.com/products/391"/>
      <regions>
        <atom:link type="application/atom+xml; type=feed" etag="14"</pre>
          href="http://restbucks.com/regions/london"/>
      </regions>
      cproducts>
        <atom:link type="application/xml" etag="1" href="http://restbucks.com/products/7642"/>
      </products>
    </content>
</entry>
```

Handling eager re-polling

Request

GET /products/notifications HTTP/1.1

Host: restbucks.com

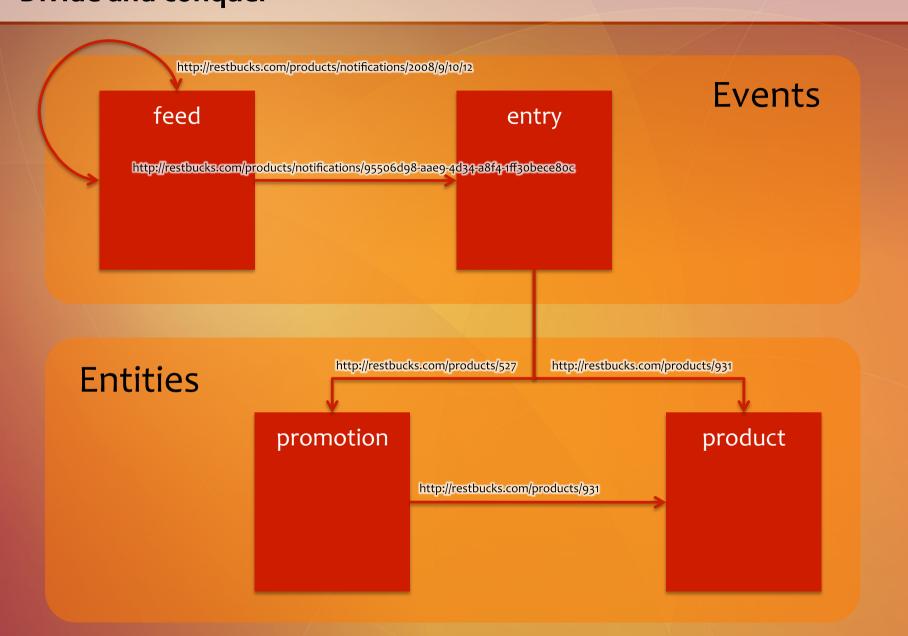
If-None-Match: "6a0806ca"

Response

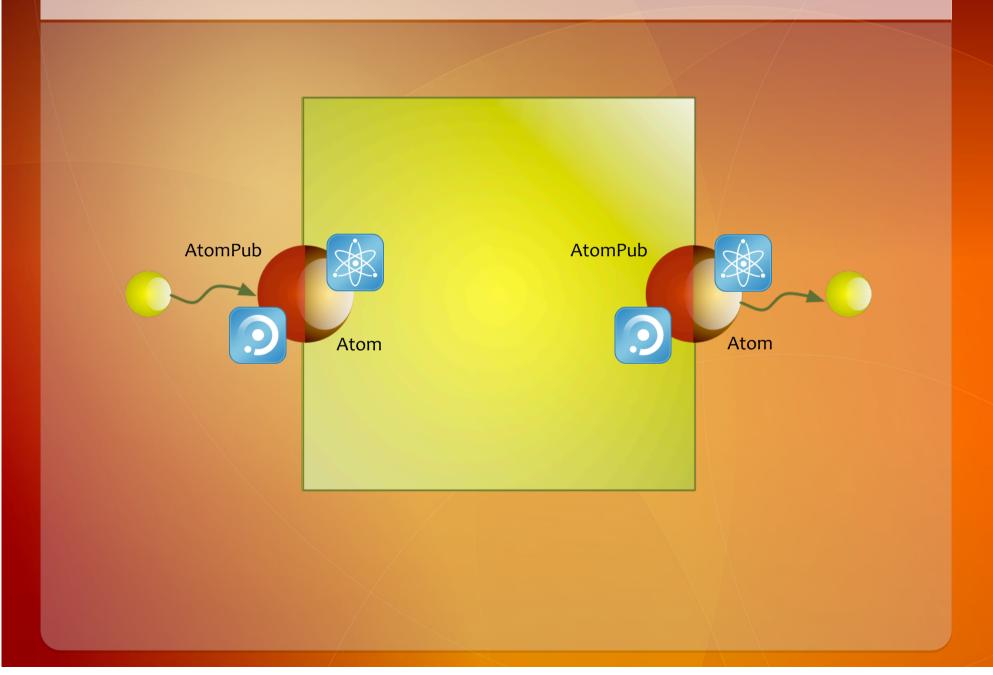
HTTP/1.1 304 Not Modified

Date: Wed, 10 Sep 2008 13:57:20 GMT

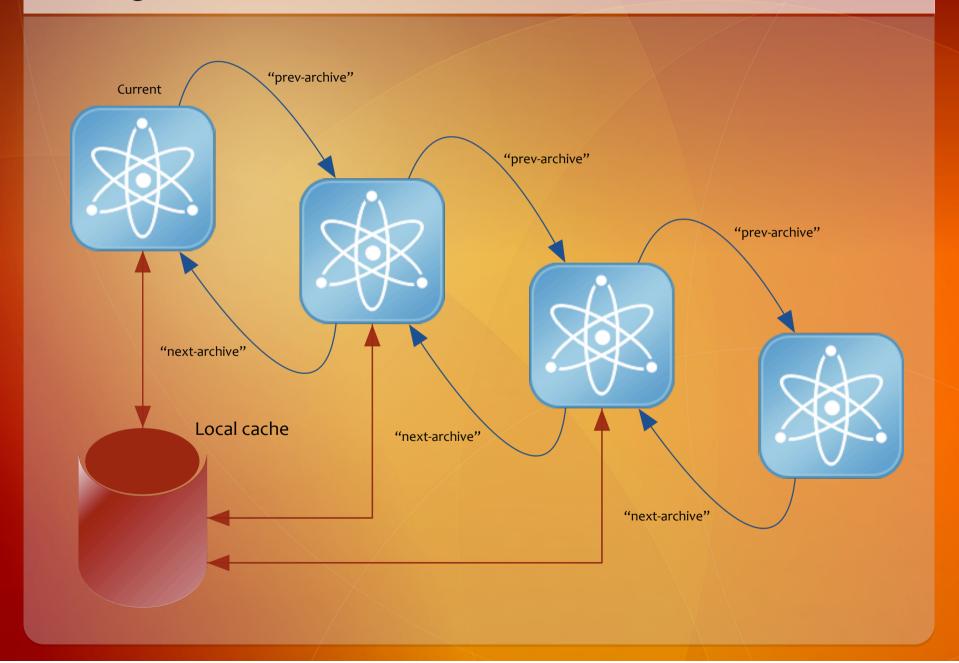
Divide and conquer



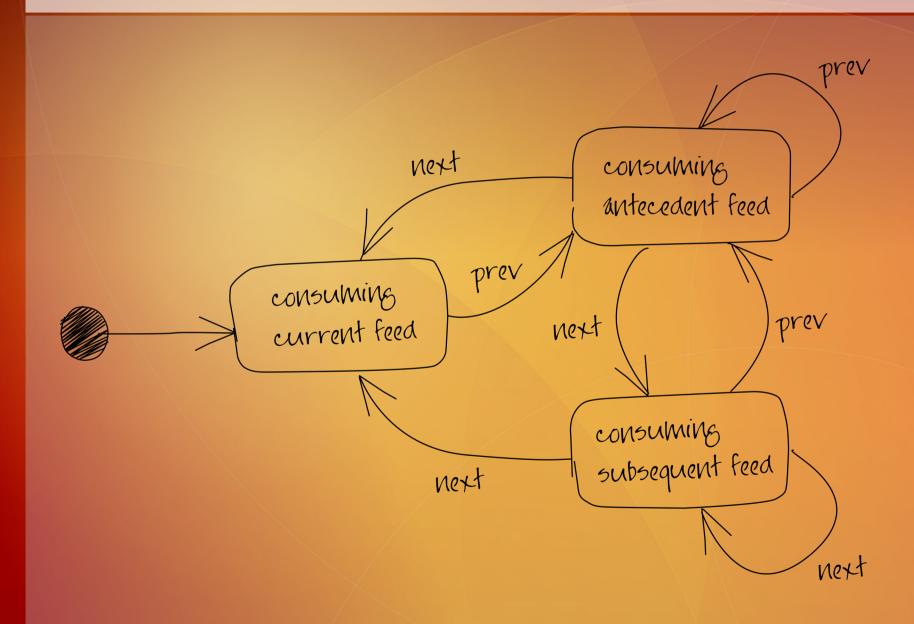
An Atom- and AtomPub-enabled service



Caching archived feeds



Domain application protocol



"application/atom+xml"

Atom Publishing Protocol

"An IRI of an editable Member Entry.
When appearing within an atom:entry,
the href IRI can be used to retrieve,
update and delete the Resource
represented by that Entry."

link

rel="edit"

href="http://restbucks.com/products/notifications/2008/9/10/13"
type="application/atom+xml; type=entry"/>

Atom Syndication Format

Remember: "application/xml" is not your friend

"application/xml"

Processing model

?

?

It's XML...

Out-of-band processing model

Namespace

Application-specific hypermedia semantics

Documented operations

XML Schema, RELAX NG, etc

Custom media types

"application/vnd.restbucks+xml"

Processing model

Hypermedia controls

Supported methods

Representation formats

"application/atom+xml"

<atom:link/>

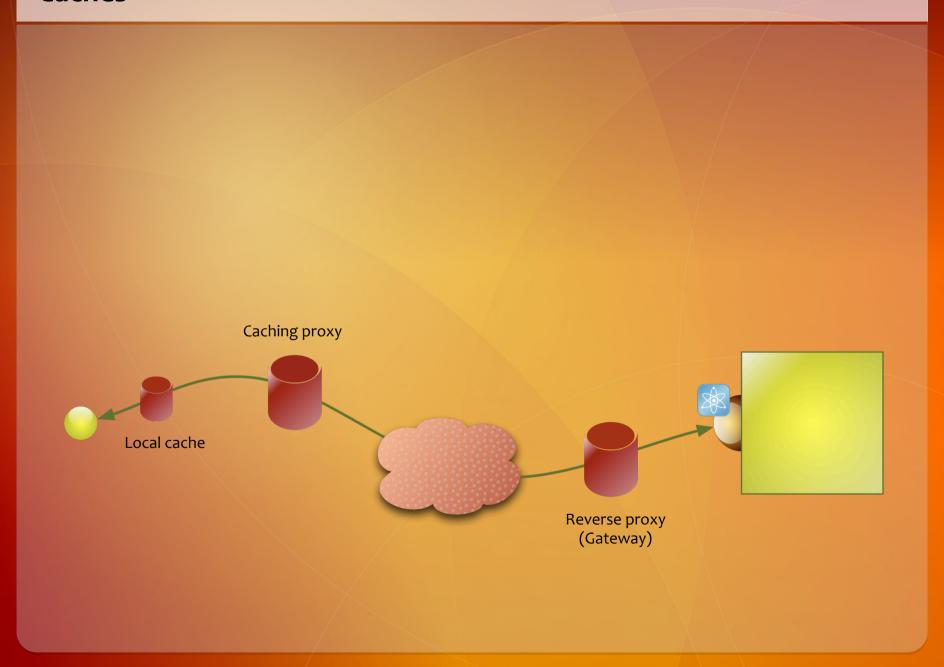
Registry of Link Relations

Media type for tuning the hypermedia engine; schema for structure

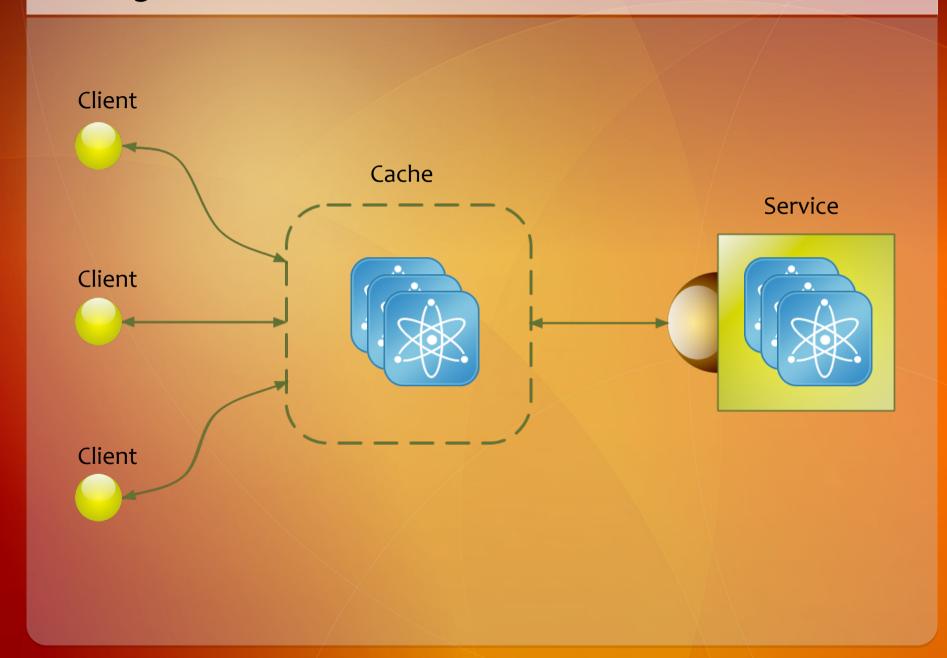
Caching

Uri	Description	Caching
/products/notifications	Current	Short
<pre>/products/notifications/{year}/{month}/{day}/{hour}</pre>	Archive	Long
/products/notifications/{entry-id}	Notification	Long
/products/{product-id}	Product	Varies
/products/{hardware-id}	Promotion	Varies

Caches



Caching the bus



Protecting feeds

Request

GET /products/notifications HTTP/1.1

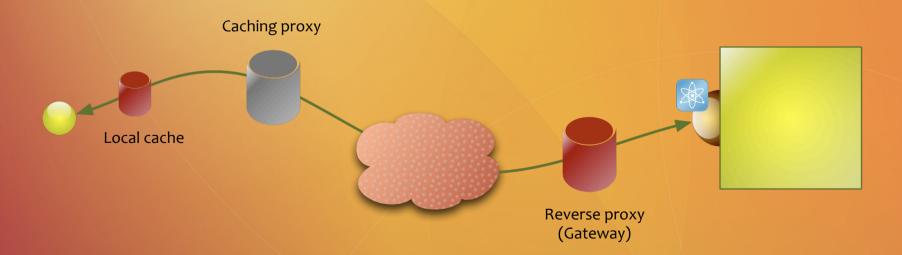
Host: restbucks.com

Authorization: Basic aWFuc3JvYmluc29uOlBhdHQzcm41==

Response

. . .

Cache-control: public, no-cache



Caching dilemma

Efficient use of network resources

High TTL

Low TTL

Publisher controls freshness of data

Cache channels

Mark Nottingham, Yahoo

http://www.mnot.net/cache_channels/

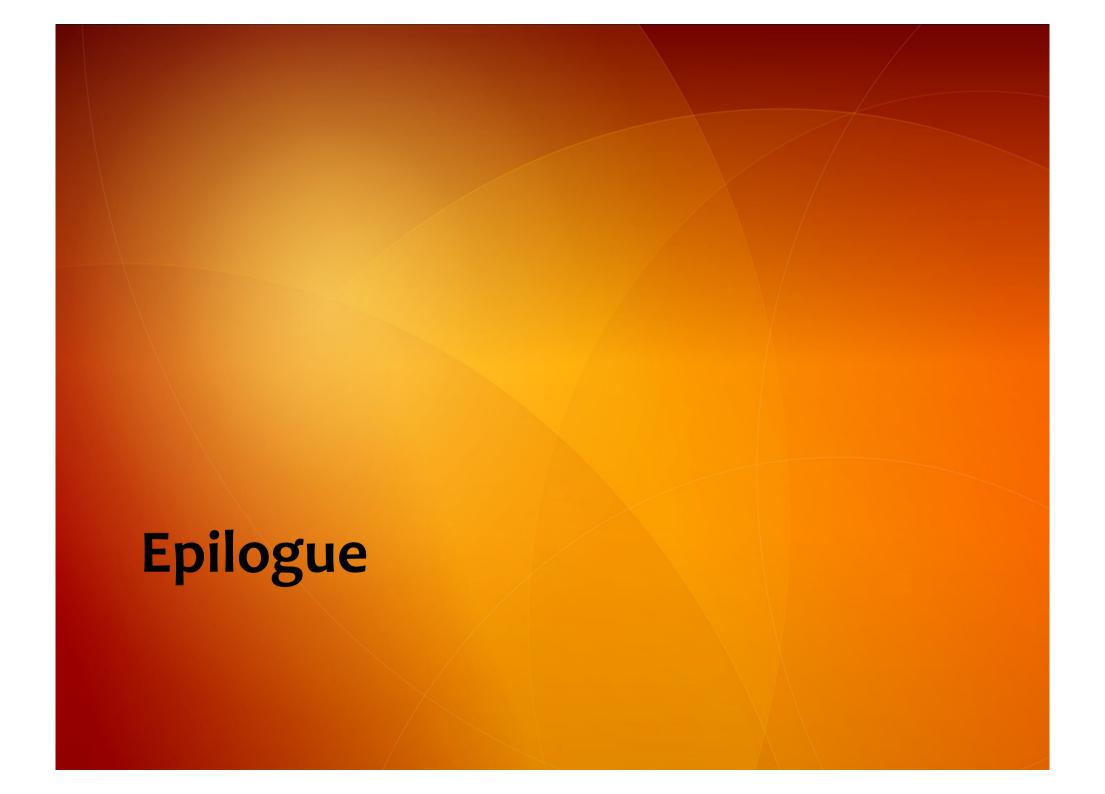
Use Atom to extend the freshness of cached responses

Response

Cache-Control: max-age=60, channel="http://restbucks.com/products/channel/index",
channel-maxage

Response remains fresh as long as:

- Cache polls channel at least as often as "precision" specified by channel
- Channel doesn't issue stale event



Web Architecture

- Ubiquitous, global on-ramp
- Connects everything to everything, based on URIaddressable resources
 - With a uniform interface
- Also provides standard coordination mechanism
 - Status codes!
- And is ambivalent about content
 - Media types!

URI Tunnelling

- Map URIs to methods and GET those URIs
 - Easy, ubiquitous
- Not very Web-friendly
 - Breaks expectations
 - Remember the library of congress incident?

POX

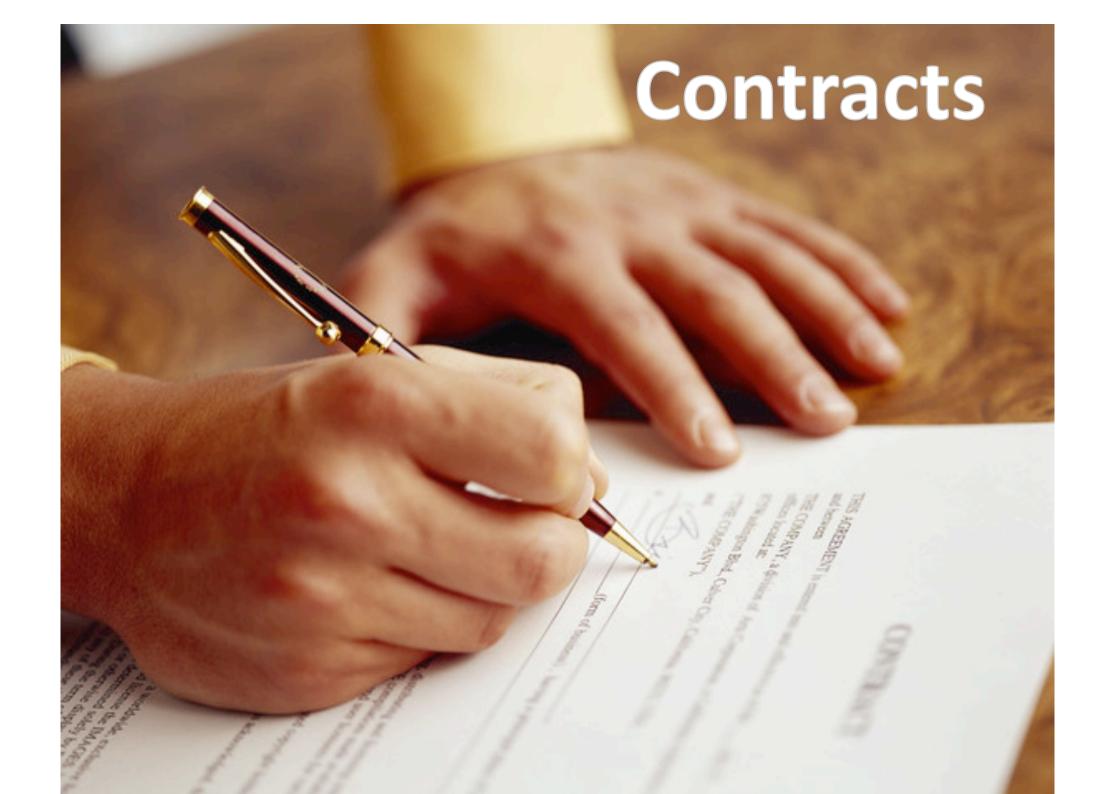
- Treats HTTP as a synchronous transport protocol
 - Great because it gets through firewalls
- But again breaks expectations
 - HTTP is not MOM!
- Misses out on all the good stuff from the Web
 - Status codes for coordination
 - Caching for performance
 - Loose coupling via hypermedia
 - Etc
- Not as good as proper message-oriented middleware
 - Which are low-latency, reliable, etc.

CRUD Services

- The simplest kind of Web-based service
- Embraces HTTP and Web infrastructure
 - Four verbs, status codes, formats
 - Cacheable!
- Can easily describe them
 - URI templates
 - WADL
- But tightly couples client and server
 - Might not be a problem in some domains

Hypermedia

- It's all about media types and link relations!
 - Describe state machines with lots of lovely links
- Constrain what you can do to resources with the uniform interface
- Loosely coupled
 - The server mints URIs to resources, clients follow them
 - Easily spans systems/domains (URIs are great!)
- Embraces the Web for robustness
 - Verbs, status codes, caching
- Design and implementation:
 - Design application protocol state machines;
 - Implement resource lifecycles;
 - Document using media types, link relation values and HTTP idioms.







Scalability

- Everything you know still applies
 - Stateless is good
 - Horizontal is good
- Yet everything you know no longer applies!
 - Text-based synchronous protocol is scalable???
- Do as little work as possible
 - Make interactions conditional
 - ETags and if-modified etc are your friends
- And cache!

Security

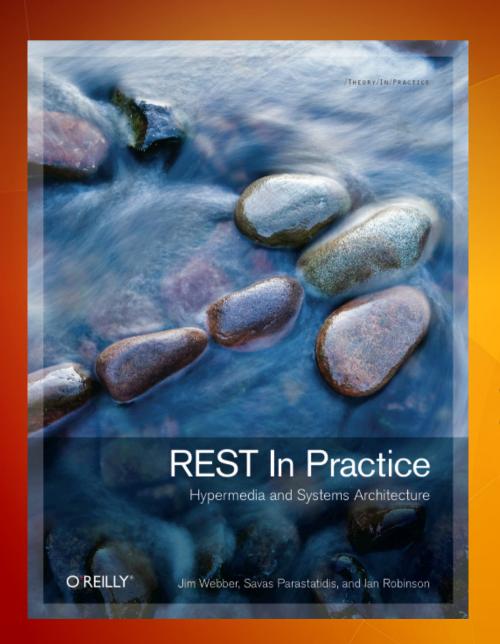
- HTTPS is still our friend!
 - But it inhibits caching
- OpenID support waning on the human Web
- OpenAuth now finding its feet
 - Likely to become dominant approach
- Other approaches like SAML, mature but yet to be widely deployed





Atom and AtomPub

- Atom is format that describes list of things
 - In terms of feeds and entries
- AtomPub is a protocol defined in terms Atom entries and links
- Together they can be used for very scalable pub/sub
 - But latency is very high compared to enterprise pub/sub
 - Caching enables massive scalability
 - But causes latency



Liked the Tutorial? GET /theBook

204 No Content (until early 2010!)